

主題性住戶統計調查 第三十二號報告書

Thematic Household Survey Report No. 32

資訊科技的使用情況和普及程度
Information Technology Usage and Penetration

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目錄

Contents

| | | 頁數 | Page |
|----------------------|--|-----|------|
| 統計圖表目錄表 | List of charts and tables | v | v |
| 1. 引言 | Introduction | 1 | 1 |
| 2. 統計調查結果摘要 | Summary of survey findings | 5 | 5 |
| 3. 個人電腦及互聯網的普及程度 | Penetration of personal computer and Internet | 16 | 16 |
| 4. 個人電腦的使用情況 | Usage of personal computer | 37 | 37 |
| 5. 互聯網服務的使用情況 | Usage of Internet service | 70 | 70 |
| 6. 電子商業服務的使用情況 | Usage of electronic business services | 109 | 109 |
| 7. 電子政府服務的使用情況 | Usage of electronic Government services | 139 | 139 |
| 8. 資訊科技保安 | Information technology security | 163 | 163 |
| 附錄一：統計調查方法 | Appendix 1: Survey methodology | 178 | 178 |
| 附錄二：曾出版的主題性住戶統計調查報告書 | Appendix 2: Previously released Thematic Household Survey Reports | 182 | 182 |
| 獲取政府統計處刊物及其他統計產品的方法 | Means of Obtaining Publications and Other Statistical Products of the Census and Statistics Department | 191 | 191 |
| 郵購表格 | Mail order Form | 193 | 193 |

| | | <i>頁數 Page</i> | |
|-------|--|----------------|--|
| 圖 3.1 | 按家中有否個人電腦及在未來十二個月在家中安裝個人電腦的意向劃分的住戶的百分比分布 | Chart 3.1 | Percentage distribution of households by whether had personal computer (PC) at home and intention to install PC at home in the next twelve months 20 |
| 圖 3.2 | 按家中有否個人電腦接駁上互聯網及在未來十二個月將家中個人電腦接駁上互聯網的意向劃分的家中有個人電腦的住戶的百分比分布 | Chart 3.2 | Percentage distribution of households with personal computer (PC) at home by whether had PC at home connected to Internet and intention to connect the PC at home to Internet in the next twelve months 21 |
| 圖 3.3 | 家中有個人電腦的住戶及家中有個人電腦接駁上互聯網的住戶佔所有住戶的百分比 | Chart 3.3 | Percentage of households with personal computer at home and households with personal computer at home connected to Internet among all households 22 |
| 圖 4.1 | 按年齡劃分的懂得使用個人電腦的十歲及以上人士的比率 | Chart 4.1 | Rate of persons aged 10 and over who had knowledge of using personal computer by age 43 |
| 圖 4.2 | 按年齡劃分的在過去十二個月曾使用個人電腦的十歲及以上人士的比率 | Chart 4.2 | Rate of persons aged 10 and over who had used personal computer in the past twelve months by age 44 |
| 圖 5.1 | 按年齡劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士的比率 | Chart 5.1 | Rate of persons aged 10 and over who had used Internet service in the past twelve months by age 77 |
| 圖 6.1 | 按曾否在過去十二個月使用個別電子服務類別劃分的十五歲及以上人士的比率 | Chart 6.1 | Rate of persons aged 15 and over by whether had used the respective types of electronic services in the past twelve months 116 |
| 圖 6.2 | 按曾使用的電子商業服務類別劃分的在過去十二個月曾使用個別電子商業服務類別的十五歲及以上人士的比率 | Chart 6.2 | Rate of persons aged 15 and over who had used various types of electronic business services in the past twelve months by type of electronic business services used 117 |
| 圖 7.1 | 按有否在過去十二個月使用網上政府服務/使用網上政府服務的途徑劃分的十歲及以上人士的百分比分布 | Chart 7.1 | Percentage distribution of persons aged 10 and over by whether had used online Government services in the past twelve months / channel of using online Government services 145 |

| | | <i>頁數 Page</i> | |
|-------|---|----------------|---|
| 圖 8.1 | 按家中個人電腦有否執行保安措施/ 保安措施的類別劃分的家中有個人 電腦的住戶的百分比分布 | Chart 8.1 | Percentage distribution of 165 households with personal computer (PC) at home by whether had carried out security measures / type of security measures in the PC at home |
| 圖 8.2 | 按有否為與個人事務有關的電腦檔 案設定開放密碼/有否將與個人事務 有關的電腦檔案加密劃分的在過去 十二個月曾使用個人電腦的十歲及 以上人士的百分比分布 | Chart 8.2 | Percentage distribution of 166 persons aged 10 and over who had used personal computer (PC) in the past twelve months by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters |
| 表 3.1 | 家中有個人電腦的住戶數目 | Table 3.1 | Households with personal 23 computer at home |
| 表 3.2 | 按家中個人電腦有否接駁上互聯網 劃分的家中有個人電腦的住戶數目 | Table 3.2 | Households with personal 24 computer (PC) at home by whether had PC at home connected to Internet |
| 表 3.3 | 按下列變量/分類劃分的家中有個人 電腦的住戶數目： | Table 3.3 | Households with personal computer (PC) at home by： |
| | a. 房屋類型 | | a. type of housing 25 |
| | b. 住戶每月入息 | | b. monthly household income 26 |
| | c. 家中個人電腦的數目 | | c. number of PC at home 27 |
| | d. 家中個人電腦的類別 | | d. type of PC at home 28 |
| 表 3.4 | 按下列變量/分類劃分的家中沒有個 人電腦的住戶數目： | Table 3.4 | Households without personal computer (PC) at home by： |
| | a. 家中沒有個人電腦的原因 | | a. reason for not having PC at 29 home |
| | b. 在未來十二個月在家中安裝個人 電腦的意向 | | b. intention to install PC at home 30 in the next twelve months |
| 表 3.5 | 家中有個人電腦接駁上互聯網的住 戶數目 | Table 3.5 | Households with personal 31 computer at home connected to Internet |

| | | <i>頁數 Page</i> |
|-------|--------------------------------------|---|
| 表 3.6 | 按下列變量/分類劃分的家中有個人電腦接駁上互聯網的住戶數目： | Table 3.6 Households with personal computer (PC) at home connected to Internet by : |
| | a. 房屋類型 | a. type of housing 32 |
| | b. 住戶每月入息 | b. monthly household income 33 |
| | c. 接駁上互聯網的方法 | c. mode of connection to Internet 34 |
| 表 3.7 | 按下列變量/分類劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目： | Table 3.7 Households with personal computer (PC) at home not connected to Internet by : |
| | a. 家中個人電腦沒有接駁上互聯網的原因 | a. reason for not having the PC at home connected to Internet 35 |
| | b. 在未來十二個月將家中個人電腦接駁上互聯網的意向 | b. intention to connect the PC at home to Internet in the next twelve months 36 |
| 表 4.1 | 懂得使用個人電腦的十歲及以上人士數目 | Table 4.1 Persons aged 10 and over who had knowledge of using personal computer (PC) 45 |
| 表 4.2 | 按下列變量/分類劃分的懂得使用個人電腦的十歲及以上人士數目： | Table 4.2 Persons aged 10 and over who had knowledge of using personal computer (PC) by : |
| | a. 年齡及性別 | a. age and sex 46 |
| | b. 教育程度 | b. educational attainment 47 |
| | c. 經濟活動身分 | c. economic activity status 48 |
| 表 4.3 | 在過去十二個月曾使用個人電腦的十歲及以上人士數目 | Table 4.3 Persons aged 10 and over who had used personal computer (PC) in the past twelve months 49 |
| 表 4.4 | 按下列變量/分類劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目： | Table 4.4 Persons aged 10 and over who had used personal computer (PC) in the past twelve months by : |
| | a. 年齡及性別 | a. age and sex 50 |
| | b. 教育程度 | b. educational attainment 51 |
| | c. 經濟活動身分 | c. economic activity status 52 |
| | d. 使用個人電腦的主要目的及性別 | d. major purpose of using PC and sex 53 |
| | e. 使用個人電腦的主要目的及年齡 | e. major purpose of using PC and age 55 |
| | f. 使用個人電腦的主要目的及教育程度 | f. major purpose of using PC and educational attainment 57 |

| | | <i>頁數 Page</i> |
|-------|--|--|
| | g. 使用個人電腦的主要目的及經濟活動身分 | g. major purpose of using PC and economic activity status 59 |
| | h. 使用個人電腦的次數及經濟活動身分 | h. frequency of using PC and economic activity status 61 |
| 表 4.5 | 按下列變量/分類劃分的在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士數目： | Table 4.5 Persons aged 10 and over who had used personal computer (PC) at least once a week in the past twelve months by : |
| | a. 使用個人電腦的地方 | a. place of using PC 62 |
| | b. 每星期用於個人電腦的時間及年齡 | b. time spent in using PC per week and age 63 |
| | c. 每星期用於個人電腦的時間及經濟活動身分 | c. time spent in using PC per week and economic activity status 64 |
| 表 4.6 | 按所進行非網上數碼娛樂活動的類別劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目 | Table 4.6 Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by type of offline digital entertainment activities undertaken 65 |
| 表 4.7 | 按下列變量/分類劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目： | Table 4.7 Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by : |
| | a. 為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及性別 | a. frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and sex 66 |
| | b. 為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及年齡 | b. frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and age 67 |
| | c. 為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及教育程度 | c. frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and educational attainment 68 |
| | d. 為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及經濟活動身分 | d. frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and economic activity status 69 |

| | | <i>頁數 Page</i> |
|-----------|---|----------------|
| 表 5.1 | 在過去十二個月曾使用互聯網服務的十歲及以上人士數目 | 78 |
| Table 5.1 | Persons aged 10 and over who had used Internet service in the past twelve months | 78 |
| 表 5.2 | 按有否在過去十二個月使用互聯網服務/曾使用的上網設備類別劃分的十歲及以上人士數目 | 79 |
| Table 5.2 | Persons aged 10 and over by whether had used Internet service in the past twelve months / type of web device used for connection to Internet | 79 |
| 表 5.3 | 按下列變量/分類劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目： | |
| Table 5.3 | Persons aged 10 and over who had used Internet service in the past twelve months by : | |
| a. | 年齡及性別 | 80 |
| a. | age and sex | 80 |
| b. | 教育程度 | 81 |
| b. | educational attainment | 81 |
| c. | 經濟活動身分 | 82 |
| c. | economic activity status | 82 |
| d. | 使用互聯網服務的次數及經濟活動身分 | 83 |
| d. | frequency of using Internet service and economic activity status | 83 |
| e. | 使用互聯網服務的次數及曾使用的上網設備類別 | 84 |
| e. | frequency of using Internet service and type of web device used for connection to Internet | 84 |
| 表 5.4 | 按下列變量/分類劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目： | |
| Table 5.4 | Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by : | |
| a. | 使用互聯網服務的主要目的及性別 | 85 |
| a. | major purpose of using Internet service and sex | 85 |
| b. | 使用互聯網服務的主要目的及年齡 | 87 |
| b. | major purpose of using Internet service and age | 87 |
| c. | 使用互聯網服務的主要目的及教育程度 | 91 |
| c. | major purpose of using Internet service and educational attainment | 91 |
| d. | 使用互聯網服務的主要目的及經濟活動身分 | 95 |
| d. | major purpose of using Internet service and economic activity status | 95 |
| 表 5.5 | 按使用互聯網服務的主要目的劃分的在過去十二個月曾透過流動上網設備使用互聯網服務的十歲及以上人士數目 | 99 |
| Table 5.5 | Persons aged 10 and over who had used Internet service via mobile web device in the past twelve months by major purpose of using Internet service | 99 |

| | | <i>頁數 Page</i> |
|-------|---|---|
| 表 5.6 | 按下列變量/分類劃分的在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士數目： a. 每星期使用互聯網服務的時間及年齡 b. 每星期使用互聯網服務的時間及經濟活動身分 c. 每星期使用互聯網服務的時間及曾使用的上網設備類別 | Table 5.6 Persons aged 10 and over who had used Internet service at least once a week in the past twelve months by : a. time spent in using Internet service per week and age 100 b. time spent in using Internet service per week and economic activity status 101 c. time spent in using Internet service per week and type of web device used for connection to Internet 102 |
| 表 5.7 | 按使用互聯網服務的地方劃分的在過去十二個月曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士數目 | Table 5.7 Persons aged 10 and over who had used Internet service via non-mobile web device at least once a week in the past twelve months by place of using Internet service 103 |
| 表 5.8 | 按所進行的網上數碼娛樂活動類別劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目 | Table 5.8 Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by type of online digital entertainment activities undertaken 104 |
| 表 5.9 | 按下列變量/分類劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目： a. 為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及性別 b. 為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及年齡 | Table 5.9 Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by : a. frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and sex 105 b. frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and age 106 |

| | | <i>頁數 Page</i> |
|-------|---|---|
| | c. 為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及教育程度 | c. frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and educational attainment 107 |
| | d. 為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及經濟活動身分 | d. frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and economic activity status 108 |
| 表 6.1 | 在過去十二個月曾使用電子商業服務的十五歲及以上人士數目 | Table 6.1 Persons aged 15 and over who had used electronic business services in the past twelve months 118 |
| 表 6.2 | 按下列變量/分類劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目： | Table 6.2 Persons aged 15 and over who had used electronic business services in the past twelve months by : |
| | a. 年齡/性別 | a. age / sex 119 |
| | b. 教育程度 | b. educational attainment 120 |
| | c. 經濟活動身分 | c. economic activity status 121 |
| | d. 曾使用的電子商業服務類別 | d. type of electronic business services used 122 |
| 表 6.3 | 按曾使用的電子商業服務類別及使用電子商業服務的次數劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目 | Table 6.3 Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used and frequency of using the electronic business services 124 |
| 表 6.4 | 在過去十二個月曾進行網上電子商貿交易的十五歲及以上人士數目 | Table 6.4 Persons aged 15 and over who had performed electronic commerce transactions online in the past twelve months 127 |
| 表 6.5 | 按下列變量/分類劃分的在過去十二個月曾進行網上電子商貿交易的十五歲及以上人士數目： | Table 6.5 Persons aged 15 and over who had performed electronic commerce transactions online in the past twelve months by : |
| | a. 年齡/性別 | a. age / sex 128 |
| | b. 教育程度 | b. educational attainment 129 |

| | | <i>頁數 Page</i> | |
|-------|--|--|-----|
| | c. 經濟活動身分 | c. economic activity status | 130 |
| 表 6.6 | 按在過去十二個月曾否使用互聯網服務/沒有進行任何網上電子商貿交易的原因劃分的在過去十二個月沒有進行任何網上電子商貿交易的十五歲及以上人士數目 | Table 6.6 Persons aged 15 and over who had not performed any electronic commerce transactions online in the past twelve months by whether had used Internet service in the past twelve months / reason for not performing any electronic commerce transactions online | 131 |
| 表 6.7 | 在過去十二個月曾使用網上購物服務的十五歲及以上人士數目 | Table 6.7 Persons aged 15 and over who had used online purchasing services in the past twelve months | 132 |
| 表 6.8 | 按下列變量/分類劃分的在過去十二個月曾使用網上購物服務的十五歲及以上人士數目： | Table 6.8 Persons aged 15 and over who had used online purchasing services in the past twelve months by : | |
| | a. 年齡/性別 | a. age / sex | 133 |
| | b. 教育程度 | b. educational attainment | 134 |
| | c. 經濟活動身分 | c. economic activity status | 135 |
| 表 6.9 | 按下列變量/分類劃分的在過去六個月曾使用網上購物服務的十五歲及以上人士數目： | Table 6.9 Persons aged 15 and over who had used online purchasing services in the past six months by : | |
| | a. 在過去六個月曾在網上購買的主要商品/服務類別 | a. major type of products / services purchased online in the past six months | 136 |
| | b. 在過去六個月曾在網上購買商品/服務的次數 | b. frequency of purchasing products / services online in the past six months | 137 |
| | c. 在過去六個月在網上購買的商品/服務總額 | c. amount spent in purchasing products / services online in the past six months | 138 |
| 表 7.1 | 按曾否認識「香港政府一站通」劃分的十歲及以上人士數目 | Table 7.1 Persons aged 10 and over by whether aware of the GovHK | 146 |
| 表 7.2 | 按下列變量/分類劃分的認識「香港政府一站通」的十歲及以上人士數目： | Table 7.2 Persons aged 10 and over who were aware of the GovHK by : | |
| | a. 年齡/性別 | a. age / sex | 147 |
| | b. 教育程度 | b. educational attainment | 148 |

| | | <i>頁數 Page</i> | |
|-------|---|---|-----|
| | c. 經濟活動身分 | c. economic activity status | 149 |
| 表 7.3 | 按有否在過去十二個月使用網上政府服務/使用網上政府服務的途徑劃分的十歲及以上人士數目 | Table 7.3 Persons aged 10 and over by whether had used online Government services in the past twelve months / channel of using online Government services | 150 |
| 表 7.4 | 按下列變量/分類劃分的在過去十二個月曾使用網上政府服務的十歲及以上人士數目： | Table 7.4 Persons aged 10 and over who had used online Government services in the past twelve months by : | |
| | a. 年齡/性別 | a. age / sex | 151 |
| | b. 教育程度 | b. educational attainment | 152 |
| | c. 經濟活動身分 | c. economic activity status | 153 |
| | d. 曾使用的網上政府服務的類別 | d. type of online Government services used | 154 |
| 表 7.5 | 按沒有使用網上政府服務的原因劃分的在過去十二個月沒有使用網上政府服務的十歲及以上人士數目 | Table 7.5 Persons aged 10 and over who had not used online Government services in the past twelve months by reason for not using online Government services | 155 |
| 表 7.6 | 按下列變量/分類劃分的十歲及以上人士數目： | Table 7.6 Persons aged 10 and over by : | |
| | a. 年齡/性別及在未來十二個月會否使用網上政府服務 | a. age / sex and likelihood of using online Government services in the next twelve months | 156 |
| | b. 在未來十二個月會否使用網上政府服務及有否在過去十二個月使用網上政府服務 | b. likelihood of using online Government services in the next twelve months and whether had used online Government services in the past twelve months | 157 |
| 表 7.7 | 按將會/可能會使用的網上政府服務的類別劃分的在未來十二個月將會/可能會使用網上政府服務的十歲及以上人士數目 | Table 7.7 Persons aged 10 and over who would / probably would use online Government services in the next twelve months by type of online Government services that would / probably would be used | 158 |

| | | <i>頁數 Page</i> |
|-------|--|--|
| 表 7.8 | 按下列變量/分類劃分的認識「流動電子政府服務」的十歲及以上人士數目： a. 年齡/性別 b. 教育程度 c. 經濟活動身分 | Table 7.8 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by : a. age / sex 159 b. educational attainment 160 c. economic activity status 161 |
| 表 7.9 | 按在過去十二個月曾否使用「流動電子政府服務」/沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」的十歲及以上人士數目 | Table 7.9 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by whether had used the Mobile E-Government Services (MEGS) in the past twelve months / reason for not using Mobile E-Government Services (MEGS) 162 |
| 表 8.1 | 按家中個人電腦有否執行保安措施/保安措施的類別劃分的家中有個人電腦的住戶數目 | Table 8.1 Households with personal computer (PC) at home by whether had carried out security measures / type of security measures in the PC at home 167 |
| 表 8.2 | 按住戶每月入息劃分的家中個人電腦有執行保安措施的住戶數目 | Table 8.2 Households which had carried out security measures in the personal computer (PC) at home by monthly household income 168 |
| 表 8.3 | 按在過去十二個月家中個人電腦曾否感染電腦病毒/在過去十二個月家中個人電腦曾感染電腦病毒的次數劃分的家中有個人電腦的住戶數目 | Table 8.3 Households with personal computer (PC) at home by whether their PC at home had been infected by computer virus in the past twelve months / frequency of their PC at home having been infected by computer virus in the past twelve months 169 |
| 表 8.4 | 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思劃分的十歲及以上人士數目 | Table 8.4 Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service” 170 |
| 表 8.5 | 按經濟活動身分劃分的曾聽過「電腦病毒」的十歲及以上人士數目 | Table 8.5 Persons aged 10 and over who had heard of “computer virus” by economic activity status 172 |

| | | <i>頁數 Page</i> | | |
|--------|--|----------------|--|-----|
| 表 8.6 | 按經濟活動身分劃分的曾聽過「黑客入侵」的十歲及以上人士數目 | Table 8.6 | Persons aged 10 and over who had heard of “hacking” by economic activity status | 173 |
| 表 8.7 | 按經濟活動身分劃分的曾聽過「阻斷服務」的十歲及以上人士數目 | Table 8.7 | Persons aged 10 and over who had heard of “denial of service” by economic activity status | 174 |
| 表 8.8 | 按在過去十二個月有否為與個人事務有關的電腦檔案設定開放密碼/有否將與個人事務有關的電腦檔案加密劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目 | Table 8.8 | Persons aged 10 and over who had used personal computer (PC) in the past twelve months by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters in the past twelve months | 175 |
| 表 8.9 | 按經濟活動身分劃分的在過去十二個月有為與個人事務有關的電腦檔案設定開放密碼的十歲及以上人士數目 | Table 8.9 | Persons aged 10 and over who had set password for access to computer files related to personal matters in the past twelve months by economic activity status | 176 |
| 表 8.10 | 按經濟活動身分劃分的在過去十二個月有將與個人事務有關的電腦檔案加密的十歲及以上人士數目 | Table 8.10 | Persons aged 10 and over who had encrypted computer files related to personal matters in the past twelve months by economic activity status | 177 |

1 引言 Introduction

背景

1.1 為了應付政府各政策局及部門對各類社會事項的統計數據的需求，政府統計處於一九九九年開始進行一系列的主題性住戶統計調查。統計處將各政策局及部門就其所需各類社會專題的統計資料而提議進行的專題訪問結集，組成不同的主題性住戶統計調查，然後外判予私營市場調查公司進行。

1.2 每一輪的主題性住戶統計調查均是獨立及涵蓋全港的統計調查，並且委託私營市場調查公司進行。統計處在這些統計調查中擔任協調及管理的角色，並負責監察承辦商的工作，以確保承辦商所提供的服務能夠符合統計標準。

本報告書所包括的專題

1.3 鑑於近年資訊科技在香港急速發展，因此有需要定期搜集有關資訊科技的使用情況和普及程度的資料，以更了解資訊科技在社會上的最新發展情況。

1.4 有見及此，統計處在二零零七年七月至九月期間，進行了第八輪有關資訊科技的使用情況和普及程度的主題性住戶統計調查。該統計調查旨在搜集有關個人電腦及互聯網在住戶中的普及程度，以及住戶成員使用個人電腦、互聯網服務、電子商業服務、電子政府服務的情況和資訊科技保安的資料。類似的主題性住戶統計調查曾分別於二零零零年一月至三月、二零零一年四月至六月、二零零二年五月至七月、二零零三年五月至八月、二零零四年六月至八月、二零零五年五月至八月及二零零六年六月至八月進行。是項專題訪問的結果在適當情況下會與先前訪問所得的結果作比較。

Background

1.1 In order to meet the requests from Government policy bureaux and departments for statistical data on various social issues, the Census and Statistics Department (C&SD) started a series of Thematic Household Survey (THS) in 1999 such that certain enquiries for statistical information on social topics proposed by individual bureaux / departments would be packaged together to form different rounds of THS and contracted-out to private research firms.

1.2 Each round of THS is an independent, territory-wide survey commissioned to a private research firm. The C&SD plays a co-ordination and management role in the THS and is responsible for monitoring the work of the contractor to ensure that the service delivered by the contractor in connection with the THS is statistically acceptable.

Topic included in this report

1.3 Given the rapid development of the information technology (IT) in Hong Kong in recent years, it was considered necessary to collect information on IT usage and penetration regularly in order to gain better understanding of the latest development of IT in the community.

1.4 In the light of this, the eighth round of THS on IT usage and penetration was conducted during July to September 2007 to collect information on the penetration of personal computer (PC) and Internet among households, and also the utilization of PC, Internet service, electronic business services, electronic Government services and information on IT security among household members. Similar enquiries were conducted during January to March 2000, April to June 2001, May to July 2002, May to August 2003, June to August 2004, May to August 2005 and June to August 2006 in the THS series. Comparison is made with the findings of the previous enquiries where appropriate.

統計調查方法簡述

1.5 在經科學方法抽選的樣本內,約 10 000 個住戶接受了訪問,回應率為 78%。統計員首先從每個接受訪問的住戶中抽選戶主或一名對本主題有認識的人士進行訪問。被選的受訪者被問及他們家中有否個人電腦;若有,家中個人電腦的數目和類型,以及該些電腦是否已接駁上互聯網。

1.6 然後,受訪住戶內所有十歲及以上的人士均被抽選作個別訪問。他們被問及其對使用個人電腦的認識,以及在統計前十二個月內使用個人電腦、互聯網服務及電子政府服務的情況。十五歲及以上的人士再被問及其在統計前十二個月內為個人事務使用電子商業服務的情況。最後,亦有被問及有關資訊科技保安的資料。

1.7 根據從受訪住戶所搜集的資料,可推論全香港住戶及人口的有關情況(有關統計調查所涵蓋的人口範圍及統計調查方法詳情,請參閱本報告書附錄一)。

概念及定義

1.8 是項統計調查所涉及的主要名詞採用了以下的定義:

- 個人電腦包括桌面電腦、便攜式/筆記簿型/平板電腦及掌上電腦/個人數碼助理,但不包括電子日記簿及電子詞典;
- 固定上網設備包括接駁上互聯網的桌面電腦、便攜式/筆記簿型/平板電腦及電視;

Brief description of survey method

1.5 Some 10 000 households within a scientifically selected sample were successfully enumerated, constituting a response rate of 78%. Within each enumerated household, the household head or a knowledgeable person about the subject was first selected for interview. The selected respondent was asked whether there were any PCs in the household and if so, the number and type of PCs they had, and whether the PCs were connected to Internet.

1.6 Then, all persons aged 10 and over in the enumerated households were selected for interview in respect of their knowledge of using PC as well as their usage of PC, Internet service and electronic Government services during the twelve months before enumeration. Persons aged 15 and over were further asked about their usage of electronic business services for personal matters during the twelve months before enumeration. Finally, some questions about information technology security were also asked.

1.7 Based on information collected from the interviewed households, the situation related to all households and the entire population in Hong Kong can be inferred (please see [Appendix 1](#) of this report for more detailed description of the survey coverage and methodology).

Concepts and definitions

1.8 The definition of the key terms used in the survey are given as follows :-

- PC included desktop computer, laptop / notebook / tablet computer and palm top / Personal Digital Assistant (PDA), but excluded digital diary and electronic dictionary;
- Non-mobile web devices included desktop computer, laptop / notebook / tablet computer and television set that were connected to Internet;

- 流動上網設備包括可接駁上互聯網的可支援無線應用協定的流動電話與個人數碼助理，以及有無線上網功能的便攜式/筆記簿型/平板電腦；
 - 電子商業服務泛指透過電子方法、方式及程序進行的各種商業活動；這些活動基本上包括網上訂購貨品及服務、自動操作的客戶諮詢熱線及處理網上繳費及交易(例如：處理銀行事務)；
 - 「香港政府一站通」指主要透過互聯網提供公共服務予市民使用(例如：市民可透過該計劃遞交報稅表)；
 - 「流動電子政府服務」指透過流動電訊網絡(例如：手提電話或個人數碼助理)提供公共服務予市民使用；及
 - 網上政府服務指透過互聯網上的「公共服務電子化計劃」的網站、「香港政府一站通」的網站及其他政府網站提供公共服務予市民使用。
- Mobile web devices included Wireless Application Protocol phone (WAP phone) and PDA that carried the function of Internet connection as well as laptop / notebook / tablet computer with wireless Internet connection capability;
 - Electronic business services were broadly defined as the use of electronic methods, means and procedures to conduct various forms of business activity; these basically included online ordering of goods and services, automated customer account inquiries and handling of online payment and transactions (e.g. banking transactions);
 - GovHK scheme referred to the delivery of public services to the community mainly through the Internet (e.g. people may submit tax returns through the scheme);
 - Mobile E-Government Services (MEGS) referred to the delivery of public services to the community via mobile devices (e.g. mobile phone or Personal Digital Assistant (PDA)); and
 - Online Government services referred to the delivery of public services to the community through Electronic Service Delivery (ESD) website, GovHK website and other Government websites on the Internet.

數字進位

1.9 由於進位關係，統計表內個別項目加起來可能與總數略有出入。統計表內有關百分比分布的數字則乃根據未經進位的實際數字計算。

代號

1.10 本報告書的統計表內的代號應用如下：

- § 由於抽樣誤差甚大，數目少於 1 000 的估計(包括數值為零的數字)或基於這些估計而編製的相關統計數字(如百分

Rounding of figures

1.9 Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in the tables. It should also be noted that actual figures without rounding are used in compiling the percentage shares in the tables.

Symbol

1.10 The symbols in the tables of this report are applied as follows:

- § Estimates less than 1 000 (including zero figures) and related statistics derived based on such estimates (e.g. percentages, rates and median) are not

比、比率和中位數), 在本報告書的統計表內不予公布。

- 不適用。

released in the tables of this report due to very large sampling errors.

- Not applicable.

2 統計調查結果摘要 Summary of survey findings

| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|---|---|-----------------------------|
| 個人電腦在住戶中的普及程度 | Penetration of personal computer (PC) in households | |
| <ul style="list-style-type: none"> 家中有個人電腦的住戶數目 | <ul style="list-style-type: none"> Number of households with PC at home | 1 671 600 (1 662 200) |
| <ul style="list-style-type: none"> 家中有個人電腦的住戶佔所有住戶的百分比 | <ul style="list-style-type: none"> Percentage of households with PC at home among all households | 74.2% (71.7%) |
| 互聯網在住戶中的普及程度 | Penetration of Internet in households | |
| <ul style="list-style-type: none"> 家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網的住戶數目 | <ul style="list-style-type: none"> Number of households with PC (excluding palm top and Personal Digital Assistant (PDA)) at home connected to Internet | 1 580 200 (1 556 300) |
| <ul style="list-style-type: none"> 家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網的住戶佔所有家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶的百分比 | <ul style="list-style-type: none"> Percentage of households with PC (excluding palm top and PDA) at home connected to Internet among all households with PC (excluding palm top and PDA) at home | 94.5% (93.6%) |
| <ul style="list-style-type: none"> 家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網的住戶佔所有住戶的百分比 | <ul style="list-style-type: none"> Percentage of households with PC (excluding palm top and PDA) at home connected to Internet among all households | 70.1% (67.1%) |
| 個人電腦的使用情況 | Usage of personal computer | |
| <ul style="list-style-type: none"> 懂得使用個人電腦的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had knowledge of using PC | 4 240 700 (4 064 400) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during June to August 2006, which are compiled based on the population estimates before adjustment of the results of the 2006 Population By-census. Nevertheless, they are broadly comparable with findings of the present survey where applicable.

| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|---|---|---|
| <ul style="list-style-type: none"> 懂得使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had knowledge of using PC among all persons aged 10 and over | 69.3% (65.6%) |
| <ul style="list-style-type: none"> 在過去十二個月曾使用個人電腦的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had used PC in the past twelve months | 4 061 500 (3 897 900) |
| <ul style="list-style-type: none"> 在過去十二個月曾使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC in the past twelve months among all persons aged 10 and over | 66.4% (62.9%) |
| <ul style="list-style-type: none"> 按使用個人電腦的主要目的劃分的在過去十二個月曾使用個人電腦的十歲及以上人士的百分比 <ul style="list-style-type: none"> 使用互聯網服務 文書處理 非網上數碼娛樂 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC in the past twelve months by major purpose of using PC <ul style="list-style-type: none"> Using Internet service Word processing Offline digital entertainment | <ul style="list-style-type: none"> 97.7% (96.1%) 69.1% (68.1%) 42.2% (46.0%) |
| <ul style="list-style-type: none"> 在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC at least once a week in the past twelve months among all persons aged 10 and over who had used PC in the past twelve months | 91.3% (90.9%) |
| <ul style="list-style-type: none"> 在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士每星期用於個人電腦的平均時間 | <ul style="list-style-type: none"> Average time spent in using PC per week for persons aged 10 and over who had used PC at least once a week in the past twelve months | 28.4 hours (27.5 hours) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during June to August 2006, which are compiled based on the population estimates before adjustment of the results of the 2006 Population By-census. Nevertheless, they are broadly comparable with findings of the present survey where applicable.

| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|--|--|--|
| <ul style="list-style-type: none"> • 按使用個人電腦的地方劃分的在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士的百分比 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used PC at least once a week in the past twelve months by place of using PC | <ul style="list-style-type: none"> - At home 92.7% (91.9%) - At place of work 46.1% (47.3%) - At place of study 19.6% (18.0%) - At places with public computer facilities provided by the Government 3.0% (3.5%) - At cyber-café 1.0% (1.3%) - At other places 6.3% (4.8%) |
| <ul style="list-style-type: none"> • 在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士佔所有在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士的百分比 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months among all persons aged 10 and over who had used PC for offline digital entertainment in the past twelve months | 86.4% (90.8%) |
| <ul style="list-style-type: none"> • 在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士每星期為非網上數碼娛樂而用於個人電腦的平均時間 | <ul style="list-style-type: none"> • Average time spent in using PC for offline digital entertainment for persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months | 5.3 hours (6.0 hours) |
| 互聯網服務的使用情況 | Usage of Internet service | |
| <ul style="list-style-type: none"> • 在過去十二個月曾使用互聯網服務的十歲及以上人士數目 | <ul style="list-style-type: none"> • Number of persons aged 10 and over who had used Internet service in the past twelve months | 3 961 400 (3 770 400) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|--|--|---|
| <ul style="list-style-type: none"> 在過去十二個月曾使用互聯網服務的十歲及以上人士佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service in the past twelve months among all persons aged 10 and over who had used PC in the past twelve months | 97.5% (96.7%) |
| <ul style="list-style-type: none"> 在過去十二個月曾使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service in the past twelve months among all persons aged 10 and over | 64.8% (60.8%) |
| <ul style="list-style-type: none"> 按曾使用的上網設備類別劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士的百分比 <ul style="list-style-type: none"> - 透過固定上網設備 <ul style="list-style-type: none"> 桌面電腦 便攜式/筆記簿型/平板電腦 - 透過流動上網設備 <ul style="list-style-type: none"> 有無線上網功能的便攜式/筆記簿型/平板電腦 可支援無線應用協定的流動電話 掌上電腦/個人數碼助理 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service in the past twelve months by type of web device used for connection to Internet <ul style="list-style-type: none"> - Via non-mobile web device <ul style="list-style-type: none"> Desktop computer Laptop / notebook / tablet computer - Via mobile web device <ul style="list-style-type: none"> Laptop / notebook / tablet computer with wireless Internet connection Wireless Application Protocol (WAP) phone Palm top / Personal Digital Assistant (PDA) | 99.2% (99.5%) 96.8% (97.2%) 13.0% (10.8%) 13.6% (10.1%) 8.5% (5.4%) 4.6% (4.4%) 2.7% (2.0%) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|---|---|---|
| <ul style="list-style-type: none"> • 按使用互聯網服務的主要目的劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service | |
| <ul style="list-style-type: none"> - 與外界聯絡 - 瀏覽網頁(不包括政府網站) - 上網搜尋資料/下載資料(不包括政府資料) - 上網閱讀雜誌/報章 - 瀏覽政府網站/上網搜尋或下載政府資料 - 上網使用電子商業服務 - 網上數碼娛樂 | <ul style="list-style-type: none"> - Communication with others - Browsing / surfing the web pages (excluding Government websites) - Searching for / downloading information online (excluding Government information) - Reading magazines / newspapers online - Browsing Government websites / searching for or downloading Government information online - Using electronic business services online - Online digital entertainment | <ul style="list-style-type: none"> 83.3% (84.5%) 81.3% (78.2%) 60.3% (42.4%) 55.9% (48.9%) 42.3% (40.9%) 37.8% (30.0%) 37.5% (34.5%) |
| <ul style="list-style-type: none"> • 在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士佔所有在過去十二個月曾使用互聯網服務的十歲及以上人士的百分比 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service at least once a week in the past twelve months among all persons aged 10 and over who had used Internet service in the past twelve months | 91.5% (91.2%) |
| <ul style="list-style-type: none"> • 在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士每星期使用互聯網服務的平均時間 | <ul style="list-style-type: none"> • Average time spent in using Internet service per week for persons aged 10 and over who had used Internet service at least once a week in the past twelve months | 20.9 hours (18.4 hours) |
| <ul style="list-style-type: none"> - 透過固定上網設備 - 透過流動上網設備 | <ul style="list-style-type: none"> - Via non-mobile web device - Via mobile web device | <ul style="list-style-type: none"> 20.3 hours (18.0 hours) 7.5 hours (6.9 hours) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|--|--|--|
| <ul style="list-style-type: none"> 按使用互聯網服務的地方劃分的在過去十二個月曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service via non-mobile web device at least once a week in the past twelve months by place of using Internet service | <ul style="list-style-type: none"> 91.4% (91.0%) 42.0% (41.8%) 15.6% (13.6%) 2.4% (2.3%) 0.8% (1.1%) 5.4% (3.9%) |
| <ul style="list-style-type: none"> - 在家 - 在工作地方 - 在學校 - 在有由政府提供公眾電腦設施的地方 - 在網吧 - 在其他地方 | <ul style="list-style-type: none"> - At home - At place of work - At place of study - At places with public computer facilities provided by the Government - At cyber-café - At other places | |
| <ul style="list-style-type: none"> 在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士佔所有在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months among all persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months | 97.3% (97.7%) |
| <ul style="list-style-type: none"> 在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士每星期為了網上數碼娛樂而透過固定上網設備使用互聯網服務的平均時間 | <ul style="list-style-type: none"> Average time spent in using Internet service via non-mobile web device for online digital entertainment for persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months | 7.3 hours (7.3 hours) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|---|---|---|
| 電子商業服務的使用情況 | Usage of electronic business services | |
| <ul style="list-style-type: none"> • 在過去十二個月曾為個人事務而使用各項電子商業服務類別的十五歲及以上人士數目 | <ul style="list-style-type: none"> • Number of persons aged 15 and over who had used various types of electronic business services for personal matters in the past twelve months | 5 606 500 (5 623 600) |
| <ul style="list-style-type: none"> • 在過去十二個月曾為個人事務而使用各項電子商業服務類別的十五歲及以上人士佔所有十五歲及以上人士的百分比 | <ul style="list-style-type: none"> • Percentage of persons aged 15 and over who had used various types of electronic business services for personal matters in the past twelve months among all persons aged 15 and over | 98.2% (97.4%) |
| <ul style="list-style-type: none"> • 在過去十二個月曾為個人事務而使用下列電子商業服務類別的十五歲及以上人士佔所有十五歲及以上人士的百分比 <ul style="list-style-type: none"> - 使用八達通卡支付交通費 - 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 - 使用八達通卡購買貨物及服務 - 使用易辦事服務 - 上網搜尋貨物/服務資料 - 透過自動電話接聽系統購買貨物及服務 - 上網搜尋財經資料(例如：股票價格) | <ul style="list-style-type: none"> • Percentage of persons aged 15 and over who had used the following types of electronic business services for personal matters in the past twelve months among all persons aged 15 and over <ul style="list-style-type: none"> - Using Octopus card for paying fare of transportation - Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks - Using Octopus card for purchasing goods and services - Using Easy Pay System (EPS) - Searching for information on goods / services online - Purchasing goods and services via Interactive Voice Response System (IVRS) - Searching for financial information online (e.g. stock prices) | <ul style="list-style-type: none"> 97.3% (96.0%) 72.4% (69.7%) 66.4% (52.0%) 37.2% (28.9%) 28.4% (23.7%) 24.8% (27.8%) 19.2% (12.8%) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|--|--|-----------------------------|
| 進行網上電子商貿交易的情況 | Performance of electronic commerce transactions online | |
| <ul style="list-style-type: none"> 在過去十二個月曾為個人事務而進行網上電子商貿交易的十五歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 15 and over who had performed electronic commerce transactions online for personal matters in the past twelve months | 1 292 600 (1 065 400) |
| <ul style="list-style-type: none"> 在過去十二個月曾為個人事務而進行網上電子商貿交易的十五歲及以上人士佔所有十五歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 15 and over who had performed electronic commerce transactions online for personal matters in the past twelve months among all persons aged 15 and over | 22.7% (18.5%) |
| 網上購物服務的使用情況 | Usage of online purchasing services | |
| <ul style="list-style-type: none"> 在過去十二個月曾為個人事務而使用網上購物服務的十五歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 15 and over who had used online purchasing services for personal matters in the past twelve months | 576 800 (508 300) |
| <ul style="list-style-type: none"> 在過去十二個月曾為個人事務而使用網上購物服務的十五歲及以上人士佔所有十五歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 15 and over who had used online purchasing services for personal matters in the past twelve months among all persons aged 15 and over | 10.1% (8.8%) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|--|---|--|
| <ul style="list-style-type: none"> 按曾在網上購買的商品/服務類別劃分的在過去六個月曾為個人事務而使用網上購物服務的十五歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 15 and over who had used online purchasing services for personal matters in the past six months by type of products / services purchased online | |
| <ul style="list-style-type: none"> 網上訂票 網上安排旅遊事宜 網上購買電器 | <ul style="list-style-type: none"> Online ticket reservation Online travel arrangement Online purchasing of electrical appliances | <ul style="list-style-type: none"> 61.2% (59.8%) 13.4% (14.6%) 11.6% (7.0%) |
| <ul style="list-style-type: none"> 網上購買衣服鞋襪 | <ul style="list-style-type: none"> Online purchasing of clothes and accessories | <ul style="list-style-type: none"> 10.9% (10.1%) |
| <ul style="list-style-type: none"> 網上購買書本及報刊 | <ul style="list-style-type: none"> Online purchasing of books, newspapers and magazines | <ul style="list-style-type: none"> 10.4% (11.2%) |
| <ul style="list-style-type: none"> 在過去六個月曾為個人事務而使用網上購物服務的十五歲及以上人士在網上購買的商品/服務總額中位數 | <ul style="list-style-type: none"> Median amount spent in purchasing products / services online in respect of persons aged 15 and over who had used online purchasing services for personal matters in the past six months | <ul style="list-style-type: none"> \$600 (\$600) |
| 對「香港政府一站通」的認識 | Awareness of GovHK | |
| <ul style="list-style-type: none"> 認識「香港政府一站通」的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who were aware of the GovHK | <ul style="list-style-type: none"> 2 191 800 (-) |
| <ul style="list-style-type: none"> 認識「香港政府一站通」的十歲及以上人士佔所有十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who were aware of the GovHK among all persons aged 10 and over | <ul style="list-style-type: none"> 35.8% (-) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|--|--|-----------------------------|
| 對「流動電子政府服務」的認識 | Awareness of Mobile E-Government Services (MEGS) | |
| <ul style="list-style-type: none"> 認識「流動電子政府服務」的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who were aware of the MEGS | 368 800 (418 000) |
| <ul style="list-style-type: none"> 認識「流動電子政府服務」的十歲及以上人士佔所有十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who were aware of the MEGS among all persons aged 10 and over | 6.0% (6.7%) |
| 使用網上政府服務的情況 | Usage of online Government services | |
| <ul style="list-style-type: none"> 在過去十二個月曾為個人事務而透過「公共服務電子化計劃」的網站、「香港政府一站通」的網站及/或其他政府網站使用網上政府服務的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had used online Government services through ESD website, GovHK website and / or other Government websites for personal matters in the past twelve months | 2 299 500 (2 146 100) |
| <ul style="list-style-type: none"> 在過去十二個月曾為個人事務而透過「公共服務電子化計劃」的網站、「香港政府一站通」的網站及/或其他政府網站使用網上政府服務的十歲及以上人士佔所有十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used online Government services through ESD website, GovHK website and / or other Government websites for personal matters in the past twelve months among all persons aged 10 and over | 37.6% (34.6%) |
| 資訊科技保安 | Information technology security | |
| <ul style="list-style-type: none"> 家中個人電腦(不包括掌上電腦及個人數碼助理)有執行保安措施的住戶數目 | <ul style="list-style-type: none"> Number of households which had carried out security measures in the PC (excluding palm top and PDA) at home | 1 512 800 (-) |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

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| 主要指標 | Key indicators | 統計調查結果* Survey findings* |
|---|---|-----------------------------|
| <ul style="list-style-type: none"> 家中個人電腦(不包括掌上電腦及個人數碼助理)有執行保安措施的住戶佔所有家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶的百分比 | <ul style="list-style-type: none"> Percentage of households which had carried out security measures in the PC (excluding palm top and PDA) at home among all households with PC (excluding palm top and PDA) at home | 90.7% (-) |
| <ul style="list-style-type: none"> 在過去十二個月有為與個人事務有關的電腦檔案設定開啟密碼的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had set password for access to computer files related to personal matters in the past twelve months | 958 200 (914 400) |
| <ul style="list-style-type: none"> 在過去十二個月有為與個人事務有關的電腦檔案設定開啟密碼的十歲及以上人士佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had set password for access to computer files related to personal matters in the past twelve months among all persons aged 10 and over who had used PC in the past twelve months | 23.6% (23.5%)* |
| <ul style="list-style-type: none"> 在過去十二個月有將與個人事務有關的電腦檔案加密的十歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had encrypted computer files related to personal matters in the past twelve months | 197 700 (206 100) |
| <ul style="list-style-type: none"> 在過去十二個月有將與個人事務有關的電腦檔案加密的十歲及以上人士佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had encrypted computer files related to personal matters in the past twelve months among all persons aged 10 and over who had used PC in the past twelve months | 4.9% (5.3%)* |

* 括號內的數字顯示在二零零六年六月至八月進行的上一輪統計調查所得的相應數字，該些數字乃根據未因應二零零六年中期人口統計結果修訂的人口估計數列編製。然而，有關數字在適用情況下仍可與今次統計調查所得的結果作概括比較。

* Figures in brackets denote the corresponding figures obtained from the previous round of the survey conducted during June to August 2006, which are compiled based on the population estimates before adjustment of the results of the 2006 Population By-census. Nevertheless, they are broadly comparable with findings of the present survey where applicable.

3 個人電腦及互聯網的普及程度

Penetration of personal computer and Internet

個人電腦及互聯網的普及程度

3.1 在統計時，約 1 671 600 個住戶家中有個人電腦，佔全香港所有住戶的 74.2%。當中，約有 1 580 200 個住戶(94.5%)家中有個人電腦(不包括掌上電腦及個人數碼助理)接駁上互聯網。換言之，在全香港所有住戶中，有 70.1% 家中有個人電腦接駁上互聯網。(圖 3.1 和 3.2 及表 3.1、3.2 和 3.5)

3.2 家中擁有個人電腦的住戶百分比及家中有個人電腦接駁上互聯網的住戶百分比在過去數年顯著增加，而在近年則漸趨平穩。政府統計處於一九九八年一月至三月透過綜合住戶統計調查進行了一項有關使用互聯網服務情況的專題訪問，估計當時家中有個人電腦的住戶佔所有住戶的 34.5%，而家中有個人電腦接駁上互聯網的住戶則佔所有住戶的 11.8%，而在二零零七年的統計調查中，相應的百分比分別上升至 74.2% 及 70.1% 的水平。而且，家中有個人電腦的住戶百分比及家中有個人電腦接駁上互聯網的住戶百分比之間的差距正逐步收窄；換言之，愈來愈多住戶將其家中的個人電腦接駁上互聯網。(圖 3.3 和表 3.1 及 3.5)

家中有個人電腦的住戶

房屋類型

3.3 在該 1 671 600 個家中有個人電腦的住戶中，55.1% 住在私人房屋；26.1% 住在公營租住房屋；而 18.8% 住在資助出售單位。住在資助出售單位的住戶，家中有個人電腦的比率最高，達 84.8%。(表 3.3a)

住戶每月入息

3.4 該 1 671 600 個家中有個人電腦的住戶的每月入息中位數為 \$22,500。住戶每月入息與

Penetration of personal computer (PC) and Internet

3.1 Some 1 671 600 households had PC at home at the time of enumeration, constituting 74.2% of all households in Hong Kong. Among them, some 1 580 200 households (94.5%) had their PC (excluding palm top and Personal Data Assistant (PDA)) at home connected to Internet. In other words, 70.1% of all households in Hong Kong had their PC at home connected to Internet. (Charts 3.1 and 3.2, and Tables 3.1, 3.2 and 3.5)

3.2 Both the percentage of households with PC at home and the percentage of households with their PC at home connected to Internet had increased significantly over the past several years, but had stabilized in recent years. In the special topic enquiry on utilization of Internet service conducted via the General Household Survey by the Census and Statistics Department during January to March 1998, the survey results showed that 34.5% of all households had PC at home and 11.8% of all households had their PC at home connected to Internet at that time. Such percentages increased to 74.2% and 70.1% respectively in the 2007 survey. In addition, the gap between the percentage of households with PC at home and the percentage of households with their PC at home connected to Internet was becoming narrower; in other words, there were more and more households which connected their PC at home to Internet. (Chart 3.3 and Tables 3.1 and 3.5)

Households with PC at home

Type of housing

3.3 Of the 1 671 600 households with PC at home, 55.1% were in private housing; 26.1%, public rental housing; and 18.8%, subsidized sale flats. Households in subsidized sale flats had the highest rate of having PC at home, at 84.8%. (Table 3.3a)

Monthly household income

3.4 The median household income for those 1 671 600 households with PC at home was

住戶家中有個人電腦的比率似乎有密切關係，每月入息較高的住戶有較高的比率。住戶家中有個人電腦的比率介乎每月入息少於 \$10,000 的住戶的 38.4%與每月入息為\$40,000 - \$49,999 的住戶的 97.7%。 (表 3.3b)

\$22,500. The monthly household income seemed to bear a close relationship with the rate of households having PC at home. Households with higher monthly household income had a higher rate. The rate of households having PC at home ranged from 38.4% for households with monthly household income less than \$10,000 to 97.7% for those with monthly household income of \$40,000 - \$49,999. (Table 3.3b)

家中個人電腦的數目

Number of PC at home

3.5 在該 1 671 600 個家中有個人電腦的住戶中，61.1%擁有一部個人電腦；23.7%擁有兩部；15.2%擁有三部及以上。 (表 3.3c)

3.5 Of those 1 671 600 households with PC at home, 61.1% had one PC; 23.7%, two PCs; and 15.2%, three and more PCs. (Table 3.3c)

家中個人電腦的類別

Type of PC at home

3.6 該些住戶中大部分(90.6%)家中擁有桌面電腦，而 29.2%擁有便攜式/筆記簿型/平板電腦及 13.2%擁有掌上電腦/個人數碼助理。 (表 3.3d)

3.6 The majority (90.6%) of those households had desktop computer at home, while 29.2% had laptop / notebook / tablet computer and 13.2%, palm top / PDA. (Table 3.3d)

家中沒有個人電腦的住戶

Households without PC at home

家中沒有個人電腦的原因

Reason for not having PC at home

3.7 在統計時，約有 581 700 個住戶家中沒有個人電腦。其中 64.5%表示由於「不懂得使用電腦」而沒有安裝個人電腦，其次為「無需要使用電腦」(36.3%)。 (表 3.4a)

3.7 Some 581 700 households did not have PC at home at the time of enumeration. Their main reason was “did not know how to use computer”, as cited by 64.5% of the households without PC at home. This was followed by “no specific application” (36.3%). (Table 3.4a)

在家中安裝個人電腦的意向

Intention to install PC at home

3.8 大部分(89.5%)家中沒有個人電腦的住戶表示一定不會或多數不會於未來十二個月在家中安裝個人電腦。 (圖 3.1 及表 3.4b)

3.8 The majority (89.5%) of those households without PC at home claimed that they would definitely not or very unlikely install PC at home in the next twelve months. (Chart 3.1 and Table 3.4b)

家中有個人電腦接駁上互聯網的住戶

Households with PC at home connected to Internet

3.9 約 1 580 200 個住戶家中的個人電腦(不包括掌上電腦及個人數碼助理)有接駁上互聯網，佔全香港所有住戶的 70.1%。 (表 3.5)

3.9 Some 1 580 200 households had their PC (excluding palm top and PDA) at home connected to Internet, accounting for 70.1% of all households in Hong Kong. (Table 3.5)

*房屋類型**Type of housing*

3.10 在該 1 580 200 個家中有個人電腦接駁上互聯網的住戶中, 55.7% 住在私人房屋; 25.3% 住在公營租住房屋; 而 19.0% 住在資助出售單位。住在資助出售單位的住戶, 家中有個人電腦接駁上互聯網的比率最高, 達 80.8%。 (表 3.6a)

3.10 Of the 1 580 200 households with PC at home connected to Internet, 55.7% were in private housing; 25.3%, public rental housing; and 19.0%, subsidized sale flats. Households in subsidized sale flats had the highest rate of having PC at home connected to Internet, at 80.8%. (Table 3.6a)

*住戶每月入息**Monthly household income*

3.11 該 1 580 200 個住戶每月入息中位數為 \$23,100。住戶每月入息與住戶家中有個人電腦接駁上互聯網的比率似乎有密切關係, 每月入息較高的住戶有較高的比率。住戶家中有個人電腦接駁上互聯網的比率介乎每月入息少於 \$10,000 的住戶的 32.6% 與每月入息為 \$50,000 及以上的住戶的 95.8%。 (表 3.6b)

3.11 The median monthly household income for those 1 580 200 households was \$23,100. The monthly household income seemed to bear a close relationship with the rate of households having PC at home connected to Internet. Households with higher monthly household income had a higher rate. The rate of households having PC at home connected to Internet ranged from 32.6% for households with monthly household income less than \$10,000 to 95.8% for those with monthly household income of \$50,000 and over. (Table 3.6b)

*接駁上互聯網的方法**Mode of connection to Internet*

3.12 在該 1 580 200 個住戶中, 大部分 (99.0%) 是透過寬頻接駁上互聯網, 2.6% 透過流動電訊網絡及 0.9% 透過住宅電話線。 (表 3.6c)

3.12 The majority (99.0%) of those 1 580 200 households connected their PC to Internet via broad band, 2.6% via mobile telecommunications network and 0.9% did so via household telephone line. (Table 3.6c)

家中有個人電腦而沒有接駁上互聯網的住戶**Households with PC at home not connected to Internet***家中個人電腦沒有接駁上互聯網的原因**Reason for not having the PC at home connected to Internet*

3.13 約 86 800 個住戶家中的個人電腦沒有接駁上互聯網, 當中 40.0% 認為他們沒有需要使用互聯網服務。其他較普遍提及的原因包括「可以在其他地方上網」(21.3%) 及「已經有計劃將家中的個人電腦接駁上互聯網」(12.6%)。 (表 3.7a)

3.13 Of the 86 800 households with PC at home not connected to Internet, 40.0% considered that they had no need to use Internet service. Other more commonly cited reasons were “had access to Internet at other places” (21.3%) and “already had plan to connect the PC at home to Internet” (12.6%). (Table 3.7a)

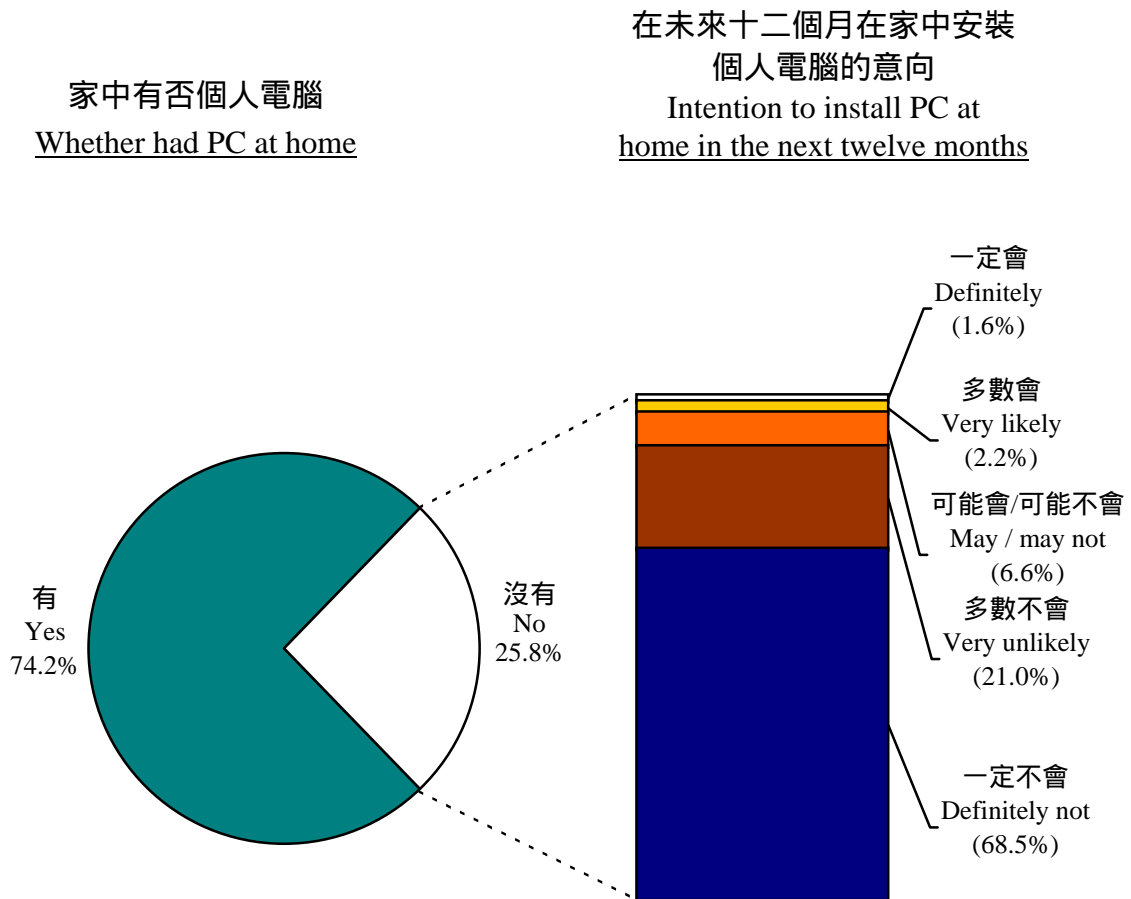
將家中個人電腦接駁上互聯網的意向

3.14 在該 86 800 個住戶中，約 22.4%表示一定會或多數會於未來十二個月將家中的個人電腦接駁上互聯網。約 20.8%表示不肯定，而 56.8%則表示一定不會或多數不會於未來十二個月將家中個人電腦接駁上互聯網。（圖 3.2 及表 3.7b）

Intention to connect the PC at home to Internet

3.14 Some 22.4% of those 86 800 households indicated that they would definitely or very likely connect their PC at home to Internet in the next twelve months. About 20.8% were uncertain while 56.8% indicated that they would definitely not or very unlikely connect their PC at home to Internet in the next twelve months. (Chart 3.2 and Table 3.7b)

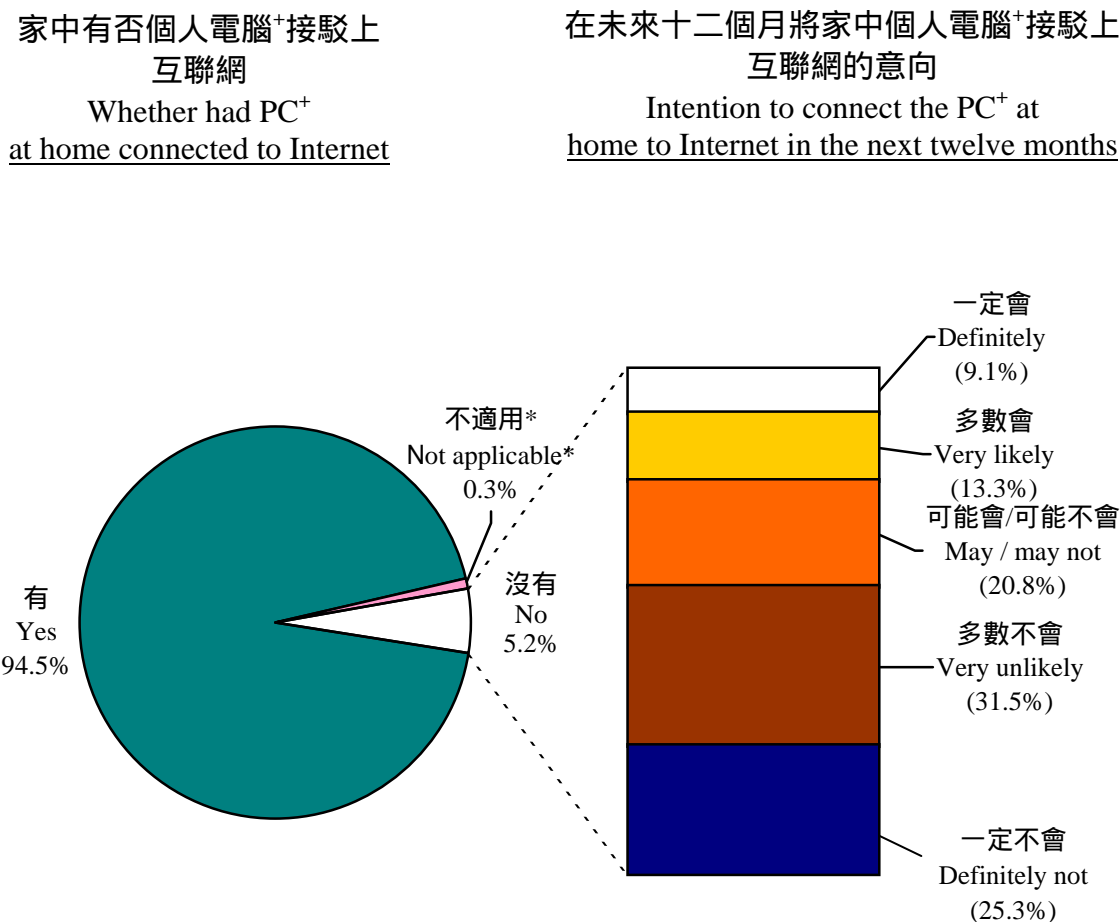
圖 3.1 按家中有否個人電腦及在未來十二個月在家中安裝個人電腦的意向劃分的住戶的百分比分布
Chart 3.1 Percentage distribution of households by whether had personal computer (PC) at home and intention to install PC at home in the next twelve months



註釋：括號內的數字顯示在所有家中沒有個人電腦的住戶中所佔的百分比。

Note: Figures in brackets represent the percentages in respect of all households without PC at home.

圖 3.2 按家中有否個人電腦⁺接駁上互聯網及在未來十二個月將家中個人電腦⁺接駁上互聯網的意向劃分的家中有個人電腦的住戶的百分比分布
Chart 3.2 Percentage distribution of households with personal computer (PC) at home by whether had PC⁺ at home connected to Internet and intention to connect the PC⁺ at home to Internet in the next twelve months



註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

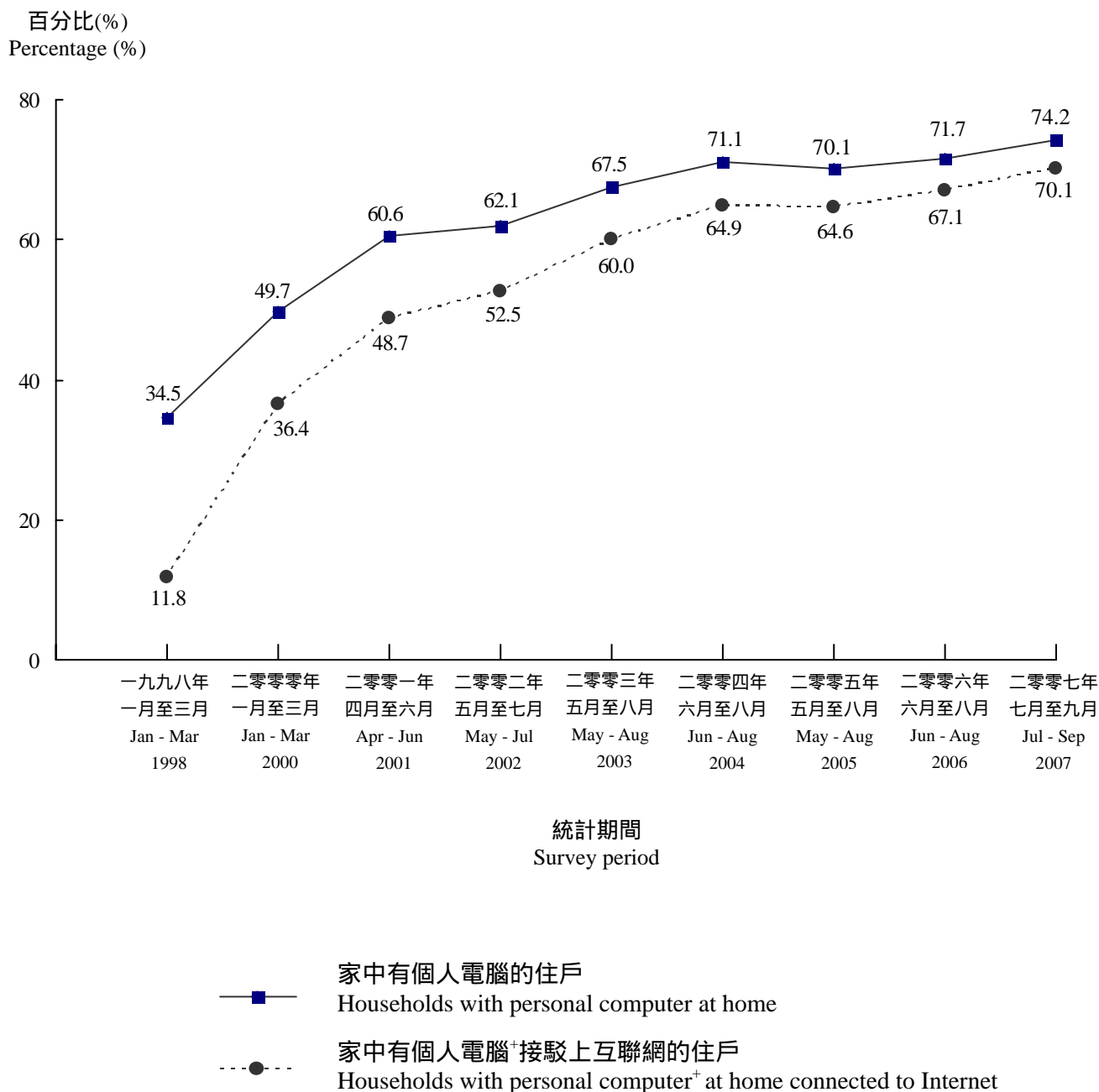
* 指家中只有掌上電腦或個人數碼助理的住戶。

* Referring to households with only palm top or PDA at home.

括號內的數字顯示在所有家中有個人電腦而沒有接駁上互聯網的住戶中所佔的百分比。

Figures in brackets represent the percentages in respect of all households with PC at home not connected to Internet.

圖 3.3 家中有個人電腦的住戶及家中有個人電腦⁺接駁上互聯網的住戶佔所有住戶的百分比
Chart 3.3 Percentage of households with personal computer⁺ at home connected to Internet among all households



註釋：⁺ 不包括掌上電腦及個人數碼助理。

Note: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

表 3.1 家中有個人電腦的住戶數目
Table 3.1 Households with personal computer at home

| 統計期間 [#] Survey period [#] | 住戶數目 No. of households (‘000) | 比率* Rate* |
|--|-------------------------------------|--------------|
| 一九九八年一月至三月 [@] Jan - Mar 1998 [@] | 676.1 | 34.5 |
| 二零零零年一月至三月 Jan - Mar 2000 | 1 051.1 | 49.7 |
| 二零零一年四月至六月 Apr - Jun 2001 | 1 258.4 | 60.6 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 1 322.0 | 62.1 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 1 479.1 | 67.5 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 1 581.9 | 71.1 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 1 601.3 | 70.1 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 1 662.2 | 71.7 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 1 671.6 | 74.2 |

註釋：[#] 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關家中有個人電腦的住戶的統計數字亦以經修訂的居港人口估計為基礎。

* 在有關統計期間佔所有住戶的百分比。

[@] 指透過「綜合住戶統計調查」進行的一項有關使用互聯網服務情況的專題訪問。

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to households with personal computer at home obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

* As a percentage of all households in the respective survey periods.

[@] Refers to the special topic enquiry on utilization of Internet service conducted via the General Household Survey.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 3.2 按家中個人電腦⁺有否接駁上互聯網劃分的家中有個人電腦的住戶數目
Table 3.2 Households with personal computer (PC) at home by whether had PC⁺ at home connected to Internet

| 家中個人電腦有否接駁上互聯網 Whether had PC at home connected to Internet | 住戶數目 No. of households ('000) | 百分比 % |
|--|-------------------------------------|----------|
| 有 Yes | 1 580.2 | 94.5 |
| 沒有 No | 86.8 | 5.2 |
| 不適用* Not applicable* | 4.5 | 0.3 |
| 總計 Total | 1 671.6 | 100.0 |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 指家中只有掌上電腦或個人數碼助理的住戶。

* Referring to households with only palm top or PDA at home.

表 3.3a 按房屋類型劃分的家中有個人電腦的住戶數目
Table 3.3a Households with personal computer (PC) at home by type of housing

| 房屋類型 Type of housing | 住戶數目 No. of households ('000) | 百分比 % | 比率* Rate* |
|-----------------------------------|-------------------------------------|----------|--------------|
| 公營租住房屋 Public rental housing | 436.3 | 26.1 | 64.4 |
| 資助出售單位# Subsidized sale flats# | 314.8 | 18.8 | 84.8 |
| 私人房屋@ Private housing@ | 920.5 | 55.1 | 76.4 |
| 合計 Overall | 1 671.6 | 100.0 | 74.2 |

註釋：* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，64.4%家中有個人電腦。

Notes：* As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 64.4% had PC at home.

包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的屋宇單位不包括在內。

Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Flats that can be traded in the open market are excluded.

@ 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物、其他永久性房屋及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

@ Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, other permanent housing and temporary housing. Subsidized sale flats that can be traded in the open market are also included.

表 3.3b 按住戶每月入息劃分的家中有個人電腦的住戶數目
Table 3.3b Households with personal computer (PC) at home by monthly household income

| 住戶每月入息(港元) Monthly household income (HK\$) | 住戶數目 No. of households (‘000) | 百分比 % | 比率* Rate* |
|---|-------------------------------------|----------|--------------|
| < 10,000 | 252.4 | 15.1 | 38.4 |
| 10,000 - 19,999 | 465.3 | 27.8 | 79.5 |
| 20,000 - 29,999 | 388.2 | 23.2 | 91.9 |
| 30,000 - 39,999 | 209.1 | 12.5 | 94.6 |
| 40,000 - 49,999 | 131.3 | 7.9 | 97.7 |
| ≥ 50,000 | 225.2 | 13.5 | 97.2 |
| 合計 Overall | 1 671.6 | 100.0 | 74.2 |
| 住戶每月入息中位數(港元) Median monthly household income (HK\$) | | 22,500 | |

註釋：* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，38.4%家中有個人電腦。

Note: * As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income less than \$10,000, 38.4% had PC at home.

表 3.3c 按家中個人電腦的數目劃分的家中有個人電腦的住戶數目
Table 3.3c Households with personal computer (PC) at home by number of PC at home

| 家中個人電腦的數目 Number of PC at home | 住戶數目 No. of households ('000) | 百分比 % |
|-----------------------------------|-------------------------------------|----------|
| 1 | 1 021.8 | 61.1 |
| 2 | 395.7 | 23.7 |
| 3 | 154.1 | 9.2 |
| 4 | 61.4 | 3.7 |
| ≥ 5 | 38.7 | 2.3 |
| 總計 Total | 1 671.6 | 100.0 |

表 3.3d 按家中個人電腦的類別劃分的家中有個人電腦的住戶數目
Table 3.3d Households with personal computer (PC) at home by type of PC at home

| 家中個人電腦的類別 [#] Type of PC at home [#] | 住戶數目 No. of households ('000) | 百分比 % |
|--|-------------------------------------|----------|
| 桌面電腦 Desktop Computer | 1 514.6 | 90.6 |
| 便攜式/筆記簿型/平板電腦 Laptop / notebook / tablet computer | 488.8 | 29.2 |
| 掌上電腦/個人數碼助理 Palm top / Personal Digital Assistant (PDA) | 221.2 | 13.2 |
| 合計 Overall | 1 671.6 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 3.4a 按家中沒有個人電腦的原因劃分的家中沒有個人電腦的住戶數目
Table 3.4a Households without personal computer (PC) at home by reason for not having PC at home

| 家中沒有個人電腦的原因 [#] Reason for not having PC at home [#] | 住戶數目 No. of households (‘000) | 百分比 % |
|---|-------------------------------------|----------|
| 不懂得使用電腦 Did not know how to use computer | 375.0 | 64.5 |
| 無需要使用電腦 No specific application | 210.9 | 36.3 |
| 可以在其他地方使用電腦 Had access to computer at other places | 63.7 | 11.0 |
| 費用昂貴 Cost too high | 39.4 | 6.8 |
| 沒有興趣使用電腦 Lack of interest in using computer | 19.0 | 3.3 |
| 已計劃購買電腦 Already had plan to purchase computer | 13.1 | 2.3 |
| 其他 Others | 6.0 | 1.0 |
| 合計 Overall | 581.7 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 3.4b 按在未來十二個月在家中安裝個人電腦的意向劃分的家中沒有個人電腦的住戶數目
Table 3.4b Households without personal computer (PC) at home by intention to install PC at home in the next twelve months

| 在未來十二個月在家中安裝個人電腦的意向 Intention to install PC at home in the next twelve months | 住戶數目 No. of households ('000) | 百分比 % |
|--|----------------------------------|----------|
| 一定會 Definitely | 9.4 | 1.6 |
| 多數會 Very likely | 13.0 | 2.2 |
| 可能會/可能不會 May / may not | 38.6 | 6.6 |
| 多數不會 Very unlikely | 122.1 | 21.0 |
| 一定不會 Definitely not | 398.6 | 68.5 |
| 總計 Total | 581.7 | 100.0 |

表 3.5 家中有個人電腦⁺接駁上互聯網的住戶數目
Table 3.5 Households with personal computer⁺ at home connected to Internet

| 統計期間 [#] Survey period [#] | 住戶數目 No. of households ('000) | 比率* Rate* |
|--|-------------------------------------|--------------|
| 一九九八年一月至三月 [@] Jan - Mar 1998 [@] | 231.1 | 11.8 |
| 二零零零年一月至三月 Jan - Mar 2000 | 770.2 | 36.4 |
| 二零零一年四月至六月 Apr - Jun 2001 | 1 009.8 | 48.7 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 1 118.1 | 52.5 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 1 312.8 | 60.0 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 1 444.7 | 64.9 |
| 二零零五年五月至八月 [#] May - Aug 2005 [#] | 1 476.5 | 64.6 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 1 556.3 | 67.1 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 1 580.2 | 70.1 |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關家中有個人電腦的住戶的統計數字亦以經修訂的居港人口估計為基礎。

[#] The "resident population" approach for compiling population figures has been adopted as from August 2000, statistics pertaining to households with personal computer at home obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

^{*} 在有關統計期間佔所有住戶的百分比。

^{*} As a percentage of all households in the respective survey periods.

[@] 指透過「綜合住戶統計調查」進行的一項有關使用互聯網服務情況的專題訪問。

[@] Refers to the special topic enquiry on utilization of Internet service conducted via the General Household Survey.

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 3.6a 按房屋類型劃分的家中有個人電腦⁺接駁上互聯網的住戶數目
Table 3.6a Households with personal computer⁺ (PC) at home connected to Internet by type of housing

| 房屋類型 Type of housing | 住戶數目 No. of households ('000) | 百分比 % | 比率* Rate* |
|---|-------------------------------------|----------|--------------|
| 公營租住房屋 Public rental housing | 400.1 | 25.3 | 59.0 |
| 資助出售單位 [#] Subsidized sale flats [#] | 300.0 | 19.0 | 80.8 |
| 私人房屋 [@] Private housing [@] | 880.1 | 55.7 | 73.1 |
| 合計 Overall | 1 580.2 | 100.0 | 70.1 |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，59.0%家中有個人電腦接駁上互聯網。

* As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 59.0% had PC at home connected to Internet.

[#] 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的屋宇單位不包括在內。

[#] Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Flats that can be traded in the open market are excluded.

[@] 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅/平房/新型村屋、簡單磚石蓋搭建築物、其他永久性房屋及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

[@] Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas / bungalows / modern village houses, simple stone structures, other permanent housing and temporary housing. Subsidized sale flats that can be traded in the open market are also included.

表 3.6b 按住戶每月入息劃分的家中有個人電腦⁺接駁上互聯網的住戶數目
Table 3.6b Households with personal computer⁺ (PC) at home connected to Internet by monthly household income

| 住戶每月入息(港元) Monthly household income (HK\$) | 住戶數目 No. of households ('000) | 百分比 % | 比率* Rate* |
|---|-------------------------------------|----------|--------------|
| < 10,000 | 214.8 | 13.6 | 32.6 |
| 10,000 - 19,999 | 436.9 | 27.6 | 74.6 |
| 20,000 - 29,999 | 373.4 | 23.6 | 88.4 |
| 30,000 - 39,999 | 205.0 | 13.0 | 92.7 |
| 40,000 - 49,999 | 128.1 | 8.1 | 95.3 |
| ≥ 50,000 | 222.0 | 14.0 | 95.8 |
| 合計 Overall | 1 580.2 | 100.0 | 70.1 |
| 住戶每月入息中位數(港元) Median monthly household income (HK\$) | | 23,100 | |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，32.6%家中有個人電腦接駁上互聯網。

* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income less than \$10,000, 32.6% had PC at home connected to Internet.

表 3.6c 按接駁上互聯網的方法劃分的家中有個人電腦⁺接駁上互聯網的住戶數目
Table 3.6c Households with personal computer⁺ (PC) at home connected to Internet by mode of connection to Internet

| 接駁上互聯網的方法 [#] Mode of connection to Internet [#] | 住戶數目 No. of households ('000) | 百分比 % |
|---|-------------------------------------|----------|
| 透過寬頻 Via broad band | 1 564.7 | 99.0 |
| 流動電訊網絡(例如：流動電話) Via mobile telecommunications network (e.g. mobile phone) | 40.4 | 2.6 |
| 透過住宅電話線 Via household telephone line | 14.7 | 0.9 |
| 合計 Overall | 1 580.2 | |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

表 3.7a 按家中個人電腦⁺沒有接駁上互聯網的原因劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目
Table 3.7a Households with personal computer (PC) at home not connected to Internet by reason for not having the PC⁺ at home connected to Internet

| 家中個人電腦沒有接駁上互聯網的原因 [#] Reason for not having the PC at home connected to Internet [#] | 住戶數目 No. of households ('000) | 百分比 % |
|--|-------------------------------------|----------|
| 沒有需要使用互聯網服務 No need to use Internet service | 34.8 | 40.0 |
| 可以在其他地方上網 Had access to Internet at other places | 18.5 | 21.3 |
| 已經有計劃將家中的個人電腦接駁上 互聯網 Already had plan to connect the PC at home to internet | 11.0 | 12.6 |
| 無興趣上網 Lack of interest in Internet | 9.0 | 10.4 |
| 上網月費貴 Monthly charge too expensive | 8.5 | 9.7 |
| 不大懂得使用電腦 Lack of confidence / skills in using computer | 8.3 | 9.5 |
| 電腦不能運作 Computer was not working | 6.9 | 8.0 |
| 沒有時間/太忙 No time / too busy | 3.9 | 4.4 |
| 避免子女花太多時間上網 To avoid children spending too much time on Internet | 2.1 | 2.4 |
| 要提升個人電腦的功能才可以上網 Needed to upgrade the PC before connection to Internet | 1.9 | 2.2 |
| 剛安裝新電腦並正考慮是否接駁上互聯網 Just installed a new PC and considering whether to connect it to Internet | 1.5 | 1.8 |
| 其他 Others | 3.1 | 3.6 |
| 合計 Overall | 86.8 | |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes : ⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

表 3.7b 按在未來十二個月將家中個人電腦⁺接駁上互聯網的意向劃分的家中有個人電腦而沒有接駁上互聯網的住戶數目
Table 3.7b Households with personal computer (PC) at home not connected to Internet by intention to connect the PC⁺ at home to Internet in the next twelve months

在未來十二個月將家中個人電腦
接駁上互聯網的意向

| Intention to connect the PC at home to Internet in the next twelve months | 住戶數目 No. of households (‘000) | 百分比 % |
|---|-------------------------------------|----------|
| 一定會 Definitely | 7.9 | 9.1 |
| 多數會 Very likely | 11.6 | 13.3 |
| 可能會/可能不會 May / may not | 18.0 | 20.8 |
| 多數不會 Very unlikely | 27.3 | 31.5 |
| 一定不會 Definitely not | 22.0 | 25.3 |
| 總計 Total | 86.8 | 100.0 |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Note: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

4 個人電腦的使用情況 Usage of personal computer

懂得使用個人電腦的人士

4.1 在是項統計調查中,十歲及以上人士被問及他們是否懂得使用個人電腦。統計調查結果顯示,在統計時約有 4 240 700 名十歲及以上人士懂得使用個人電腦,佔全香港所有十歲及以上人士的 69.3%。在二零零六年六月至八月期間進行的類似統計調查所得的相應數字為 4 064 400 人及 65.6%。(表 4.1)

年齡及性別

4.2 按年齡組別分析,十至十四歲人士懂得使用個人電腦的比率最高,達 99.6%。其次是十五至二十四歲人士(99.4%)及二十五至三十四歲人士(95.2%)。年紀較長的人士的比率較低,其中五十五至六十四歲人士的比率為 37.8%,而六十五歲及以上人士的比率則為 9.7%。(圖 4.1 及表 4.2a)

4.3 男性懂得使用個人電腦的比率(72.7%)稍高於女性(66.1%)。(表 4.2a)

教育程度

4.4 在該 4 240 700 名懂得使用個人電腦的十歲及以上人士中,約 63.4%具中學/預科教育程度。另外 26.6%具專上教育程度及 10.0%具小學及以下教育程度。具專上教育程度的人士懂得使用個人電腦的比率最高,達 97.1%。具中學/預科教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 81.1%及 25.8%。(表 4.2b)

經濟活動身分

4.5 按經濟活動身分分析,學生懂得使用個人電腦的比率最高,達 99.5%。其次為從事經濟活動人士(80.4%)。料理家務者及退休人士懂得使用個人電腦的比率較低,分別為 47.7%及 16.8%。(表 4.2c)

Persons who had knowledge of using personal computer (PC)

4.1 Persons aged 10 and over were asked in the survey whether they had knowledge of using PC. The survey results showed that some 4 240 700 persons aged 10 and over had knowledge of using PC at the time of enumeration, constituting 69.3% of all persons aged 10 and over in Hong Kong. The corresponding figures obtained from similar survey conducted during June - August 2006 were 4 064 400 persons and 65.6%. (Table 4.1)

Age and sex

4.2 Analysed by age group, persons aged 10 - 14 had the highest rate of having knowledge of using PC, at 99.6%. This was followed by persons aged 15 - 24 (99.4%) and those aged 25 - 34 (95.2%). Lower rates were recorded for older persons. In particular, the rate was 37.8% for persons aged 55 - 64 and 9.7% for those aged 65 and over. (Chart 4.1 and Table 4.2a)

4.3 The rate of having knowledge of using PC was slightly higher for males (72.7%) than their female counterpart (66.1%). (Table 4.2a)

Educational attainment

4.4 Of the 4 240 700 persons aged 10 and over who had knowledge of using PC, some 63.4% had attained secondary / matriculation education. Another 26.6% had attained tertiary education and 10.0% had attained primary education and lower. Persons having attained tertiary education had the highest rate of having knowledge of using PC, at 97.1%. The corresponding rates for those having attained secondary / matriculation education and primary education and lower were 81.1% and 25.8% respectively. (Table 4.2b)

Economic activity status

4.5 Analysed by economic activity status, students had the highest rate of having knowledge of using PC, at 99.5%. This was followed by economically active persons (80.4%). Home-makers and retired persons had relatively

lower rates of having knowledge of using PC, at 47.7% and 16.8% respectively. (Table 4.2c)

曾使用個人電腦的人士

4.6 約 4 061 500 名十歲及以上的人士在過去十二個月曾使用個人電腦。十歲及以上人士在過去十二個月曾使用個人電腦的整體比率為 66.4%。在二零零六年六月至八月期間進行的類似統計調查所得的相應數字分別為 3 897 900 人及 62.9%。(表 4.3)

年齡及性別

4.7 按年齡組別分析,十至十四歲人士在過去十二個月曾使用個人電腦的比率最高,達 99.6%。緊隨其後的是十五至二十四歲人士(98.9%)及二十五至三十四歲人士(92.6%)。年齡較長的人士使用個人電腦的比率較低,其中五十五至六十四歲人士的比率為 32.4%,而六十五歲及以上人士的比率則為 6.7%。(圖 4.2 及表 4.4a)

4.8 男性在過去十二個月曾使用個人電腦的比率(69.8%)稍高於女性(63.2%)。(表 4.4a)

教育程度

4.9 在過去十二個月曾使用個人電腦的十歲及以上人士中,約 63.4%具中學/預科教育程度。另外 27.5%具專上教育程度及 9.1%具小學及以下教育程度。具專上教育程度的人士在過去十二個月曾使用個人電腦的比率最高,為 96.3%。具中學/預科教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 77.6%及 22.5%。(表 4.4b)

經濟活動身分

4.10 按經濟活動身分分析,學生在過去十二個月曾使用個人電腦的比率最高,達 99.5%。其次為從事經濟活動人士(77.3%)。料理家務者及

Persons who had used PC

4.6 Some 4 061 500 persons aged 10 and over had used PC in the past twelve months. The overall rate of persons having used PC in the past twelve months was 66.4% among all persons aged 10 and over. The corresponding figures from similar survey conducted during June to August 2006 were 3 897 900 persons and 62.9%. (Table 4.3)

Age and sex

4.7 Analysed by age group, persons aged 10 - 14 had the highest rate of having used PC in the past twelve months, at 99.6%. This was closely followed by persons aged 15 - 24 (98.9%) and those aged 25 - 34 (92.6%). Lower rates were recorded for older persons. In particular, 32.4% of persons aged 55 - 64 and 6.7% of those aged 65 and over had used PC in the past twelve months. (Chart 4.2 and Table 4.4a)

4.8 The rate of having used PC in the past twelve months was slightly higher for males (69.8%) than their female counterpart (63.2%). (Table 4.4a)

Educational attainment

4.9 Some 63.4% of the persons aged 10 and over who had used PC in the past twelve months had attained secondary/matriculation education. Another 27.5% had attained tertiary education and 9.1% had attained primary education and lower. The rate of having used PC in the past twelve months was the highest for persons having attained tertiary education, at 96.3%. The corresponding rates for those having attained secondary / matriculation education and primary education and lower were 77.6% and 22.5% respectively. (Table 4.4b)

Economic activity status

4.10 Analysed by economic activity status, students had the highest rate of having used PC in the past twelve months, at 99.5%. This was

退休人士在過去十二個月曾使用個人電腦的比率較低，分別為 42.9% 及 13.0%。（表 4.4c）

使用個人電腦的主要目的

4.11 在該 4 061 500 名在過去十二個月曾使用個人電腦的十歲及以上人士中，最普遍提及使用個人電腦的主要目的為「使用互聯網服務」（97.7%）。其次為「文書處理」（69.1%）及「非網上數碼娛樂」（42.2%）。（表 4.4d）

4.12 按性別分析，男性與女性於使用個人電腦的目的的百分比分布大致相同。（表 4.4d）

4.13 按年齡組別分析，十至二十四歲人士中有較高的百分比為了「使用互聯網服務」（99.3% - 99.8%）、「文書處理」（77.2% - 79.6%）、「非網上數碼娛樂」（63.9% - 68.4%）、「自我進修」（12.9% - 13.4%）及「網上自我進修」（9.3% - 10.4%）而使用個人電腦。另一方面，二十五至四十四歲人士中則有較高的百分比為了「使用內聯網」（21.5% - 22.5%）及「數據處理/分析/資料庫管理」（18.2% - 19.8%）而使用個人電腦。（表 4.4e）

4.14 按教育程度分析，具專上教育程度的人士中有較大比例為了「使用互聯網服務」（99.7%）、「文書處理」（88.4%）、「圖形/圖像處理」（41.0%）、「使用內聯網」（28.6%）、及「數據處理/分析/資料庫管理」（26.9%）而使用個人電腦。具小學及以下教育程度的人士中則有較高的百分比（32.3%）為了「玩電腦遊戲」而使用個人電腦。（表 4.4f）

4.15 按經濟活動身分分析，從事經濟活動人士中有較高的百分比為了「使用內聯網」（21.4%）及「數據處理/分析/資料庫管理」（17.8%）而使用個人電腦。而學生中則有較高的百分比為了「使用互聯網服務」（99.7%）、「文書處理」（81.5%）、「非網上數碼娛樂」（67.8%）及「圖形/圖像處理」（33.3%）而使用個人電腦。（表 4.4g）

followed by economically active persons (77.3%). Home-makers and retired persons had relatively lower rates of having used PC in the past twelve months, at 42.9% and 13.0% respectively. (Table 4.4c)

Major purpose of using PC

4.11 Of those 4 061 500 persons aged 10 and over who had used PC in the past twelve months, the major purpose of using PC most commonly cited was “using Internet service” (97.7%), followed by “word processing” (69.1%) and “offline digital entertainment” (42.2%). (Table 4.4d)

4.12 Analysed by sex, the percentage distribution in respect of the usage of PC for different purposes was broadly similar between males and females. (Table 4.4d)

4.13 Analysed by age group, persons aged 10 - 24 had comparatively higher percentages using PC for the purposes of “using Internet service” (99.3% - 99.8%), “word processing” (77.2% - 79.6%), “offline digital entertainment” (63.9% - 68.4%), “self-studying” (12.9% - 13.4%) and “self-studying online” (9.3% - 10.4%). On the other hand, persons aged 25 - 44 had higher percentages using PC for the purposes of “using Intranet” (21.5% - 22.5%) and “data processing / analysis / database management” (18.2% - 19.8%). (Table 4.4e)

4.14 Analysed by educational attainment, proportionally more persons with tertiary education had used PC for the purposes of “using Internet service” (99.7%), “word processing” (88.4%), “graphics / image processing” (41.0%), “using intranet” (28.6%) and “data processing / analysis / database management” (26.9%). Persons with primary educational attainment and lower had higher percentage (32.3%) using PC for “playing PC games”. (Table 4.4f)

4.15 Analysed by economic activity status, economically active persons had comparatively higher percentages using PC for the purposes of “using Intranet” (21.4%), and “data processing / analysis / database management” (17.8%). For students, higher percentages of them had used PC for the purposes of “using Internet service” (99.7%), “word processing” (81.5%), “offline

使用個人電腦的次數

4.16 約 3 706 300 名十歲及以上人士最少每星期使用一次個人電腦，佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的 91.3%。約 75.3% 甚至每日最少使用一次個人電腦。（表 4.4h）

4.17 再按經濟活動身分分析，學生使用個人電腦的次數最為頻密。在過去十二個月曾使用個人電腦的十歲及以上學生中，約 99.1% 最少每星期使用一次個人電腦。從事經濟活動人士及料理家務者的相應百分比分別為 91.0% 及 77.7%。（表 4.4h）

使用個人電腦最少每星期一次的人士*使用個人電腦的地方*

4.18 在該 3 706 300 名在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士中，大部分(92.7%)表示他們曾在家中使用個人電腦。約 46.1% 曾在工作地方及 19.6% 曾在學校使用個人電腦。（表 4.5a）

每星期用於個人電腦的時間

4.19 在該 3 706 300 名在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士中，約 59.5% 表示每星期使用個人電腦二十小時及以上。另外 29.3% 每星期使用五至少於二十小時。就該 3 706 300 人整體而言，他們每星期用於個人電腦的平均時間為 28.4 小時（表 4.5b）

4.20 按年齡組別分析，二十五至三十四歲人士每星期平均使用個人電腦的時間最長，他們每星期平均用於個人電腦的時間為 37.0 小時。其次為三十五至四十四歲人士及十五至二十四歲人士。該兩組人士每星期平均用於個人電腦的時間分別為 30.6 小時及 29.2 小時（表 4.5b）

digital entertainment” (67.8%) and “graphics / image processing” (33.3%). (Table 4.4g)

Frequency of using PC

4.16 Some 3 706 300 persons aged 10 and over had used PC at least once a week, accounting for 91.3% of all persons aged 10 and over who had used PC in the past twelve months. Some 75.3% had even used PC at least once a day. (Table 4.4h)

4.17 Further analysed by economic activity status, students had used PC most frequently. Of all students aged 10 and over who had used PC in the past twelve months, some 99.1% had used PC at least once a week. The corresponding percentages for economically active persons and home-makers were 91.0% and 77.7% respectively. (Table 4.4h)

Persons who had used PC at least once a week*Place of using PC*

4.18 Of those 3 706 300 persons aged 10 and over who had used PC at least once a week in the past twelve months, the majority (92.7%) reported that they had used PC at home. Some 46.1% had used PC at place of work and 19.6% at place of study. (Table 4.5a)

Time spent in using PC per week

4.19 Some 59.5% of those 3 706 300 persons aged 10 and over who had used PC at least once a week in the past twelve months reported that they had used PC for 20 hours and more per week. Another 29.3% had done so for 5 to less than 20 hours per week. For those 3 706 300 persons taken together, their average time spent in using PC per week was 28.4 hours. (Table 4.5b)

4.20 Analysed by age group, persons aged 25 - 34 had spent the longest time in using PC per week on average. Their average time spent in using PC was 37.0 hours per week. This was followed by persons aged 35 - 44 and those aged 15 - 24. The average time spent in using PC per week was 30.6 hours and 29.2 hours respectively for these two groups of persons. (Table 4.5b)

4.21 按經濟活動身分分析，從事經濟活動人士每星期平均使用個人電腦 33.3 小時，較學生及料理家務者所用於個人電腦的時間顯著為長。學生及料理家務者的相應數字分別為 21.9 小時及 11.1 小時。（表 4.5c）

4.21 Analysed by economic activity status, economically active persons had used PC for an average of 33.3 hours per week, significantly longer than the time spent by students and home-makers. The corresponding figures for students and home-makers were 21.9 hours and 11.1 hours respectively. (Table 4.5c)

為非網上數碼娛樂而使用個人電腦的人士

Persons who had used PC for offline digital entertainment

4.22 約 1 713 600 名十歲及以上人士曾在過去十二月個月為非網上數碼娛樂(包括聽歌、玩電腦遊戲及看光碟/鐳射數碼光碟，但不包括透過互聯網享用的數碼娛樂)而使用個人電腦，佔所有曾在過去十二月月使用個人電腦的十歲及以上人士的 42.2%。（表 4.6）

4.22 Some 1 713 600 persons aged 10 and over had used PC for offline digital entertainment (including listening songs, playing PC games and watching VCD / DVD, but excluding such activities undertaken via the Internet) in the past twelve months, accounting for 42.2% of all persons aged 10 and over who had used PC in the past twelve months. (Table 4.6)

所進行非網上數碼娛樂活動的類別

Type of offline digital entertainment activities undertaken

4.23 在該 1 713 600 人中，約 70.7%在過去十二個月曾為「聽歌」而使用個人電腦。約 51.4%為「玩電腦遊戲」及 42.8%為「看光碟/鐳射數碼光碟」。（表 4.6）

4.23 About 70.7% of those 1 713 600 persons had used PC for “listening songs” in the past twelve months. Some 51.4% had used PC for “playing PC games” and 42.8% for “watching VCD / DVD”. (Table 4.6)

為非網上數碼娛樂而使用個人電腦的次數/每星期為非網上數碼娛樂而用於個人電腦的時間

Frequency of using PC for offline digital entertainment / time spent in using PC for offline digital entertainment per week

4.24 在該 1 713 600 名在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士中，約 1 480 700 人(86.4%)為該目的而使用個人電腦最少每星期一次，而另外 13.6%則每星期使用少於一次。（表 4.7a）

4.24 Of those 1 713 600 persons aged 10 and over who had used PC for offline digital entertainment in the past twelve months, some 1 480 700 persons (86.4%) had used PC for such purpose at least once a week while 13.6% had done so less than once a week. (Table 4.7a)

4.25 在該 1 480 700 名在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士中，約 59.7%表示每星期為該目的而使用個人電腦少於五小時。另外 35.7%每星期使用五至少於二十小時。就該 1 480 700 人整體而言，他們每星期為非網上數碼娛樂而用於個人電腦的平均時間為 5.3 小時。（表 4.7a）

4.25 Of those 1 480 700 persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months, some 59.7% reported that they had used PC for such purpose for less than 5 hours per week. Another 35.7% had done so for 5 to less than 20 hours per week. For those 1 480 700 persons taken together, their average time spent in using PC for offline digital entertainment per week was 5.3 hours. (Table 4.7a)

4.26 按性別分析,在過去十二個月曾為非網上數碼娛樂而使用個人電腦的男性中,87.9%表示他們為該目的而使用個人電腦最少每星期一次。就該組別的男性而言,他們平均每星期為非網上數碼娛樂而使用個人電腦 5.5 小時。女性的相應數字為 84.8%及 5.0 小時。(表 4.7a)

4.27 按年齡組別分析,為非網上數碼娛樂而使用個人電腦最少每星期一次的百分比在十至十四及十五至二十四歲人士中最高,兩組均為 92.5%。相應數字由二十五至三十四歲人士的 86.8%遞降至五十五歲及以上人士的 69.3%。在為非網上數碼娛樂而使用個人電腦最少每星期一次的人士當中,十五至二十四歲人士為該目的而用於個人電腦的時間最長,平均每星期 6.6 小時。緊隨其後的是二十五至三十四歲人士(5.0 小時)及十至十四歲人士(4.9 小時)。(表 4.7b)

4.28 按教育程度分析,在過去十二個月曾為非網上數碼娛樂而使用個人電腦的具專上教育程度的人士中,88.0%為該目的而使用個人電腦最少每星期一次。具中學/預科教育程度的人士的相應百分比為 86.2%,而具小學及以下教育程度的人士的相應百分比則為 82.6%。在為非網上數碼娛樂而使用個人電腦最少每星期一次的人士當中,具專上教育程度的人士平均每星期為該目的而用於個人電腦的時間最長,達 5.5 小時。(表 4.7c)

4.29 按經濟活動身分分析,在過去十二個月曾為非網上數碼娛樂而使用個人電腦的學生中,92.7%為該目的而使用個人電腦最少每星期一次。他們平均每星期為非網上數碼娛樂而使用個人電腦 5.9 小時。從事經濟活動人士的相應數字為 83.9%及 4.9 小時;而料理家務者的相應數字則為 75.3%及 4.3 小時。(表 4.7d)

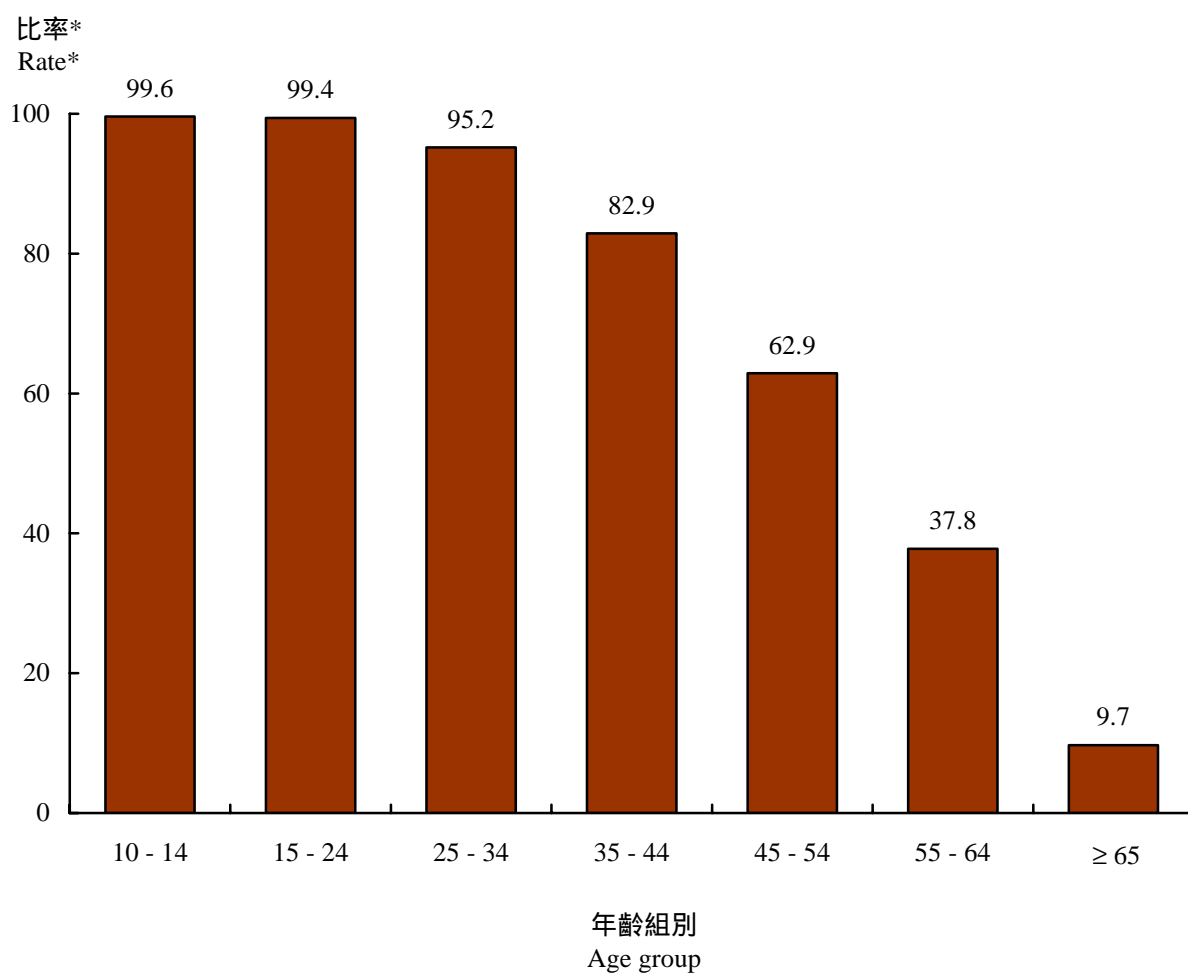
4.26 Analysed by sex, 87.9% of the males who had used PC for offline digital entertainment in the past twelve months reported that they had used PC for such purpose at least once a week. For this group of males, their average time spent in using PC for offline digital entertainment per week was 5.5 hours. The corresponding figures for females were 84.8% and 5.0 hours. (Table 4.7a)

4.27 Analysed by age group, the percentage of having used PC for offline digital entertainment at least once a week was the highest among persons aged 10 - 14 and those aged 15 - 24, both at 92.5%. The corresponding percentages decreased from 86.8% for persons aged 25 - 34 to 69.3% for those aged 55 and over. Among those who had used PC for offline digital entertainment at least once a week, persons aged 15 - 24 spent the longest time in using PC for such purpose, at an average of 6.6 hours per week. This was followed by persons aged 25 - 34 (5.0 hours) and those aged 10 - 14 (4.9 hours). (Table 4.7b)

4.28 Analysed by educational attainment, for those persons having attained tertiary education who had used PC for offline digital entertainment in the past twelve months, 88.0% had used PC for such purpose at least once a week, as compared to 86.2% for those having attained secondary / matriculation education and 82.6% for those with primary education and lower. Among those who had used PC for offline digital entertainment at least once a week, the average time spent in using PC for such purpose per week was the longest for those having attained tertiary education, at 5.5 hours. (Table 4.7c)

4.29 Analysed by economic activity status, 92.7% of the students who had used PC for offline digital entertainment in the past twelve months reported that they had used PC for such purpose at least once a week. Among them, the average time spent in using PC for offline digital entertainment per week was 5.9 hours. The corresponding figures for economically active persons were 83.9% and 4.9 hours, while those for home-makers were 75.3% and 4.3 hours. (Table 4.7d)

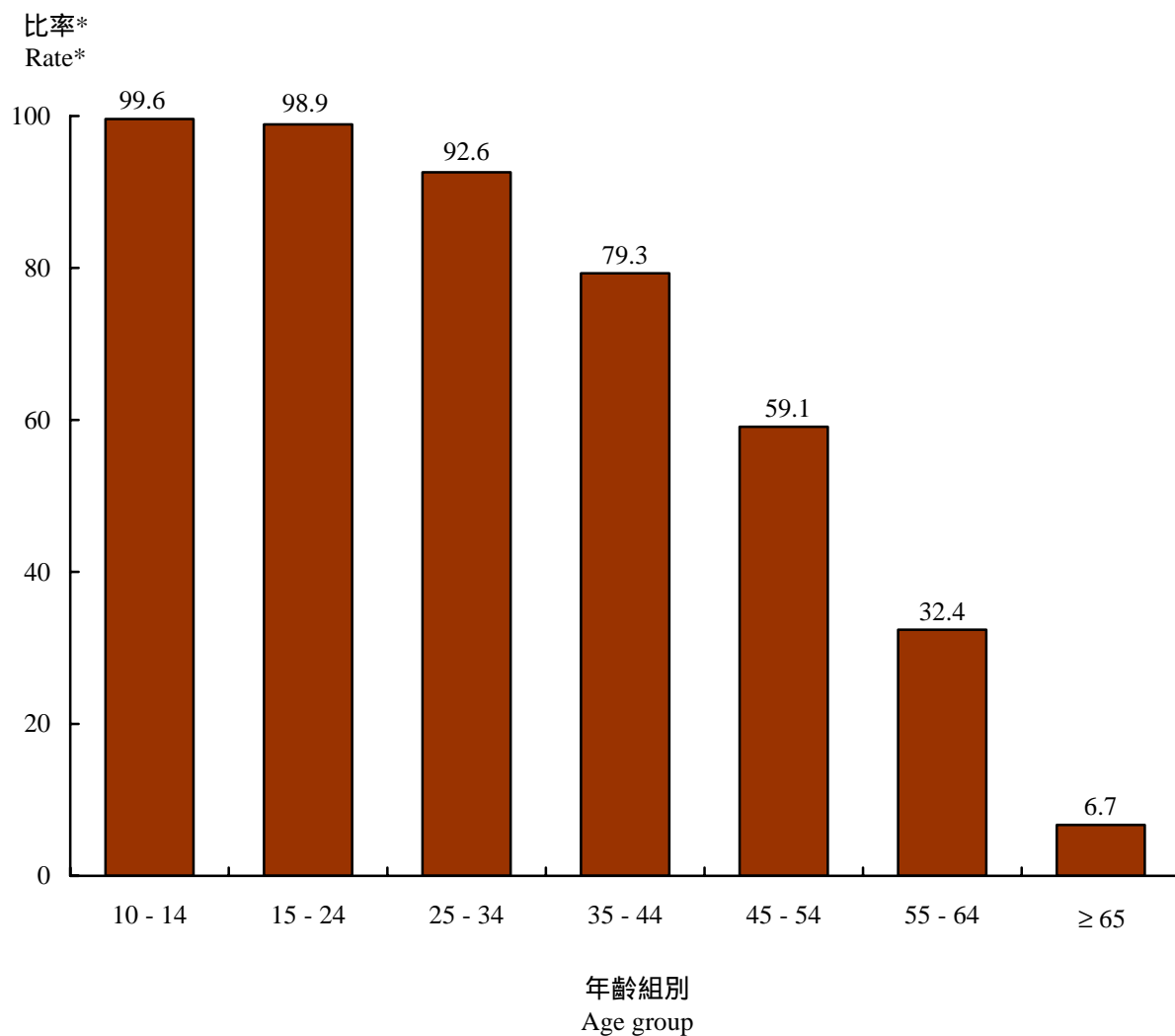
圖4.1 按年齡劃分的懂得使用個人電腦的十歲及以上人士的比率
Chart 4.1 Rate of persons aged 10 and over who had knowledge of using personal computer by age



註釋：* 在個別年齡組別中佔所有人士的百分比。

Note: * As a percentage of all persons in the respective age groups.

圖4.2 按年齡劃分的在過去十二個月曾使用個人電腦的十歲及以上人士的比率
Chart 4.2 Rate of persons aged 10 and over who had used personal computer in the past twelve months by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note : * As a percentage of all persons in the respective age groups.

表 4.1 懂得使用個人電腦的十歲及以上人士數目
Table 4.1 Persons aged 10 and over who had knowledge of using personal computer (PC)

| 統計期間 [@] Survey period [@] | 人數 No. of persons (‘000) | 比率* Rate* |
|--|--------------------------------|--------------|
| 二零零一年四月至六月 Apr - Jun 2001 | 3 117.1 | 51.9 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 3 372.6 | 55.7 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 3 555.6 | 57.7 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 3 781.0 | 61.3 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 3 740.3 | 60.3 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 4 064.4 | 65.6 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 4 240.7 | 69.3 |

註釋：[@] 有關資料自二零零一年開始搜集。

* 在有關統計期間佔所有十歲及以上人士的百分比。

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes : [@] The information was collected since 2001.

* As a percentage of all persons aged 10 and over in the respective survey periods.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 4.2a 按年齡及性別劃分的懂得使用個人電腦的十歲及以上人士數目
Table 4.2a Persons aged 10 and over who had knowledge of using personal computer (PC) by age and sex

| 年齡組別 Age group | 男 Male | | | 女 Female | | | 合計 Overall | | |
|-------------------|-----------------------------------|----------|--------------|-----------------------------------|----------|--------------|-----------------------------------|----------|--------------|
| | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
| 10 - 14 | 209.1 | 9.6 | 99.7 | 199.6 | 9.7 | 99.5 | 408.7 | 9.6 | 99.6 |
| 15 - 24 | 437.9 | 20.1 | 99.5 | 420.5 | 20.4 | 99.3 | 858.4 | 20.2 | 99.4 |
| 25 - 34 | 442.4 | 20.3 | 96.3 | 463.8 | 22.4 | 94.1 | 906.2 | 21.4 | 95.2 |
| 35 - 44 | 466.5 | 21.5 | 87.4 | 499.2 | 24.2 | 79.2 | 965.7 | 22.8 | 82.9 |
| 45 - 54 | 409.5 | 18.8 | 68.5 | 343.9 | 16.6 | 57.3 | 753.4 | 17.8 | 62.9 |
| 55 - 64 | 159.3 | 7.3 | 44.0 | 109.8 | 5.3 | 31.5 | 269.1 | 6.3 | 37.8 |
| ≥ 65 | 49.8 | 2.3 | 12.9 | 29.4 | 1.4 | 6.8 | 79.3 | 1.9 | 9.7 |
| 合計 Overall | 2 174.6 | 100.0 | 72.7 | 2 066.2 | 100.0 | 66.1 | 4 240.7 | 100.0 | 69.3 |

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，99.7%懂得使用個人電腦。

Note: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.7% had knowledge of using PC.

表 4.2b 按教育程度劃分的懂得使用個人電腦的十歲及以上人士數目
Table 4.2b Persons aged 10 and over who had knowledge of using personal computer (PC) by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|--|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 423.2 | 10.0 | 25.8 |
| 中學/預科 [#] Secondary / matriculation [#] | 2 690.6 | 63.4 | 81.1 |
| 專上教育 Tertiary | 1 127.0 | 26.6 | 97.1 |
| 合計 Overall | 4 240.7 | 100.0 | 69.3 |

註釋： * 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，97.1%懂得使用個人電腦。

[#] 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 97.1% had knowledge of using PC.

[#] Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 4.2c 按經濟活動身分劃分的懂得使用個人電腦的十歲及以上人士數目
Table 4.2c Persons aged 10 and over who had knowledge of using personal computer (PC) by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 2 790.6 | 65.8 | 80.4 |
| 非從事經濟活動 Economically inactive | 1 450.2 | 34.2 | 54.8 |
| 學生 <i>Students</i> | 924.1 | 21.8 | 99.5 |
| 料理家務者 <i>Home-makers</i> | 353.7 | 8.3 | 47.7 |
| 退休人士 <i>Retired persons</i> | 154.1 | 3.6 | 16.8 |
| 其他 <i>Others</i> | 18.3 | 0.4 | 32.7 |
| 合計 Overall | 4 240.7 | 100.0 | 69.3 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，80.4% 懂得使用個人電腦。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes: * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 80.4% had knowledge of using PC.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 4.3 在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.3 Persons aged 10 and over who had used personal computer (PC) in the past twelve months

| 統計期間 [#] Survey period [#] | 人數 No. of persons ('000) | 比率* Rate* |
|--|--------------------------------|--------------|
| 二零零零年一月至三月 Jan - Mar 2000 | 2 639.7 | 43.1 |
| 二零零一年四月至六月 Apr - Jun 2001 | 3 020.0 | 50.3 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 3 270.3 | 54.0 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 3 464.4 | 56.2 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 3 669.7 | 59.5 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 3 645.5 | 58.8 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 3 897.9 | 62.9 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 4 061.5 | 66.4 |

註釋：[#] 人口數字已於二零零零年八月改爲以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關在過去十二個月曾使用個人電腦的十歲及以上人士的統計數字亦以經修訂的居港人口估計爲基礎。

* 在有關統計期間佔所有十歲及以上人士的百分比。

^{##} 有關數據乃基於以二零零一年人口普查結果爲基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes: [#] The "resident population" approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had used personal computer (PC) in the past twelve months obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

* As a percentage of all persons aged 10 and over in the respective survey periods.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 4.4a 按年齡及性別劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4a Persons aged 10 and over who had used personal computer (PC) in the past twelve months by age and sex

| 年齡組別 Age group | 男 Male | | | 女 Female | | | 合計 Overall | | |
|-------------------|-----------------------------------|----------|--------------|-----------------------------------|----------|--------------|-----------------------------------|----------|--------------|
| | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
| 10 - 14 | 209.1 | 10.0 | 99.7 | 199.6 | 10.1 | 99.5 | 408.7 | 10.1 | 99.6 |
| 15 - 24 | 435.8 | 20.9 | 99.1 | 418.2 | 21.2 | 98.7 | 854.0 | 21.0 | 98.9 |
| 25 - 34 | 428.0 | 20.5 | 93.2 | 454.0 | 23.0 | 92.1 | 882.0 | 21.7 | 92.6 |
| 35 - 44 | 445.5 | 21.4 | 83.4 | 478.2 | 24.2 | 75.9 | 923.7 | 22.7 | 79.3 |
| 45 - 54 | 388.2 | 18.6 | 65.0 | 319.8 | 16.2 | 53.3 | 708.0 | 17.4 | 59.1 |
| 55 - 64 | 141.8 | 6.8 | 39.1 | 88.9 | 4.5 | 25.5 | 230.7 | 5.7 | 32.4 |
| ≥ 65 | 37.4 | 1.8 | 9.7 | 17.0 | 0.9 | 4.0 | 54.5 | 1.3 | 6.7 |
| 合計 Overall | 2 085.8 | 100.0 | 69.8 | 1 975.7 | 100.0 | 63.2 | 4 061.5 | 100.0 | 66.4 |

註釋： * 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，99.7%在過去十二個月曾使用個人電腦。

Note: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.7% had used PC in the past twelve months.

表 4.4b 按教育程度劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4b Persons aged 10 and over who had used personal computer (PC) in the past twelve months by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
|--|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 369.0 | 9.1 | 22.5 |
| 中學/預科 [#] Secondary / matriculation [#] | 2 574.1 | 63.4 | 77.6 |
| 專上教育 Tertiary | 1 118.5 | 27.5 | 96.3 |
| 合計 Overall | 4 061.5 | 100.0 | 66.4 |

註釋： * 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，96.3%在過去十二個月曾使用個人電腦。

[#] 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 96.3% had used PC in the past twelve months.

[#] Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 4.4c 按經濟活動身分劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4c Persons aged 10 and over who had used personal computer (PC) in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 2 686.1 | 66.1 | 77.3 |
| 非從事經濟活動 Economically inactive | 1 375.4 | 33.9 | 52.0 |
| 學生 <i>Students</i> | 924.1 | 22.8 | 99.5 |
| 料理家務者 <i>Home-makers</i> | 317.7 | 7.8 | 42.9 |
| 退休人士 <i>Retired persons</i> | 119.0 | 2.9 | 13.0 |
| 其他 <i>Others</i> | 14.7 | 0.4 | 26.2 |
| 合計 Overall | 4 061.5 | 100.0 | 66.4 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，77.3%在過去十二個月曾使用個人電腦。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 77.3% had used PC in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 4.4d 按使用個人電腦的主要目的及性別劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目

Table 4.4d Persons aged 10 and over who had used personal computer (PC) in the past twelve months by major purpose of using PC and sex

| | 男 Male | | 女 Female | | 合計 Overall | |
|--|-----------------------------------|----------|-----------------------------------|----------|-----------------------------------|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 使用個人電腦的主要目的 [#] Major purpose of using PC [#] | | | | | | |
| 使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment) | 2 039.3 | 97.8 | 1 927.8 | 97.6 | 3 967.1 | 97.7 |
| 文書處理 Word processing | 1 423.0 | 68.2 | 1 381.9 | 69.9 | 2 804.9 | 69.1 |
| 非網上數碼娛樂 Offline digital entertainment | 890.2 | 42.7 | 823.5 | 41.7 | 1 713.6 | 42.2 |
| 聽歌 Listening songs | 608.2 | 29.2 | 604.0 | 30.6 | 1 212.2 | 29.8 |
| 玩電腦遊戲 Playing PC games | 513.2 | 24.6 | 368.1 | 18.6 | 881.2 | 21.7 |
| 看光碟/鐳射數碼光碟 Watching VCD / DVD | 393.2 | 18.9 | 340.5 | 17.2 | 733.7 | 18.1 |
| 圖形/圖像處理 Graphics / image processing | 590.7 | 28.3 | 500.3 | 25.3 | 1 090.9 | 26.9 |
| 使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication) | 321.9 | 15.4 | 316.8 | 16.0 | 638.7 | 15.7 |
| 數據處理/分析/資料庫管理 Data processing / analysis / database management | 307.1 | 14.7 | 266.1 | 13.5 | 573.2 | 14.1 |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

(待續)
(To be cont'd)

表 4.4d(續) 按使用個人電腦的主要目的及性別劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目

Table 4.4d Persons aged 10 and over who had used personal computer (PC) in the past (Cont'd) twelve months by major purpose of using PC and sex

| | 男 Male | | 女 Female | | 合計 Overall | |
|---|-----------------------------------|----------|-----------------------------------|----------|-----------------------------------|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont’d) | | | | | | |
| 編輯音樂/視訊檔 Music editing/ Video editing | 213.1 | 10.2 | 164.8 | 8.3 | 378.0 | 9.3 |
| 自我進修 Self-studying | 168.9 | 8.1 | 162.3 | 8.2 | 331.1 | 8.2 |
| 網上自我進修 Self-studying online | 137.2 | 6.6 | 131.9 | 6.7 | 269.1 | 6.6 |
| 使用特設電腦系統(例如：會計 及人力資源管理) Using custom-made computer systems (e.g. accounting and human resources management) | 128.6 | 6.2 | 124.5 | 6.3 | 253.1 | 6.2 |
| 平面/立體設計 Graphic / 3-D design | 133.6 | 6.4 | 79.2 | 4.0 | 212.8 | 5.2 |
| 編寫網頁 Designing homepages | 92.4 | 4.4 | 63.3 | 3.2 | 155.7 | 3.8 |
| 編寫程式 Programming | 87.9 | 4.2 | 39.1 | 2.0 | 127.0 | 3.1 |
| 合計 Overall | 2 085.8 | | 1 975.7 | | 4 061.5 | |

註釋：[#] 可選擇多項答案。Note：[#] Multiple answers were allowed.

表 4.4e 按使用個人電腦的主要目的及年齡劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4e Persons aged 10 and over who had used personal computer (PC) in the past twelve months by major purpose of using PC and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 使用個人電腦的主要目的# Major purpose of using PC# | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) |
| 使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment) | 405.7 (99.3%) | 852.1 (99.8%) | 871.0 (98.8%) | 902.9 (97.7%) | 674.2 (95.2%) | 261.2 (91.6%) | 3 967.1 (97.7%) |
| 文書處理 Word processing | 315.3 (77.2%) | 679.9 (79.6%) | 653.2 (74.1%) | 636.9 (69.0%) | 396.1 (56.0%) | 123.4 (43.3%) | 2 804.9 (69.1%) |
| 非網上數碼娛樂 Offline digital entertainment | 261.2 (63.9%) | 584.4 (68.4%) | 401.0 (45.5%) | 263.4 (28.5%) | 147.5 (20.8%) | 56.2 (19.7%) | 1 713.6 (42.2%) |
| 聽歌 Listening songs | 172.6 (42.2%) | 479.6 (56.2%) | 302.8 (34.3%) | 171.7 (18.6%) | 69.5 (9.8%) | 16.0 (5.6%) | 1 212.2 (29.8%) |
| 玩電腦遊戲 Playing PC games | 180.5 (44.2%) | 289.5 (33.9%) | 172.4 (19.6%) | 120.4 (13.0%) | 80.7 (11.4%) | 37.6 (13.2%) | 881.2 (21.7%) |
| 看光碟/鐳射數碼光碟 Watching VCD / DVD | 92.7 (22.7%) | 274.3 (32.1%) | 197.1 (22.3%) | 106.6 (11.5%) | 50.8 (7.2%) | 12.3 (4.3%) | 733.7 (18.1%) |
| 圖形/圖像處理 Graphics / image processing | 113.2 (27.7%) | 298.0 (34.9%) | 285.1 (32.3%) | 249.7 (27.0%) | 114.1 (16.1%) | 30.8 (10.8%) | 1 090.9 (26.9%) |
| 使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication) | 25.6 (6.3%) | 88.4 (10.4%) | 190.0 (21.5%) | 208.2 (22.5%) | 107.3 (15.2%) | 19.2 (6.7%) | 638.7 (15.7%) |
| 數據處理/分析/資料庫管理 Data processing / analysis / database management | 23.7 (5.8%) | 106.4 (12.5%) | 174.6 (19.8%) | 168.3 (18.2%) | 77.9 (11.0%) | 22.3 (7.8%) | 573.2 (14.1%) |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾使用個人電腦的人士的百分比。

Figures in brackets represent the percentages in respect of persons who had used PC in the past twelve months in the respective age groups.

(待續)
(To be cont'd)

表 4.4e(續) 按使用個人電腦的主要目的及年齡劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目

Table 4.4e Persons aged 10 and over who had used personal computer (PC) in the past twelve months by major purpose of using PC and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont'd) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 編輯音樂/視訊檔 Music editing/ Video editing | 33.5 (8.2%) | 135.4 (15.9%) | 104.4 (11.8%) | 71.9 (7.8%) | 27.0 (3.8%) | 5.7 (2.0%) | 378.0 (9.3%) |
| 自我進修 Self-studying | 52.7 (12.9%) | 114.7 (13.4%) | 75.2 (8.5%) | 58.7 (6.4%) | 23.0 (3.2%) | 6.8 (2.4%) | 331.1 (8.2%) |
| 網上自我進修 Self-studying online | 37.9 (9.3%) | 88.9 (10.4%) | 68.8 (7.8%) | 49.7 (5.4%) | 19.3 (2.7%) | 4.5 (1.6%) | 269.1 (6.6%) |
| 使用特設電腦系統(例如：會計及人力資源管理) Using custom-made computer systems (e.g. accounting and human resources management) | 2.1 (0.5%) | 25.2 (2.9%) | 83.5 (9.5%) | 90.7 (9.8%) | 43.6 (6.2%) | 8.1 (2.8%) | 253.1 (6.2%) |
| 平面/立體設計 Graphic / 3-D design | 16.3 (4.0%) | 58.0 (6.8%) | 65.3 (7.4%) | 47.4 (5.1%) | 20.4 (2.9%) | 5.4 (1.9%) | 212.8 (5.2%) |
| 編寫網頁 Designing homepages | 22.9 (5.6%) | 64.1 (7.5%) | 39.4 (4.5%) | 19.2 (2.1%) | 8.6 (1.2%) | 1.6 (0.6%) | 155.7 (3.8%) |
| 編寫程式 Programming | 9.1 (2.2%) | 44.6 (5.2%) | 41.0 (4.6%) | 21.4 (2.3%) | 9.2 (1.3%) | 1.7 (0.6%) | 127.0 (3.1%) |
| 合計 Overall | 408.7 | 854.0 | 882.0 | 923.7 | 708.0 | 285.2 | 4 061.5 |

註釋：[#] 可選擇多項答案。

Notes：[#] Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾使用個人電腦的人士的百分比。

Figures in brackets represent the percentages in respect of persons who had used PC in the past twelve months in the respective age groups.

表 4.4f 按使用個人電腦的主要目的及教育程度劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4f Persons aged 10 and over who had used personal computer (PC) in the past twelve months by major purpose of using PC and educational attainment

| | 教育程度 Educational attainment | | | |
|--|--|--------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科* Secondary / matriculation* | 專上教育 Tertiary | 合計 Overall |
| 使用個人電腦的主要目的# Major purpose of using PC# | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment) | 343.0 (93.0%) | 2 509.3 (97.5%) | 1 114.8 (99.7%) | 3 967.1 (97.7%) |
| 文書處理 Word processing | 182.7 (49.5%) | 1 633.1 (63.4%) | 989.1 (88.4%) | 2 804.9 (69.1%) |
| 非網上數碼娛樂 Offline digital entertainment | 157.8 (42.8%) | 1 075.7 (41.8%) | 480.1 (42.9%) | 1 713.6 (42.2%) |
| 聽歌 Listening songs | 73.7 (20.0%) | 767.3 (29.8%) | 371.2 (33.2%) | 1 212.2 (29.8%) |
| 玩電腦遊戲 Playing PC games | 119.3 (32.3%) | 569.7 (22.1%) | 192.3 (17.2%) | 881.2 (21.7%) |
| 看光碟/鐳射數碼光碟 Watching VCD / DVD | 46.2 (12.5%) | 439.2 (17.1%) | 248.3 (22.2%) | 733.7 (18.1%) |
| 圖形/圖像處理 Graphics / image processing | 50.5 (13.7%) | 581.5 (22.6%) | 458.9 (41.0%) | 1 090.9 (26.9%) |
| 使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication) | 16.1 (4.4%) | 303.2 (11.8%) | 319.5 (28.6%) | 638.7 (15.7%) |

註釋：# 可選擇多項答案。

* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC in the past twelve months in the respective educational attainment groups.

(待續)
(To be cont'd)

表 4.4f(續) 按使用個人電腦的主要目的及教育程度劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目

Table 4.4f Persons aged 10 and over who had used personal computer (PC) in the past (Cont'd) twelve months by major purpose of using PC and educational attainment

| | 教育程度 Educational attainment | | | |
|---|--|--------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科* Secondary / matriculation* | 專上教育 Tertiary | 合計 Overall |
| 使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont'd) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 數據處理/分析/資料庫管理 Data processing / analysis / database management | 12.7 (3.5%) | 259.1 (10.1%) | 301.4 (26.9%) | 573.2 (14.1%) |
| 編輯音樂/視訊檔 Music editing/ Video editing | 12.2 (3.3%) | 201.5 (7.8%) | 164.3 (14.7%) | 378.0 (9.3%) |
| 自我進修 Self-studying | 23.9 (6.5%) | 153.5 (6.0%) | 153.8 (13.8%) | 331.1 (8.2%) |
| 網上自我進修 Self-studying online | 21.3 (5.8%) | 120.9 (4.7%) | 126.9 (11.3%) | 269.1 (6.6%) |
| 使用特設電腦系統(例如：會計及人力資源管理) Using custom-made computer systems (e.g. accounting and human resources management) | 2.9 (0.8%) | 111.0 (4.3%) | 139.2 (12.4%) | 253.1 (6.2%) |
| 平面/立體設計 Graphic / 3-D design | 9.6 (2.6%) | 92.6 (3.6%) | 110.6 (9.9%) | 212.8 (5.2%) |
| 編寫網頁 Designing homepages | 7.6 (2.1%) | 73.0 (2.8%) | 75.2 (6.7%) | 155.7 (3.8%) |
| 編寫程式 Programming | 2.7 (0.7%) | 49.1 (1.9%) | 75.2 (6.7%) | 127.0 (3.1%) |
| 合計 Overall | 369.0 | 2 574.1 | 1 118.5 | 4 061.5 |

註釋：[#] 可選擇多項答案。

* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比。

Notes : [#] Multiple answers were allowed.

* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC in the past twelve months in the respective educational attainment groups.

表 4.4g 按使用個人電腦的主要目的及經濟活動身分劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4g Persons aged 10 and over who had used personal computer (PC) in the past twelve months by major purpose of using PC and economic activity status

| | 經濟活動身分 | | | | |
|--|---|--|-----------------------------|-----------------------------|--------------------|
| | Economic activity status | | | | |
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| 使用個人電腦的主要目的# Major purpose of using PC# | | | | | |
| 使用互聯網服務(亦包括網上數碼娛樂) Using Internet service (also including online digital entertainment) | 2 621.5 (97.6%) | 920.8 (99.7%) | 302.8 (95.3%) | 121.9 (91.2%) | 3 967.1 (97.7%) |
| 文書處理 Word processing | 1 908.6 (71.1%) | 753.3 (81.5%) | 99.1 (31.2%) | 43.8 (32.8%) | 2 804.9 (69.1%) |
| 非網上數碼娛樂 Offline digital entertainment | 968.4 (36.1%) | 627.0 (67.8%) | 86.3 (27.2%) | 31.9 (23.9%) | 1 713.6 (42.2%) |
| 聽歌 Listening songs | 695.5 (25.9%) | 471.1 (51.0%) | 35.9 (11.3%) | 9.7 (7.2%) | 1 212.2 (29.8%) |
| 玩電腦遊戲 Playing PC games | 434.1 (16.2%) | 371.4 (40.2%) | 53.9 (17.0%) | 21.9 (16.4%) | 881.2 (21.7%) |
| 看光碟/鐳射數碼光碟 Watching VCD / DVD | 442.1 (16.5%) | 257.6 (27.9%) | 25.2 (7.9%) | 8.8 (6.6%) | 733.7 (18.1%) |
| 圖形/圖像處理 Graphics / image processing | 744.7 (27.7%) | 307.4 (33.3%) | 25.9 (8.2%) | 12.9 (9.7%) | 1 090.9 (26.9%) |
| 使用內聯網(例如：搜尋內部資料及內部聯絡) Using Intranet (e.g. searching internal information and for internal communication) | 576.0 (21.4%) | 61.9 (6.7%) | § (\$) | § (\$) | 638.7 (15.7%) |

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC in the past twelve months in the respective economic activity status groups.

(待續)
(To be cont'd)

表 4.4g(續) 按使用個人電腦的主要目的及經濟活動身分劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目

Table 4.4g Persons aged 10 and over who had used personal computer (PC) in the past twelve months by major purpose of using PC and economic activity status (Cont'd)

| | 經濟活動身分 | | | | 合計 Overall |
|---|--|--|-----------------------------------|-----------------------------------|------------------|
| | Economic activity status | | | | |
| | 從事經濟活動 人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | |
| 使用個人電腦的主要目的 [#] (續) Major purpose of using PC [#] (Cont'd) | | | | | |
| 數據處理/分析/資料庫管理 Data processing / analysis / database management | 477.7 (17.8%) | 81.3 (8.8%) | 9.9 (3.1%) | 4.2 (3.2%) | 573.2 (14.1%) |
| 編輯音樂/視訊檔 Music editing/ Video editing | 247.7 (9.2%) | 119.7 (13.0%) | 8.0 (2.5%) | 2.6 (1.9%) | 378.0 (9.3%) |
| 自我進修 Self-studying | 177.9 (6.6%) | 141.1 (15.3%) | 7.7 (2.4%) | 4.5 (3.4%) | 331.1 (8.2%) |
| 網上自我進修 Self-studying online | 154.8 (5.8%) | 105.0 (11.4%) | 6.8 (2.1%) | 2.4 (1.8%) | 269.1 (6.6%) |
| 使用特設電腦系統(例如：會計及 人力資源管理) Using custom-made computer systems (e.g. accounting and human resources management) | 246.0 (9.2%) | 5.9 (0.6%) | § (§) | § (§) | 253.1 (6.2%) |
| 平面/立體設計 Graphic / 3-D design | 154.3 (5.7%) | 53.1 (5.7%) | 3.9 (1.2%) | 1.5 (1.2%) | 212.8 (5.2%) |
| 編寫網頁 Designing homepages | 83.2 (3.1%) | 70.1 (7.6%) | 1.4 (0.5%) | 1.0 (0.8%) | 155.7 (3.8%) |
| 編寫程式 Programming | 81.2 (3.0%) | 43.5 (4.7%) | § (§) | 1.3 (1.0%) | 127.0 (3.1%) |
| 合計 Overall | 2 686.1 | 924.1 | 317.7 | 133.7 | 4 061.5 |

註釋：[#] 可選擇多項答案。Notes : [#] Multiple answers were allowed.

* 從事經濟活動人士包括就業人士及失業人士。

* Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC in the past twelve months in the respective economic activity status groups.

表 4.4h 按使用個人電腦的次數及經濟活動身分劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目
Table 4.4h Persons aged 10 and over who had used personal computer (PC) in the past twelve months by frequency of using PC and economic activity status

| | 經濟活動身分 | | | | |
|---|--|-----------------------------------|-----------------------------------|-----------------------------------|---------------------|
| | 從事經濟活動 人士* Economically active persons* | 非從事經濟活動人士 | | | 合計 Overall |
| | | Economically inactive persons | | | |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | |
| 使用個人電腦的次數 Frequency of using PC | | | | | |
| 少於一個月一次 Less than once a month | 110.9 (4.1%) | 1.1 (0.1%) | 33.3 (10.5%) | 20.7 (15.5%) | 166.0 (4.1%) |
| 少於一星期一次但最少 一個月一次 Less than once a week but at least once a month | 130.9 (4.9%) | 6.9 (0.7%) | 37.5 (11.8%) | 13.9 (10.4%) | 189.2 (4.7%) |
| 一星期一次或以上 Once or more a week | 2 444.3 (91.0%) | 916.1 (99.1%) | 246.8 (77.7%) | 99.1 (74.1%) | 3 706.3 (91.3%) |
| 最少每日一次 At least once a day | 2 026.3 (75.4%) | 813.0 (88.0%) | 158.1 (49.8%) | 59.4 (44.4%) | 3 056.8 (75.3%) |
| 二至四日一次 Once every 2 to 4 days | 284.3 (10.6%) | 72.9 (7.9%) | 56.2 (17.7%) | 24.7 (18.4%) | 438.0 (10.8%) |
| 五至七日一次 Once every 5 to 7 days | 133.7 (5.0%) | 30.2 (3.3%) | 32.6 (10.2%) | 15.1 (11.3%) | 211.5 (5.2%) |
| 總計 Total | 2 686.1 (100.0%) | 924.1 (100.0%) | 317.7 (100.0%) | 133.7 (100.0%) | 4 061.5 (100.0%) |

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的百分比。

Notes: * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC in the past twelve months in the respective economic activity status groups.

表 4.5a 按使用個人電腦的地方劃分的在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士數目

Table 4.5a Persons aged 10 and over who had used personal computer (PC) at least once a week in the past twelve months by place of using PC

| 使用個人電腦的地方 [#] Place of using PC [#] | 人數 No. of persons ('000) | 百分比 % |
|---|--------------------------------|----------|
| 在家 At home | 3 436.4 | 92.7 |
| 在工作地方 At place of work | 1 706.8 | 46.1 |
| 在學校 At place of study | 724.6 | 19.6 |
| 在有由政府提供公眾電腦設施的地方 At places with public computer facilities provided by the Government | 112.0 | 3.0 |
| 在網吧* At cyber-café* | 36.0 | 1.0 |
| 在其他地方 At other places | 233.9 | 6.3 |
| 合計 Overall | 3 706.3 | |

註釋：[#] 可選擇多項答案。

* 網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes: [#] Multiple answers were allowed.

* Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

表 4.5b 按每星期用於個人電腦的時間及年齡劃分的在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士數目
Table 4.5b Persons aged 10 and over who had used personal computer (PC) at least once a week in the past twelve months by time spent in using PC per week and age

| 每星期用於個人電腦的時間(小時) Time spent in using PC per week (hours) | 年齡組別 Age group | | | | | | 合計 Overall |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| < 1 | 5.7 (1.4%) | § (§) | 3.5 (0.4%) | 8.7 (1.0%) | 11.4 (2.0%) | 5.1 (2.3%) | 35.3 (1.0%) |
| 1 - < 5 | 48.1 (11.9%) | 31.1 (3.7%) | 50.0 (6.0%) | 97.0 (11.7%) | 104.9 (18.0%) | 51.2 (23.4%) | 382.3 (10.3%) |
| 5 - < 10 | 70.3 (17.4%) | 67.5 (8.0%) | 59.6 (7.2%) | 77.4 (9.3%) | 77.2 (13.2%) | 36.9 (16.9%) | 388.9 (10.5%) |
| 10 - < 20 | 130.3 (32.3%) | 185.7 (22.2%) | 112.3 (13.5%) | 122.4 (14.8%) | 97.7 (16.7%) | 47.4 (21.6%) | 695.9 (18.8%) |
| 20 - < 30 | 92.8 (23.0%) | 215.4 (25.7%) | 101.2 (12.1%) | 95.7 (11.6%) | 73.2 (12.5%) | 27.2 (12.4%) | 605.4 (16.3%) |
| 30 - < 40 | 30.4 (7.5%) | 112.5 (13.4%) | 88.6 (10.6%) | 92.7 (11.2%) | 64.7 (11.1%) | 16.3 (7.5%) | 405.3 (10.9%) |
| 40 - < 50 | 15.1 (3.7%) | 89.0 (10.6%) | 143.8 (17.3%) | 152.6 (18.4%) | 78.1 (13.4%) | 18.7 (8.5%) | 497.3 (13.4%) |
| ≥ 50 | 11.2 (2.8%) | 136.3 (16.3%) | 274.1 (32.9%) | 181.8 (21.9%) | 76.3 (13.1%) | 16.3 (7.4%) | 696.0 (18.8%) |
| 總計 Total | 404.0 (100.0%) | 838.2 (100.0%) | 833.2 (100.0%) | 828.3 (100.0%) | 583.5 (100.0%) | 219.1 (100.0%) | 3 706.3 (100.0%) |
| 平均時間(小時) Average duration (hours) | 17.2 | 29.2 | 37.0 | 30.6 | 23.9 | 17.8 | 28.4 |

註釋：括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC at least once a week in the past twelve months in the respective age groups.

表 4.5c 按每星期用於個人電腦的時間及經濟活動身分劃分的在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士數目
Table 4.5c Persons aged 10 and over who had used personal computer (PC) at least once a week in the past twelve months by time spent in using PC per week and economic activity status

| | 經濟活動身分 Economic activity status | | | | |
|--|---|--|-----------------------------------|-----------------------------------|-----------------------------------|
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 每星期用於個人電腦 的時間(小時) Time spent in using PC per week (hours) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) |
| < 1 | 21.2 (0.9%) | 6.4 (0.7%) | 4.6 (1.9%) | 3.1 (3.1%) | 35.3 (1.0%) |
| 1 - < 5 | 214.0 (8.8%) | 65.5 (7.1%) | 76.4 (31.0%) | 26.4 (26.6%) | 382.3 (10.3%) |
| 5 - < 10 | 206.1 (8.4%) | 114.0 (12.4%) | 50.5 (20.5%) | 18.3 (18.5%) | 388.9 (10.5%) |
| 10 - < 20 | 340.0 (13.9%) | 259.5 (28.3%) | 69.7 (28.2%) | 26.7 (27.0%) | 695.9 (18.8%) |
| 20 - < 30 | 320.6 (13.1%) | 243.2 (26.5%) | 28.1 (11.4%) | 13.5 (13.6%) | 605.4 (16.3%) |
| 30 - < 40 | 278.9 (11.4%) | 111.8 (12.2%) | 9.5 (3.9%) | 5.0 (5.1%) | 405.3 (10.9%) |
| 40 - < 50 | 428.9 (17.5%) | 61.0 (6.7%) | 3.5 (1.4%) | 3.8 (3.9%) | 497.3 (13.4%) |
| ≥ 50 | 634.5 (26.0%) | 54.8 (6.0%) | 4.5 (1.8%) | 2.3 (2.3%) | 696.0 (18.8%) |
| 總計 Total | 2 444.3 (100.0%) | 916.1 (100.0%) | 246.8 (100.0%) | 99.1 (100.0%) | 3 706.3 (100.0%) |
| 平均時間(小時) Average duration (hours) | 33.3 | 21.9 | 11.1 | 12.9 | 28.4 |

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes: * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC at least once a week in the past twelve months in the respective economic activity status groups.

表 4.6 按所進行非網上數碼娛樂活動的類別劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目
Table 4.6 Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by type of offline digital entertainment activities undertaken

| 所進行非網上數碼娛樂活動的類別 [#] Type of offline digital entertainment activities undertaken [#] | 人數 No. of persons ('000) | 百分比 % |
|--|-----------------------------|----------|
| 聽歌 Listening songs | 1 212.2 | 70.7 |
| 玩電腦遊戲 Playing PC games | 881.2 | 51.4 |
| 看光碟/鐳射數碼光碟 Watching VCD / DVD | 733.7 | 42.8 |
| 合計 Overall | 1 713.6 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 4.7a 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及性別劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7a Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and sex

| | 男 Male | | 女 Female | | 合計 Overall | |
|---|-----------------------------------|----------|-----------------------------------|----------|-----------------------------------|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 為非網上數碼娛樂而使用個人電腦的次數 Frequency of using PC for offline digital entertainment | | | | | | |
| 少於一星期一次 Less than once a week | 107.9 | 12.1 | 125.0 | 15.2 | 232.9 | 13.6 |
| 最少每星期一次 At least once a week | 782.3 | 87.9 | 698.5 | 84.8 | 1 480.7 | 86.4 |
| 每星期為該目的而用於個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours) | | | | | | |
| < 1 | 45.2 | (5.8) | 51.3 | (7.3%) | 96.6 | (6.5%) |
| 1 - < 5 | 404.2 | (51.7) | 383.1 | (54.8%) | 787.3 | (53.2%) |
| 5 - < 10 | 175.6 | (22.4) | 146.8 | (21.0%) | 322.4 | (21.8%) |
| 10 - < 20 | 118.8 | (15.2) | 87.3 | (12.5%) | 206.2 | (13.9%) |
| ≥ 20 | 38.5 | (4.9) | 29.9 | (4.3%) | 68.3 | (4.6%) |
| 平均時間(小時)* Average duration (hours)* | 5.5 | | 5.0 | | 5.3 | |
| 總計 Total | 890.2 | 100.0 | 823.5 | 100.0 | 1 713.6 | 100.0 |

註釋：* 不包括在過去十二個月為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別性別組別中佔所有在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes : * Excluding persons who had used PC for offline digital entertainment less than once a week in the past twelve months.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months in the respective sex groups.

表 4.7b 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及年齡劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7b Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) |
| 少於一星期一次 Less than once a week | 19.7 7.5% | 44.0 7.5% | 53.0 13.2% | 56.8 21.6% | 42.1 28.5% | 17.3 30.7% | 232.9 13.6% |
| 最少每星期一次 At least once a week | 241.5 92.5% | 540.4 92.5% | 348.0 86.8% | 206.5 78.4% | 105.4 71.5% | 39.0 69.3% | 1 480.7 86.4% |
| 每星期為該目的而用於 個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours) | | | | | | | |
| < 1 | 18.8 (7.8%) | 20.2 (3.7%) | 18.7 (5.4%) | 19.5 (9.4%) | 14.4 (13.7%) | 4.9 (12.5%) | 96.6 (6.5%) |
| 1 - < 5 | 135.8 (56.2%) | 242.0 (44.8%) | 194.8 (56.0%) | 126.9 (61.5%) | 65.5 (62.1%) | 22.3 (57.1%) | 787.3 (53.2%) |
| 5 - < 10 | 48.9 (20.3%) | 140.0 (25.9%) | 73.4 (21.1%) | 39.9 (19.3%) | 14.1 (13.4%) | 6.0 (15.4%) | 322.4 (21.8%) |
| 10 - < 20 | 28.5 (11.8%) | 100.9 (18.7%) | 49.9 (14.4%) | 13.7 (6.6%) | 9.6 (9.1%) | 3.5 (9.1%) | 206.2 (13.9%) |
| ≥ 20 | 9.4 (3.9%) | 37.2 (6.9%) | 11.1 (3.2%) | 6.5 (3.1%) | 1.8 (1.7%) | 2.3 (5.8%) | 68.3 (4.6%) |
| 平均時間(小時)* Average duration (hours)* | 4.9 | 6.6 | 5.0 | 4.0 | 3.6 | 4.8 | 5.3 |
| 總計 Total | 261.2 100.0% | 584.4 100.0% | 401.0 100.0% | 263.4 100.0% | 147.5 100.0% | 56.2 100.0% | 1 713.6 100.0% |

註釋：* 不包括在過去十二個月為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes : * Excluding persons who had used PC for offline digital entertainment less than once a week in the past twelve months.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months in the respective age groups.

表 4.7c 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及教育程度劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7c Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and educational attainment

| | 教育程度 Educational attainment | | | |
|---|--|---------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科# Secondary / matriculation # | 專上教育 Tertiary | 合計 Overall |
| 為非網上數碼娛樂而使用個人電腦的次數 Frequency of using PC for offline digital entertainment | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 少於一星期一次 Less than once a week | 27.5 17.4% | 148.0 13.8% | 57.4 12.0% | 232.9 13.6% |
| 最少每星期一次 At least once a week | 130.3 82.6% | 927.7 86.2% | 422.7 88.0% | 1 480.7 86.4% |
| 每星期為該目的而用於個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours) | | | | |
| < 1 | 17.2 (13.2%) | 58.6 (6.3%) | 20.8 (4.9%) | 96.6 (6.5%) |
| 1 - < 5 | 72.1 (55.3%) | 489.8 (52.8%) | 225.4 (53.3%) | 787.3 (53.2%) |
| 5 - < 10 | 22.0 (16.9%) | 208.0 (22.4%) | 92.4 (21.8%) | 322.4 (21.8%) |
| 10 - < 20 | 16.0 (12.3%) | 129.1 (13.9%) | 61.0 (14.4%) | 206.2 (13.9%) |
| ≥ 20 | 2.9 (2.2%) | 42.2 (4.6%) | 23.2 (5.5%) | 68.3 (4.6%) |
| 平均時間(小時)* Average duration (hours)* | 4.3 | 5.3 | 5.5 | 5.3 |
| 總計 Total | 157.8 100.0% | 1 075.7 100.0% | 480.1 100.0% | 1 713.6 100.0% |

註釋：* 不包括在過去十二個月為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes: * Excluding persons who had used PC for offline digital entertainment less than once a week in the past twelve months.

Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months in the respective educational attainment groups.

表 4.7d 按為非網上數碼娛樂而使用個人電腦的次數/每星期為該目的而用於個人電腦的時間及經濟活動身分劃分的在過去十二個月曾為非網上數碼娛樂而使用個人電腦的十歲及以上人士數目

Table 4.7d Persons aged 10 and over who had used personal computer (PC) for offline digital entertainment in the past twelve months by frequency of using PC for offline digital entertainment / time spent in using PC for such purpose per week and economic activity status

| 為非網上數碼娛樂而使用 個人電腦的次數 Frequency of using PC for offline digital entertainment | 經濟活動身分 Economic activity status | | | | |
|--|--|--|-----------------------------------|-----------------------------------|-------------------|
| | 從事經濟活動人士 [#] Economically active persons [#] | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | |
| 少於一星期一次 Less than once a week | 155.9 16.1% | 45.6 7.3% | 21.4 24.7% | 10.1 31.8% | 232.9 13.6% |
| 最少每星期一次 At least once a week | 812.6 83.9% | 581.4 92.7% | 65.0 75.3% | 21.8 68.2% | 1 480.7 86.4% |
| <i>每星期為該目的而用於 個人電腦的時間(小時) Time spent in using PC for such purpose per week (hours)</i> | | | | | |
| < 1 | 53.9 (6.6%) | 33.1 (5.7%) | 7.1 (11.0%) | 2.4 (11.1%) | 96.6 (6.5%) |
| 1 - < 5 | 455.9 (56.1%) | 282.7 (48.6%) | 39.8 (61.2%) | 9.0 (41.3%) | 787.3 (53.2%) |
| 5 - < 10 | 166.7 (20.5%) | 141.6 (24.4%) | 10.1 (15.6%) | 4.0 (18.3%) | 322.4 (21.8%) |
| 10 - < 20 | 104.6 (12.9%) | 91.8 (15.8%) | 5.7 (8.8%) | 4.1 (18.7%) | 206.2 (13.9%) |
| ≥ 20 | 31.5 (3.9%) | 32.3 (5.6%) | 2.3 (3.5%) | 2.3 (10.5%) | 68.3 (4.6%) |
| 平均時間(小時)* Average duration (hours)* | 4.9 | 5.9 | 4.3 | 7.0 | 5.3 |
| 總計 Total | 968.4 100.0% | 627 100.0% | 86.3 100.0% | 31.9 100.0% | 1 713.6 100.0% |

註釋：[#] 從事經濟活動人士包括就業人士及失業人士。

* 不包括在過去十二個月為非網上數碼娛樂而使用個人電腦少於每星期一次的人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾為非網上數碼娛樂而使用個人電腦最少每星期一次的十歲及以上人士的百分比。

Notes: [#] Economically active persons comprise employed persons and unemployed persons.

* Excluding persons who had used PC for offline digital entertainment less than once a week in the past twelve months.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used PC for offline digital entertainment at least once a week in the past twelve months in the respective economic activity status groups.

5 互聯網服務的使用情況 Usage of Internet service

曾使用互聯網服務的人士

5.1 約 3 961 400 名十歲及以上的人士在過去十二個月曾使用互聯網服務，佔所有十歲及以上人士的 64.8% (亦即佔所有在過去十二個月曾使用個人電腦的十歲及以上人士的 97.5%)。有關數字較在二零零六年六月至八月期間進行的類似統計調查所得的相應數字輕微上升(分別為 3 770 400 人及佔所有十歲及以上人士的 60.8%)。 (表 5.1)

5.2 在該 3 961 400 名在過去十二個月曾使用互聯網服務的人士中，99.2% 曾透過固定上網設備使用互聯網服務，而 13.6% 則曾透過流動上網設備使用互聯網服務。 (表 5.2)

年齡及性別

5.3 按年齡組別分析，十至十四歲人士在過去十二個月曾使用互聯網服務的比率最高，達 98.8%。其次是十五至二十四歲人士(98.6%)及二十五至三十四歲人士(91.4%)。年齡較長的人士使用互聯網服務的比率較低，其中五十五至六十四歲人士的比率為 29.9%，而六十五歲及以上人士的比率則為 5.8%。 (圖 5.1 及表 5.3a)

5.4 男性在過去十二個月曾使用互聯網服務的比率(68.1%)高於女性(61.5%)。 (表 5.3a)

教育程度

5.5 在過去十二個月曾使用互聯網服務的十歲及以上人士中，約 63.2% 具中學/預科教育程度。另外 28.1% 具專上教育程度與 8.6% 具小學及以下教育程度。具專上教育程度的人士在過去十二個月曾使用互聯網服務的比率最高，為 96.0%。具中學/預科教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 75.5% 及 20.9%。 (表 5.3b)

Persons who had used Internet service

5.1 Some 3 961 400 persons aged 10 and over had used Internet service in the past twelve months, accounting for 64.8% of all persons aged 10 and over (or 97.5% of all persons aged 10 and over who had used PC in the past twelve months). The corresponding figures were slightly higher than those of the similar survey conducted during June to August 2006 (at 3 770 400 persons and 60.8% of all persons aged 10 and over respectively). (Table 5.1)

5.2 Of those 3 961 400 persons who had used Internet service in the past twelve months, 99.2% had used Internet service via non-mobile web device and 13.6% via mobile web device. (Table 5.2)

Age and sex

5.3 Analysed by age group, persons aged 10 - 14 had the highest rate of having used Internet service in the past twelve months, at 98.8%. This was followed by persons aged 15 - 24 (98.6%) and those aged 25 - 34 (91.4%). Lower rates were recorded for older persons. In particular, 29.9% of persons aged 55 - 64 and 5.8% of those aged 65 and over had used Internet service in the past twelve months. (Chart 5.1 and Table 5.3a)

5.4 The rate of having used Internet service in the past twelve months was higher for males (68.1%) than their female counterpart (61.5%). (Table 5.3a)

Educational attainment

5.5 Of all persons aged 10 and over who had used Internet service in the past twelve months, some 63.2% had attained secondary / matriculation education. Another 28.1% had attained tertiary education and 8.6% had attained primary education and lower. The rate of having used Internet service in the past twelve months was the highest for persons having attained tertiary education, at 96.0%. The corresponding rates for those having attained secondary / matriculation education and primary education and lower were 75.5% and 20.9% respectively. (Table 5.3b)

經濟活動身分

5.6 按經濟活動身分分析，學生在過去十二個月曾使用互聯網服務的比率最高，達 99.1%。其次為從事經濟活動人士(75.4%)。料理家務者及退休人士使用互聯網服務的比率較低，分別為 40.7%及 11.7%。(表 5.3c)

使用互聯網服務的次數

5.7 約 3 626 200 名十歲及以上人士在過去十二個月使用互聯網服務最少每星期一次，佔所有在過去十二個月曾使用互聯網服務的十歲及以上人士的 91.5%。約 74.8%甚至最少每日使用一次互聯網服務。(表 5.3d)

5.8 按經濟活動身分分析，學生使用互聯網服務的次數最為頻密。在過去十二個月曾使用互聯網服務的十歲及以上學生中，約 98.7%最少每星期使用一次互聯網服務。從事經濟活動人士及料理家務者的相應百分比分別為 91.2%及 78.3%。(表 5.3d)

5.9 在過去十二個月曾透過流動上網設備使用互聯網服務的十歲及以上人士中，約 74.6%使用互聯網服務每星期最少一次。曾透過固定上網設備使用互聯網服務的人士的相應百分比為 91.3%。(表 5.3e)

透過固定上網設備使用互聯網服務的主要目的

5.10 就該 3 929 400 名在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士而言，他們上網的主要目的為「與外界聯絡」(該些人士中 83.3%提及此目的)、「瀏覽網頁(不包括政府網站)」(81.3%)、「上網搜尋資料/下載資料(不包括政府資料)」(60.3%)及「上網閱讀雜誌/報章」(55.9%)。(表 5.4a)

Economic activity status

5.6 Analysed by economic activity status, students had the highest rate of having used Internet service in the past twelve months, at 99.1%. This was followed by economically active persons (75.4%). Home-makers and retired persons had relatively lower rates of having used Internet service, at 40.7% and 11.7% respectively. (Table 5.3c)

Frequency of using Internet service

5.7 Some 3 626 200 persons aged 10 and over had used Internet service at least once a week in the past twelve months, constituting 91.5% of all persons aged 10 and over who had used Internet service in the past twelve months. Some 74.8% had even used Internet service at least once a day. (Table 5.3d)

5.8 Analysed by economic activity status, students had used Internet service most frequently. Of all students aged 10 and over who had used Internet service in the past twelve months, some 98.7% had used Internet service at least once a week. The corresponding percentages for economically active persons and home-makers were 91.2% and 78.3% respectively. (Table 5.3d)

5.9 Of those persons aged 10 and over who had used Internet service via mobile web device in the past twelve months, some 74.6% had used Internet service at least once a week. The corresponding percentage for those persons who had used Internet service via non-mobile web device was 91.3%. (Table 5.3e)

Major purpose of using Internet service via non-mobile web device

5.10 For those 3 929 400 persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months, their major purposes of using Internet service were “communication with others” (as cited by 83.3% of those persons), “browsing / surfing the web pages (excluding Government websites)” (81.3%), “searching for / downloading information online (excluding Government information)” (60.3%) and “reading magazines / newspapers online” (55.9%). (Table 5.4a)

5.11 按性別分析,除了比例上較多男性使用互聯網服務「玩網上遊戲」及「上網下載軟件或檔案」外,男性與女性透過固定上網設備使用互聯網服務的目的的百分比分布大致相同。(表 5.4a)

5.12 相對其他年齡組別人士,十五至三十四歲人士中有較高百分比為了「與外界聯絡」及「上網搜尋資料/下載資料(不包括政府資料)」而透過固定上網設備使用互聯網服務。另一方面,十至二十四歲人士中則有顯著較高的百分比為了「網上數碼娛樂」而使用互聯網服務。(表 5.4b)

5.13 按教育程度分析,具專上教育程度的人士較普遍透過固定上網設備使用互聯網服務「與外界聯絡」,而具小學及以下教育程度的人士中則有較高百分比為了「網上數碼娛樂」而使用互聯網服務。(表 5.4c)

5.14 按經濟活動身分分析,從事經濟活動人士及學生中有較高百分比為了「與外界聯絡」及「上網搜尋資料/下載資料(不包括政府資料)」而透過固定上網設備使用互聯網服務。特別就學生而言,他們中有顯著較高的百分比為了「網上數碼娛樂」及「上網下載軟件或檔案」而使用互聯網服務。(表 5.4d)

透過流動上網設備使用互聯網服務的主要目的

5.15 在該 540 200 名在過去十二個月曾透過流動上網設備使用互聯網服務的人士中,最普遍提及使用互聯網服務的目的為「與外界聯絡」(該些人士中 74.0%提及此目的)。其次為「查閱資訊」(65.5%)及「查閱娛樂及消閒指南」(40.5%)。(表 5.5)

5.11 Analysed by sex, the percentage distribution in respect of the usage of Internet service via non-mobile web device for various purposes was broadly similar between males and females, except that proportionally more males had used Internet service for “playing online games” and “downloading software or files online”. (Table 5.4a)

5.12 As compared to persons in other age groups, persons aged 15 - 34 had higher percentages using Internet service via non-mobile web device for “communication with others” and “searching for / downloading information online (excluding Government information)”. On the other hand, persons aged 10 - 24 had much higher percentage using Internet service for “online digital entertainment”. (Table 5.4b)

5.13 Analysed by educational attainment, persons having attained tertiary education had used Internet service via non-mobile web device extensively for “communication with others”, while persons having attained primary education and lower had higher percentage using Internet service for “online digital entertainment”. (Table 5.4c)

5.14 Analysed by economic activity status, economically active persons and students had comparatively higher percentages using Internet service via non-mobile web device for “communication with others” and “searching for / downloading information online (excluding Government information)”. For students in particular, a much higher percentage of them had used Internet service for “online digital entertainment” and “downloading software or files online”. (Table 5.4d)

Major purpose of using Internet service via mobile web device

5.15 Among those 540 200 persons who had used Internet service via mobile web device in the past twelve months, the most commonly cited purpose of using Internet service was “communication with others” (as cited by 74.0% of those persons), followed by “searching for information” (65.5%) and “searching for entertainment and leisure guide” (40.5%). (Table 5.5)

使用互聯網服務最少每星期一次的人士**Persons who had used Internet service at least once a week***每星期使用互聯網服務的時間**Time spent in using Internet service per week*

5.16 在該 3 626 200 名在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士中，約 16.4% 表示每星期使用互聯網服務少於五小時。另外 40.3% 每星期使用五至少於二十小時，而 43.3% 每星期使用二十小時及以上。就該 3 626 200 人整體而言，他們每星期使用互聯網服務的平均時間為 20.9 小時。（表 5.6a）

5.16 Of the 3 626 200 persons aged 10 and over who had used Internet service at least once a week in the past twelve months, some 16.4% reported that they had used Internet service for less than 5 hours per week. Another 40.3% had done so for 5 to less than 20 hours per week, while 43.3% for 20 hours and more per week. For those 3 626 200 persons taken together, their average time spent in using Internet service per week was 20.9 hours. (Table 5.6a)

5.17 按年齡組別分析，二十五至三十四歲人士每星期平均使用互聯網服務的時間最長，他們每星期平均使用互聯網服務 26.4 小時。其次為十五至二十四歲人士(23.2 小時)及三十五至四十四歲人士(21.1 小時)。（表 5.6a）

5.17 Analysed by age group, persons aged 25 - 34 spent the longest time in using Internet service per week on average. Their average time spent in using Internet service was 26.4 hours per week. This was followed by persons aged 15 - 24 (23.2 hours) and those aged 35 - 44 (21.1 hours). (Table 5.6a)

5.18 按經濟活動身分分析，從事經濟活動人士每星期平均使用互聯網服務 23.3 小時。學生及料理家務者的相應數字分別為 18.4 小時及 10.0 小時。（表 5.6b）

5.18 Analysed by economic activity status, economically active persons had used Internet service for an average of 23.3 hours per week. The corresponding figures for students and home-makers were 18.4 hours and 10.0 hours respectively. (Table 5.6b)

5.19 在 3 585 600 名在過去十二個月曾透過固定上網設備使用互聯網服務最少每星期一次的人士中，約 67.5% 每星期使用互聯網服務十小時及以上。曾透過流動上網設備使用互聯網服務的 402 700 名人士的相應百分比為 24.9%。該兩類人士每星期平均使用互聯網服務的時間分別為 20.3 小時及 7.5 小時。（表 5.6c）

5.19 Of those 3 585 600 persons who had used Internet service via non-mobile web device at least once a week in the past twelve months, some 67.5% had used Internet service for 10 hours and more per week. The corresponding percentage for those 402 700 persons who had used Internet service via mobile web device was 24.9%. The average time spent in using Internet service per week was 20.3 hours and 7.5 hours respectively for those two groups of persons. (Table 5.6c)

*使用互聯網服務的地方**Place of using Internet service*

5.20 在該 3 585 600 名在過去十二個月曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士中，大部分(91.4%)表示他們曾在家中使用互聯網服務。約 42.0% 曾在工作地方使用及 15.6% 曾在學校使用互聯網服務。（表 5.7）

5.20 Of those 3 585 600 persons aged 10 and over who had used Internet service via non-mobile web device at least once a week in the past twelve months, the majority (91.4%) reported that they had used Internet service at home. Some 42.0% had used Internet service at place of work and 15.6% at place of study. (Table 5.7)

為網上數碼娛樂而透過固定上網設備使用互聯網服務的人士

5.21 約 1 474 000 名十歲及以上人士曾在過去十二月個月為網上數碼娛樂(包括玩網上遊戲、上網聽歌/電台節目及上網看影視節目)而透過固定上網設備使用互聯網服務，佔所有曾在過去十二個月透過固定上網設備使用互聯網服務的人士的 37.5%。(表 5.8)

所進行的網上數碼娛樂活動類別

5.22 在該 1 474 000 人中，64.7%在過去十二個月曾為「玩網上遊戲」而透過固定上網設備使用互聯網服務。約 56.9%為「上網聽歌/電台節目」及 36.6%為「上網看影視節目」而使用互聯網服務。(表 5.8)

為網上數碼娛樂而使用互聯網服務的次數/每星期為網上數碼娛樂而使用互聯網服務的時間

5.23 在該 1 474 000 名在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士中，約 1 433 800 人(97.3%)為該目的而使用互聯網服務最少每星期一次，而另外 2.7%則每星期使用少於一次。(表 5.9a)

5.24 在該 1 474 000 名在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士中，約 51.6%表示每星期為該目的使用互聯網服務少於五小時，另外 39.4%每星期使用五至少於二十小時。就該 1 474 000 人整體而言，他們每星期為網上數碼娛樂而透過固定上網設備使用互聯網服務的平均時間為 7.3 小時。(表 5.9a)

5.25 按性別分析，在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務

Persons who had used Internet service via non-mobile web device for online digital entertainment

5.21 Some 1 474 000 persons aged 10 and over had used Internet service via non-mobile web device for online digital entertainment (including playing online games, listening songs / radio programmes online and watching video programmes online) in the past twelve months, accounting for 37.5% of all persons who had used Internet service via non-mobile web device in the past twelve months. (Table 5.8)

Type of online digital entertainment activities undertaken

5.22 Some 64.7% of those 1 474 000 persons had used Internet service via non-mobile web device for “playing online games” in the past twelve months. About 56.9% had used Internet service for “listening songs / radio programmes online” and 36.6% for “watching video programmes online”. (Table 5.8)

Frequency of using Internet service for online digital entertainment / time spent in using Internet service for online digital entertainment per week

5.23 Of those 1 474 000 persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months, some 1 433 800 persons (97.3%) had used Internet service for such purpose at least once a week while 2.7% had done so less than once a week. (Table 5.9a)

5.24 Of those 1 474 000 persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months, some 51.6% reported that they had used Internet service for such purpose for less than 5 hours per week. Another 39.4% had done so for 5 to less than 20 hours per week. For those 1 474 000 persons taken together, their average time spent in using Internet service via non-mobile web device for online digital entertainment per week was 7.3 hours. (Table 5.9a)

5.25 Analysed by sex, 97.5% of males who had used Internet service via non-mobile web

的男性中，97.5%表示他們為該目的而使用互聯網服務最少每星期一次。他們平均每星期為網上數碼娛樂而使用互聯網服務 8.2 小時。女性的相應數字為 97.0%及 6.1 小時。（表 5.9a）

5.26 按年齡組別分析，在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十至十四歲人士中，99.0%為該目的而使用互聯網服務最少每星期一次。相應數字由十五至二十四歲人士的 98.9%遞降至五十五歲及以上人士的 86.7%。在該些為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的人士當中，十五至二十四歲人士為該目的而使用互聯網服務的時間最長，平均每星期 8.9 小時。其次是十至十四歲人士(8.0 小時)及二十五至三十四歲人士(6.7 小時)。（表 5.9b）

5.27 按教育程度分析，在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的具專上教育程度的人士中，99.4%為該目的而使用互聯網服務最少每星期一次。具中學/預科程度人士的相應百分比為 96.8%，而具小學及以下教育程度人士的相應百分比則為 94.9%。在該些為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的人士當中，具中學/預科教育程度的人士平均每星期為該目的而使用互聯網服務的時間最長，達 7.8 小時。（表 5.9c）

5.28 按經濟活動身分分析，在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的學生中，99.2%為該目的而使用互聯網服務最少每星期一次。他們平均每星期為網上數碼娛樂而透過固定上網設備使用互聯網服務 8.6 小時。從事經濟活動人士的相應數字為 96.3%及 6.2 小時；而料理家務者的相應數字則為 92.3%及 7.4 小時。（表 5.9d）

device for online digital entertainment in the past twelve months reported that they had used Internet service for such purpose at least once a week. Among them, the average time spent in using Internet service for online digital entertainment per week was 8.2 hours. The corresponding figures for females were 97.0% and 6.1 hours. (Table 5.9a)

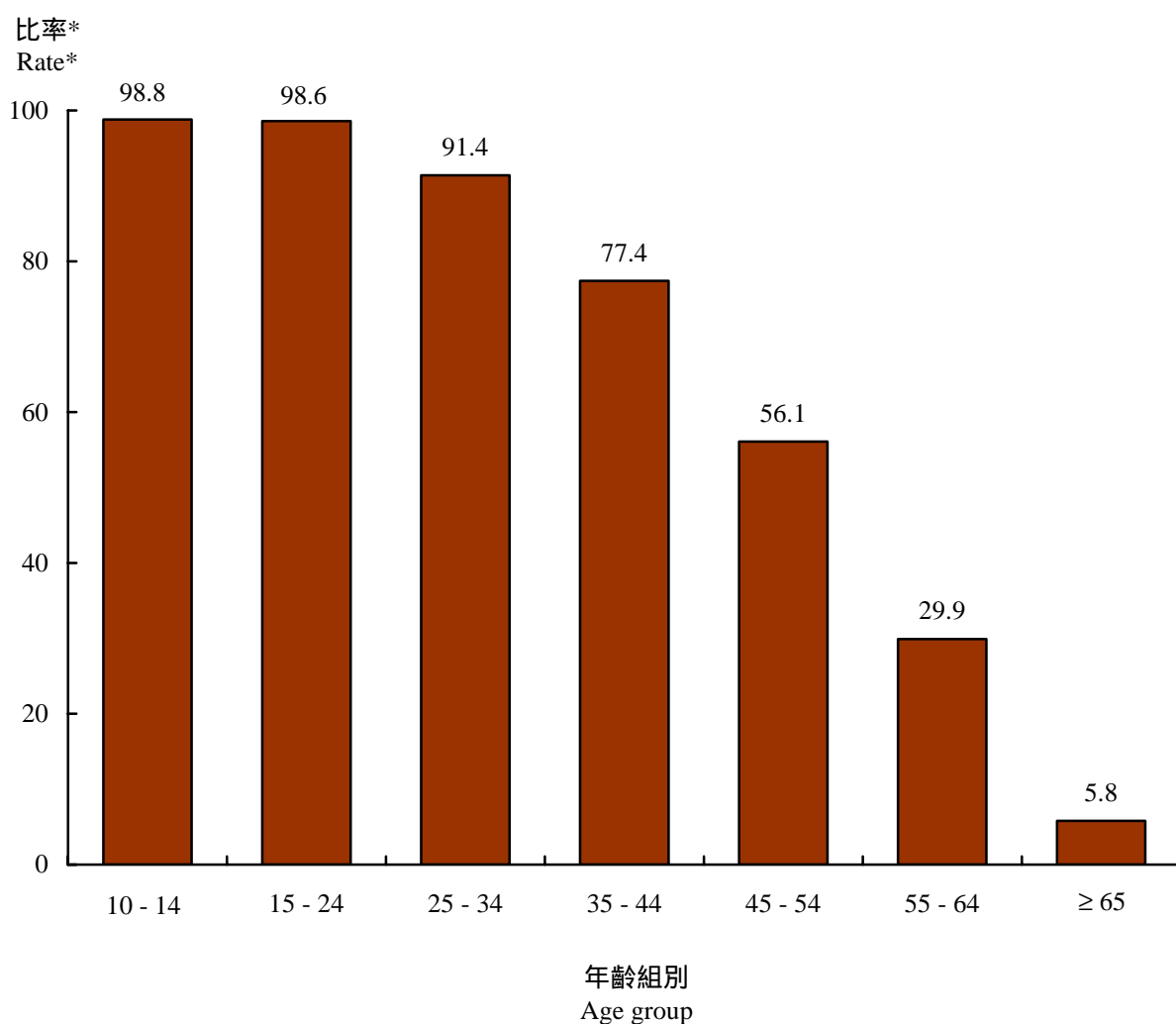
5.26 Analysed by age group, of those persons aged 10 - 14 who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months, 99.0% had used Internet service for such purpose at least once a week. The corresponding percentages decreased from 98.9% for persons aged 15 - 24 to 86.7% for those aged 55 and over. Among those who had used Internet service via non-mobile web device for online digital entertainment at least once a week, persons aged 15 - 24 spent the longest time in using Internet service for such purpose, at an average of 8.9 hours per week. This was followed by persons aged 10 - 14 (8.0 hours) and those aged 25 - 34 (6.7 hours). (Table 5.9b)

5.27 Analysed by educational attainment, of those persons having attained tertiary education who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months, 99.4% had used Internet service for such purpose at least once a week, as compared to 96.8% for those having attained secondary / matriculation education and 94.9% for those having attained primary education and lower. Among those who had used Internet service via non-mobile web device for online digital entertainment at least once a week, the average time spent in using Internet service for such purpose per week was the longest for those having attained secondary / matriculation education, at 7.8 hours. (Table 5.9c)

5.28 Analysed by economic activity status, 99.2% of students who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months reported that they had used Internet service for such purpose at least once a week. Among them, the average time spent in using Internet service via non-mobile web device for online digital entertainment per week was 8.6 hours. The corresponding figures for economically active

persons were 96.3% and 6.2 hours, while those for home-makers were 92.3% and 7.4 hours. (Table 5.9d)

圖5.1 按年齡劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士的比率
Chart 5.1 Rate of persons aged 10 and over who had used Internet service in the past twelve months by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note: * As a percentage of all persons in the respective age groups.

表 5.1 在過去十二個月曾使用互聯網服務的十歲及以上人士數目
Table 5.1 Persons aged 10 and over who had used Internet service in the past twelve months

| 統計期間 [#] Survey period [#] | 人數 No. of persons (‘000) | 比率* Rate* |
|--|--------------------------------|--------------|
| 二零零零年一月至三月 Jan - Mar 2000 | 1 855.2 | 30.3 |
| 二零零一年四月至六月 Apr - Jun 2001 | 2 601.3 | 43.3 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 2 918.8 | 48.2 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 3 212.8 | 52.2 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 3 479.7 | 56.4 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 3 526.2 | 56.9 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 3 770.4 | 60.8 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 3 961.4 | 64.8 |

註釋：[#] 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關在過去十二個月曾使用互聯網服務的十歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

* 在有關統計期間佔所有十歲及以上人士的百分比。

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to persons aged 10 and over who had used Internet service in the past twelve months obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

* As a percentage of all persons aged 10 and over in the respective survey periods.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 5.2 按有否在過去十二個月使用互聯網服務/曾使用的上網設備類別劃分的十歲及以上人士數目
Table 5.2 Persons aged 10 and over by whether had used Internet service in the past twelve months / type of web device used for connection to Internet

| 有否在過去十二個月使用互聯網服務 Whether had used Internet service in the past twelve months | 人數 No. of persons ('000) | 百分比* %* |
|---|--------------------------------|----------------|
| 有 Yes | 3 961.4 | 64.8 |
| <i>曾使用的上網設備類別</i> <i>Type of web device used for connection to Internet[#]</i> | | |
| <i>透過固定上網設備</i> <i>Via non-mobile web device</i> | 3 929.4 | 64.2 (99.2) |
| <i>桌面電腦</i> <i>Desktop computer</i> | 3 833.2 | 62.7 (96.8) |
| <i>便攜式/筆記簿型/平板電腦</i> <i>Laptop / notebook / tablet computer</i> | 515.1 | 8.4 (13.0) |
| <i>桌面電子遊戲機</i> <i>Desktop game console</i> | 11.3 | 0.2 (0.3) |
| <i>透過流動上網設備</i> <i>Via mobile web device</i> | 540.2 | 8.8 (13.6) |
| <i>有無線上網功能的便攜式/筆記簿型/ 平板電腦</i> <i>Laptop / notebook / tablet computer with wireless Internet connection</i> | 335.8 | 5.5 (8.5) |
| <i>可支援無線應用協定的流動電話</i> <i>Wireless Application Protocol (WAP) phone</i> | 181.0 | 3.0 (4.6) |
| <i>掌上電腦/個人數碼助理</i> <i>Palm top / Personal Digital Assistant (PDA)</i> | 107.7 | 1.8 (2.7) |
| <i>便攜式電子遊戲機</i> <i>Portable game console</i> | 16.1 | 0.3 (0.4) |
| 沒有 No | 2 155.4 | 35.2 |
| 總計 Total | 6 116.8 | 100.0 |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 括號內的數字顯示在所有於過去十二個月曾使用互聯網服務的十歲及以上人士中所佔的百分比。

* Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service in the past twelve months.

表 5.3a 按年齡及性別劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目

Table 5.3a Persons aged 10 and over who had used Internet service in the past twelve months by age and sex

| 年齡組別 Age group | 男 Male | | | 女 Female | | | 合計 Overall | | |
|-------------------|-----------------------------------|----------|--------------|-----------------------------------|----------|--------------|-----------------------------------|----------|--------------|
| | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
| 10 - 14 | 206.6 | 10.1 | 98.5 | 198.8 | 10.3 | 99.1 | 405.4 | 10.2 | 98.8 |
| 15 - 24 | 434.8 | 21.3 | 98.8 | 416.9 | 21.7 | 98.4 | 851.7 | 21.5 | 98.6 |
| 25 - 34 | 423.6 | 20.8 | 92.2 | 447.0 | 23.2 | 90.7 | 870.6 | 22.0 | 91.4 |
| 35 - 44 | 433.9 | 21.3 | 81.2 | 467.6 | 24.3 | 74.2 | 901.5 | 22.8 | 77.4 |
| 45 - 54 | 372.3 | 18.3 | 62.3 | 300.3 | 15.6 | 50.0 | 672.5 | 17.0 | 56.1 |
| 55 - 64 | 132.5 | 6.5 | 36.6 | 80.2 | 4.2 | 23.0 | 212.7 | 5.4 | 29.9 |
| ≥ 65 | 33.1 | 1.6 | 8.6 | 13.9 | 0.7 | 3.2 | 47.0 | 1.2 | 5.8 |
| 合計 Overall | 2 036.7 | 100.0 | 68.1 | 1 924.7 | 100.0 | 61.5 | 3 961.4 | 100.0 | 64.8 |

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有十至十四歲的男性為例，98.5%在過去十二個月曾使用互聯網服務。

Note: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 98.5% had used Internet service in the past twelve months.

表 5.3b 按教育程度劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
Table 5.3b Persons aged 10 and over who had used Internet service in the past twelve months by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 341.5 | 8.6 | 20.9 |
| 中學/預科# Secondary / matriculation# | 2 505.3 | 63.2 | 75.5 |
| 專上教育 Tertiary | 1 114.6 | 28.1 | 96.0 |
| 合計 Overall | 3 961.4 | 100.0 | 64.8 |

註釋：* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，96.0%在過去十二個月曾使用互聯網服務。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 96.0% had used Internet service in the past twelve months.

具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 5.3c 按經濟活動身分劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
 Table 5.3c Persons aged 10 and over who had used Internet service in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 2 618.0 | 66.1 | 75.4 |
| 非從事經濟活動 Economically inactive | 1 343.4 | 33.9 | 50.8 |
| 學生 Students | 920.6 | 23.2 | 99.1 |
| 料理家務者 Home-makers | 301.7 | 7.6 | 40.7 |
| 退休人士 Retired persons | 107.2 | 2.7 | 11.7 |
| 其他 Others | 13.9 | 0.4 | 24.7 |
| 合計 Overall | 3 961.4 | 100.0 | 64.8 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，75.4%在過去十二個月曾使用互聯網服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes: * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 75.4% had used Internet service in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 5.3d 按使用互聯網服務的次數及經濟活動身分劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
 Table 5.3d Persons aged 10 and over who had used Internet service in the past twelve months by frequency of using Internet service and economic activity status

| 使用互聯網服務的次數 Frequency of using Internet service | 經濟活動身分 Economic activity status | | | | |
|---|---|--|-----------------------------|-----------------------------|---------------------|
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| | | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| 少於一個月一次 Less than once a month | 105.7 (4.0%) | 1.3 (0.1%) | 30.1 (10.0%) | 17.6 (14.5%) | 154.7 (3.9%) |
| 少於一星期一次但 最少一個月一次 Less than once a week but at least once a month | 124.3 (4.7%) | 10.6 (1.1%) | 35.3 (11.7%) | 10.3 (8.5%) | 180.6 (4.6%) |
| 一星期一次或以上 Once or more a week | 2 388.0 (91.2%) | 908.7 (98.7%) | 236.3 (78.3%) | 93.2 (76.9%) | 3 626.2 (91.5%) |
| 最少每日一次 At least once a day | 1 951.5 (74.5%) | 799.4 (86.8%) | 154.8 (51.3%) | 58.5 (48.4%) | 2 964.3 (74.8%) |
| 二至四日一次 Once every 2 to 4 days | 302.8 (11.6%) | 78.5 (8.5%) | 52.3 (17.3%) | 22.3 (18.4%) | 455.9 (11.5%) |
| 五至七日一次 Once every 5 to 7 days | 133.6 (5.1%) | 30.8 (3.3%) | 29.3 (9.7%) | 12.3 (10.1%) | 206.0 (5.2%) |
| 總計 Total | 2 618.0 (100.0%) | 920.6 (100.0%) | 301.7 (100.0%) | 121.1 (100.0%) | 3 961.4 (100.0%) |

註釋：* 從事經濟活動人士包括就業人士及失業人士。

Notes : * Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service in the past twelve months in the respective economic activity status groups.

表 5.3e 按使用互聯網服務的次數及曾使用的上網設備類別劃分的在過去十二個月曾使用互聯網服務的十歲及以上人士數目
 Table 5.3e Persons aged 10 and over who had used Internet service in the past twelve months by frequency of using Internet service and type of web device used for connection to Internet

| 使用互聯網服務的次數 Frequency of using Internet service | 曾使用的上網設備類別# Type of web device used for connection to Internet# | | | | | |
|---|--|----------|-----------------------------|----------|-----------------------------|----------|
| | 固定上網設備 Non-mobile web device | | 流動上網設備 Mobile web device | | 合計 Overall | |
| | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % |
| 少於一個月一次 Less than once a month | 158.6 | 4.0 | 49.6 | 9.2 | 154.7 | 3.9 |
| 少於一星期一次但 最少一個月一次 Less than once a week but at least once a month | 185.2 | 4.7 | 87.9 | 16.3 | 180.6 | 4.6 |
| 一星期一次或以上 Once or more a week | 3 585.6 | 91.3 | 402.7 | 74.6 | 3 626.2 | 91.5 |
| 最少每日一次 At least once a day | 2 897.4 | 73.7 | 200.4 | 37.1 | 2 964.3 | 74.8 |
| 二至四日一次 Once every 2 to 4 days | 471.6 | 12.0 | 119.0 | 22.0 | 455.9 | 11.5 |
| 五至七日一次 Once every 5 to 7 days | 216.7 | 5.5 | 83.4 | 15.4 | 206.0 | 5.2 |
| 總計 Total | 3 929.4 | 100.0 | 540.2 | 100.0 | 3 961.4 | 100.0 |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.4a 按使用互聯網服務的主要目的及性別劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4a Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and sex

| 使用互聯網服務的主要目的# Major purpose of using Internet service# | 男 Male | | 女 Female | | 合計 Overall | |
|---|-----------------------------|----------|-----------------------------|----------|-----------------------------|----------|
| | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % |
| 與外界聯絡 Communication with others | 1 675.0 | 82.9 | 1 596.6 | 83.6 | 3 271.7 | 83.3 |
| 瀏覽網頁(不包括政府網站) Browsing / surfing the web pages (excluding Government websites) | 1 641.8 | 81.2 | 1 554.0 | 81.4 | 3 195.8 | 81.3 |
| 上網搜尋資料/下載資料(不包括政府資料) Searching for / downloading information online (excluding Government information) | 1 230.8 | 60.9 | 1 139.9 | 59.7 | 2 370.7 | 60.3 |
| 上網閱讀雜誌/報章 Reading magazines / newspapers online | 1 127.3 | 55.8 | 1 067.4 | 55.9 | 2 194.7 | 55.9 |
| 瀏覽政府網站/上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online | 851.7 | 42.1 | 812.0 | 42.5 | 1 663.7 | 42.3 |
| 上網使用電子商業服務 Using electronic business services online | 794.1 | 39.3 | 691.3 | 36.2 | 1 485.4 | 37.8 |
| 網上數碼娛樂 Online digital entertainment | 808.7 | 40.0 | 665.3 | 34.9 | 1 474.0 | 37.5 |
| 玩網上遊戲 Playing online games | 585.9 | 29.0 | 367.3 | 19.2 | 953.2 | 24.3 |
| 上網聽歌/電台節目 Listening songs / radio programmes online | 417.3 | 20.7 | 421.9 | 22.1 | 839.2 | 21.4 |
| 上網看影視節目 Watching video programmes online | 285.2 | 14.1 | 254.7 | 13.3 | 539.9 | 13.7 |
| 上網下載軟件或檔案 Downloading software or files online | 646.8 | 32.0 | 430.9 | 22.6 | 1 077.7 | 27.4 |
| 網上文書處理(不包括 ICQ 及電郵等) Online word processing (excluding ICQ and email, etc.) | 395.4 | 19.6 | 390.2 | 20.4 | 785.5 | 20.0 |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

(待續)
(To be cont'd)

表 5.4a(續) 按使用互聯網服務的主要目的及性別劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4a Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and sex

| | 男 Male | | 女 Female | | 合計 Overall | |
|--|--------------------------------|----------|--------------------------------|----------|--------------------------------|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont’d) | | | | | | |
| 獲取有關健康的資料 Obtain information for health | 325.1 | 16.1 | 447.2 | 23.4 | 772.3 | 19.7 |
| 獲取有關進修的資料(如資訊科技、管理、會計等專題資料) Obtain information for education related purpose (doing research on IT, management, accounting, etc.) | 354.9 | 17.6 | 352.2 | 18.5 | 707.1 | 18.0 |
| 上網使用圖書館服務 Using online library service | 287.0 | 14.2 | 364.4 | 19.1 | 651.3 | 16.6 |
| 網上日誌 Blog | 253.3 | 12.5 | 350.4 | 18.4 | 603.7 | 15.4 |
| 獲取有關商品價錢的資訊(如超級市場、書店等)(不包括網上消費) Obtain information for price check (supermarket, book store, etc.) (excluding online purchase) | 279.9 | 13.8 | 326.5 | 17.1 | 606.4 | 15.4 |
| 上網使用政府網站提供的服務(例如：繳費或提交申請) Using online services provided by Government websites (e.g. payment of bill or submitting application) | 313.0 | 15.5 | 284.5 | 14.9 | 597.6 | 15.2 |
| 獲取政府提供的社會福利服務的資料 Obtain information of social welfare service provided by government | 118.1 | 5.8 | 133.1 | 7.0 | 251.3 | 6.4 |
| 網上圖形/圖像處理 Online graphics / image processing | 135.6 | 6.7 | 106.8 | 5.6 | 242.4 | 6.2 |
| 網上自我進修 Self-studying online | 107.5 | 5.3 | 100.2 | 5.2 | 207.7 | 5.3 |
| 網上數據處理/分析/資料庫管理 Online data processing / analysis / database management | 91.5 | 4.5 | 71.4 | 3.7 | 162.9 | 4.1 |
| 合計 Overall | 2 020.7 | | 1 908.7 | | 3 929.4 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.4b 按使用互聯網服務的主要目的及年齡劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 使用互聯網服務的主要目的# Major purpose of using Internet service# | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 與外界聯絡 Communication with others | 337.6 (83.6%) | 803.4 (94.9%) | 780.4 (90.6%) | 724.1 (80.8%) | 471.1 (70.6%) | 155.1 (60.8%) | 3 271.7 (83.3%) |
| 瀏覽網頁(不包括政府網站) Browsing / surfing the web pages (excluding Government websites) | 306.6 (75.9%) | 699.6 (82.7%) | 713.3 (82.8%) | 734.6 (82.0%) | 539.4 (80.9%) | 202.2 (79.3%) | 3 195.8 (81.3%) |
| 上網搜尋資料/下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information) | 216.0 (53.5%) | 563.3 (66.6%) | 578.4 (67.2%) | 551.8 (61.6%) | 351.9 (52.8%) | 109.4 (42.9%) | 2 370.7 (60.3%) |
| 上網閱讀雜誌/報章 Reading magazines / newspapers online | 93.8 (23.2%) | 448.3 (53.0%) | 552.7 (64.2%) | 559.5 (62.4%) | 389.5 (58.4%) | 150.8 (59.2%) | 2 194.7 (55.9%) |
| 瀏覽政府網站/上網搜尋或下載政府資料 Browsing Government websites / searching for or downloading Government information online | 94.1 (23.3%) | 353.5 (41.8%) | 433.9 (50.4%) | 435.5 (48.6%) | 267.3 (40.1%) | 79.5 (31.2%) | 1 663.7 (42.3%) |

註釋：# 可選擇多項答案。

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective age groups.

(待續)
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 上網使用電子商業服務 Using electronic business services online | 19.8 (4.9%) | 267.1 (31.6%) | 434.8 (50.5%) | 418.0 (46.6%) | 265.7 (39.8%) | 80.1 (31.4%) | 1 485.4 (37.8%) |
| 網上數碼娛樂 Online digital entertainment | 276.1 (68.3%) | 519.8 (61.4%) | 348.4 (40.5%) | 211.8 (23.6%) | 95.5 (14.3%) | 22.4 (8.8%) | 1 474.0 (37.5%) |
| 玩網上遊戲 Playing online games | 243.0 (60.1%) | 350.9 (41.5%) | 188.2 (21.9%) | 104.0 (11.6%) | 53.4 (8.0%) | 13.6 (5.4%) | 953.2 (24.3%) |
| 上網聽歌/電台節目 Listening songs / radio programmes online | 117.5 (29.1%) | 328.3 (38.8%) | 222.3 (25.8%) | 120.8 (13.5%) | 42.5 (6.4%) | 7.8 (3.1%) | 839.2 (21.4%) |
| 上網看影視節目 Watching video programmes online | 70.2 (17.4%) | 216.9 (25.6%) | 147.4 (17.1%) | 73.3 (8.2%) | 27.1 (4.1%) | 5.2 (2.0%) | 539.9 (13.7%) |
| 上網下載軟件或檔案 Downloading software or files online | 166.8 (41.3%) | 405.0 (47.9%) | 264.4 (30.7%) | 166.7 (18.6%) | 64.0 (9.6%) | 10.9 (4.3%) | 1 077.7 (27.4%) |
| 網上文書處理(不包括 ICQ 及電郵等) Online word processing (excluding ICQ and email, etc.) | 83.3 (20.6%) | 215.0 (25.4%) | 198.4 (23.0%) | 174.7 (19.5%) | 93.7 (14.1%) | 20.3 (8.0%) | 785.5 (20.0%) |
| 獲取有關健康的資料 Obtain information for health | 30.8 (7.6%) | 145.5 (17.2%) | 210.7 (24.5%) | 228.7 (25.5%) | 114.0 (17.1%) | 42.6 (16.7%) | 772.3 (19.7%) |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective age groups.

(待續)
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 獲取有關進修的資料(如資訊科技、管理、會計等專題資料) Obtain information for education related purpose (doing research on IT, management, accounting, etc.) | 31.8 (7.9%) | 204.0 (24.1%) | 209.0 (24.3%) | 168.8 (18.8%) | 72.1 (10.8%) | 21.4 (8.4%) | 707.1 (18.0%) |
| 上網使用圖書館服務 Using online library service | 81.6 (20.2%) | 208.5 (24.6%) | 126.7 (14.7%) | 143.0 (15.9%) | 76.9 (11.5%) | 14.6 (5.7%) | 651.3 (16.6%) |
| 網上日誌 Blog | 90.3 (22.4%) | 316.9 (37.4%) | 129.7 (15.1%) | 48.8 (5.4%) | 16.5 (2.5%) | 1.6 (0.6%) | 603.7 (15.4%) |
| 獲取有關商品價錢的資訊(如超級市場、書店等)(不包括網上消費) Obtain information for price check (supermarket, book store, etc.) (excluding online purchase) | 21.6 (5.3%) | 147.7 (17.4%) | 175.4 (20.4%) | 158.1 (17.6%) | 77.5 (11.6%) | 26.1 (10.2%) | 606.4 (15.4%) |
| 上網使用政府網站提供的服務(例如：繳費或提交申請) Using online services provided by Government websites (e.g. payment of bill or submitting application) | 17.6 (4.3%) | 100.0 (11.8%) | 185.9 (21.6%) | 179.1 (20.0%) | 90.9 (13.6%) | 24.1 (9.4%) | 597.6 (15.2%) |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective age groups.

(待續)
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4b Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and age

| | 年齡組別 | | | | | | 合計 Overall |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 獲取政府提供的社會福利服務的資料 Obtain information of social welfare service provided by government | 8.6 (2.1%) | 44.5 (5.3%) | 67.7 (7.9%) | 74.6 (8.3%) | 41.8 (6.3%) | 14.0 (5.5%) | 251.3 (6.4%) |
| 網上圖形/圖像處理 Online graphics / image processing | 23.6 (5.8%) | 71.6 (8.5%) | 72.1 (8.4%) | 49.8 (5.6%) | 21.1 (3.2%) | 4.3 (1.7%) | 242.4 (6.2%) |
| 網上自我進修 Self-studying online | 32.3 (8.0%) | 74.6 (8.8%) | 47.3 (5.5%) | 36.1 (4.0%) | 13.8 (2.1%) | 3.6 (1.4%) | 207.7 (5.3%) |
| 網上數據處理/分析/資料庫管理 Online data processing / analysis / database management | 5.8 (1.4%) | 28.8 (3.4%) | 56.0 (6.5%) | 45.8 (5.1%) | 22.7 (3.4%) | 3.8 (1.5%) | 162.9 (4.1%) |
| 合計 Overall | 403.9 | 846.3 | 861.1 | 896.3 | 666.9 | 254.9 | 3 929.4 |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective age groups.

表 5.4c 按使用互聯網服務的主要目的及教育程度劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and educational attainment

| | 教育程度 Educational attainment | | | |
|---|--|--------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科* Secondary / matriculation* | 專上教育 Tertiary | 合計 Overall |
| 使用互聯網服務的主要目的# Major purpose of using Internet service# | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 與外界聯絡 Communication with others | 204.2 (60.1%) | 2 019.5 (81.1%) | 1 047.9 (95.4%) | 3 271.7 (83.3%) |
| 瀏覽網頁(不包括政府網站) Browsing / surfing the web pages (excluding Government websites) | 263.5 (77.5%) | 2 024.3 (81.3%) | 908.1 (82.7%) | 3 195.8 (81.3%) |
| 上網搜尋資料/下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information) | 151.1 (44.5%) | 1 437.5 (57.7%) | 782.1 (71.2%) | 2 370.7 (60.3%) |
| 上網閱讀雜誌/報章 Reading magazines / newspapers online | 119.3 (35.1%) | 1 347.2 (54.1%) | 728.1 (66.3%) | 2 194.7 (55.9%) |
| 瀏覽政府網站/上網搜尋或下載 政府資料 Browsing Government websites / searching for or downloading Government information online | 79.5 (23.4%) | 939.5 (37.7%) | 644.7 (58.7%) | 1 663.7 (42.3%) |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective educational attainment groups.

(待續)
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and educational attainment

| 使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd) | 教育程度 Educational attainment | | | |
|--|--|--------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科* Secondary / matriculation* | 專上教育 Tertiary | 合計 Overall |
| | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 上網使用電子商業服務 Using electronic business services online | 42.0 (12.4%) | 800.0 (32.1%) | 643.4 (58.6%) | 1 485.4 (37.8%) |
| 網上數碼娛樂 Online digital entertainment | 141.0 (41.5%) | 964.5 (38.7%) | 368.5 (33.5%) | 1 474.0 (37.5%) |
| 玩網上遊戲 <i>Playing online games</i> | 125.7 (37.0%) | 655.5 (26.3%) | 172.0 (15.7%) | 953.2 (24.3%) |
| 上網聽歌/電台節目 <i>Listening songs / radio programmes online</i> | 51.1 (15.0%) | 541.9 (21.8%) | 246.3 (22.4%) | 839.2 (21.4%) |
| 上網看影視節目 <i>Watching video programmes online</i> | 25.7 (7.6%) | 333.9 (13.4%) | 180.3 (16.4%) | 539.9 (13.7%) |
| 上網下載軟件或檔案 Downloading software or files online | 68.4 (20.1%) | 654.3 (26.3%) | 355.1 (32.3%) | 1 077.7 (27.4%) |
| 網上文書處理(不包括 ICQ 及電郵等) Online word processing (excluding ICQ and email, etc.) | 44.3 (13.0%) | 449.4 (18.0%) | 291.9 (26.6%) | 785.5 (20.0%) |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective educational attainment groups.

(待續)
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and educational attainment

| 使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd) | 教育程度 Educational attainment | | | |
|--|--|--------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科* Secondary / matriculation* | 專上教育 Tertiary | 合計 Overall |
| | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 獲取有關健康的資料 Obtain information for health | 23.3 (6.9%) | 434.1 (17.4%) | 314.8 (28.7%) | 772.3 (19.7%) |
| 獲取有關進修的資料(如資訊科技、管理、會計等專題資料) Obtain information for education related purpose (doing research on IT, management, accounting, etc.) | 17.8 (5.2%) | 356.9 (14.3%) | 332.4 (30.3%) | 707.1 (18.0%) |
| 上網使用圖書館服務 Using online library service | 37.8 (11.1%) | 336.9 (13.5%) | 276.7 (25.2%) | 651.3 (16.6%) |
| 網上日誌 Blog | 28.0 (8.2%) | 364.9 (14.7%) | 210.8 (19.2%) | 603.7 (15.4%) |
| 獲取有關商品價錢的資訊(如超級市場、書店等)(不包括網上消費) Obtain information for price check (supermarket, book store, etc.) (excluding online purchase) | 16.0 (4.7%) | 346.2 (13.9%) | 244.2 (22.2%) | 606.4 (15.4%) |

註釋：# 可選擇多項答案。

* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective educational attainment groups.

(待續)
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4c Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and educational attainment

| | 教育程度 Educational attainment | | | |
|---|--|--------------------------------------|-----------------------------|-----------------------------|
| | 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 中學/預科* Secondary / matriculation* | 專上教育 Tertiary | 合計 Overall |
| 使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 上網使用政府網站提供的服務 (例如：繳費或提交申請) Using online services provided by Government websites (e.g. payment of bill or submitting application) | 15.6 (4.6%) | 295.7 (11.9%) | 286.2 (26.1%) | 597.6 (15.2%) |
| 獲取政府提供的社會福利服務的資料 Obtain information of social welfare service provided by government | 9.8 (2.9%) | 138.2 (5.5%) | 103.3 (9.4%) | 251.3 (6.4%) |
| 網上圖形/圖像處理 Online graphics / image processing | 10.2 (3.0%) | 124.0 (5.0%) | 108.2 (9.9%) | 242.4 (6.2%) |
| 網上自我進修 Self-studying online | 14.3 (4.2%) | 90.6 (3.6%) | 102.8 (9.4%) | 207.7 (5.3%) |
| 網上數據處理/分析/資料庫管理 Online data processing / analysis / database management | 2.8 (0.8%) | 68.9 (2.8%) | 91.2 (8.3%) | 162.9 (4.1%) |
| 合計 Overall | 339.9 | 2 490.9 | 1 098.6 | 3 929.4 |

註釋：# 可選擇多項答案。

* 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective educational attainment groups.

表 5.4d 按使用互聯網服務的主要目的及經濟活動身分劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and economic activity status

| | 經濟活動身分 | | | | |
|---|---|--|-----------------------------|-----------------------------|--------------------|
| | Economic activity status | | | | |
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| 使用互聯網服務的主要目的# Major purpose of using Internet service# | | | | | |
| 與外界聯絡 Communication with others | 2 192.6 (84.4%) | 827.6 (90.4%) | 182.6 (61.3%) | 68.9 (58.5%) | 3 271.7 (83.3%) |
| 瀏覽網頁(不包括政府網站) Browsing / surfing the web pages (excluding Government websites) | 2 129.8 (82.0%) | 725.5 (79.2%) | 245.2 (82.4%) | 95.4 (81.0%) | 3 195.8 (81.3%) |
| 上網搜尋資料/下載資料 (不包括政府資料) Searching for / downloading information online (excluding Government information) | 1 624.7 (62.5%) | 562.5 (61.4%) | 136.4 (45.8%) | 47.1 (40.0%) | 2 370.7 (60.3%) |
| 上網閱讀雜誌/報章 Reading magazines / newspapers online | 1 591.1 (61.2%) | 353.1 (38.6%) | 176.7 (59.3%) | 73.8 (62.6%) | 2 194.7 (55.9%) |
| 瀏覽政府網站/上網搜尋或下載 政府資料 Browsing Government websites / searching for or downloading Government information online | 1 235.2 (47.5%) | 295.6 (32.3%) | 97.3 (32.7%) | 35.6 (30.2%) | 1 663.7 (42.3%) |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 從事經濟活動人士包括就業人士及失業人士。

* Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and economic activity status

| 使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd) | 經濟活動身分 Economic activity status | | | | |
|---|---|--|-----------------------------|-----------------------------|--------------------|
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| | | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| 上網使用電子商業服務 Using electronic business services online | 1 204.3 (46.4%) | 157.5 (17.2%) | 85.0 (28.6%) | 38.6 (32.7%) | 1 485.4 (37.8%) |
| 網上數碼娛樂 Online digital entertainment | 785.8 (30.2%) | 609.8 (66.6%) | 62.6 (21.0%) | 15.8 (13.4%) | 1 474.0 (37.5%) |
| 玩網上遊戲 Playing online games | 424.9 (16.4%) | 477.1 (52.1%) | 41.2 (13.8%) | 10.0 (8.5%) | 953.2 (24.3%) |
| 上網聽歌/電台節目 Listening songs / radio programmes online | 474.4 (18.3%) | 328.1 (35.8%) | 28.4 (9.5%) | 8.3 (7.1%) | 839.2 (21.4%) |
| 上網看影視節目 Watching video programmes online | 304.4 (11.7%) | 212.8 (23.2%) | 17.3 (5.8%) | 5.3 (4.5%) | 539.9 (13.7%) |
| 上網下載軟件或檔案 Downloading software or files online | 620.3 (23.9%) | 429.4 (46.9%) | 20.9 (7.0%) | 7.1 (6.1%) | 1 077.7 (27.4%) |
| 網上文書處理(不包括 ICQ 及電郵等) Online word processing (excluding ICQ and email, etc) | 530.6 (20.4%) | 224.4 (24.5%) | 20.2 (6.8%) | 10.2 (8.7%) | 785.5 (20.0%) |
| 獲取有關健康的資料 Obtain information for health | 563.4 (21.7%) | 116.2 (12.7%) | 70.0 (23.5%) | 22.7 (19.3%) | 772.3 (19.7%) |

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and economic activity status

| | 經濟活動身分 Economic activity status | | | | |
|--|---|--|-----------------------------|-----------------------------|------------------|
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| | | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| 使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd) | | | | | |
| 獲取有關進修的資料(如資訊科技、管理、會計等專題資料) Obtain information for education related purpose (doing research on IT, management, accounting, etc.) | 511.6 (19.7%) | 156.8 (17.1%) | 28.6 (9.6%) | 10.1 (8.6%) | 707.1 (18.0%) |
| 上網使用圖書館服務 Using online library service | 369.3 (14.2%) | 236.2 (25.8%) | 37.4 (12.6%) | 8.5 (7.2%) | 651.3 (16.6%) |
| 網上日誌 Blog | 289.0 (11.1%) | 303.1 (33.1%) | 9.3 (3.1%) | 2.2 (1.9%) | 603.7 (15.4%) |
| 獲取有關商品價錢的資訊(如超級市場、書店等)(不包括網上消費) Obtain information for price check (supermarket, book store, etc.) (excluding online purchase) | 438.4 (16.9%) | 109.8 (12.0%) | 44.5 (14.9%) | 13.8 (11.7%) | 606.4 (15.4%) |
| 上網使用政府網站提供的服務(例如：繳費或提交申請) Using online services provided by Government websites (e.g. payment of bill or submitting application) | 489.1 (18.8%) | 70.5 (7.7%) | 24.5 (8.2%) | 13.4 (11.4%) | 597.6 (15.2%) |

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士數目
 Table 5.4d Persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months by major purpose of using Internet service and economic activity status

| 使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd) | 經濟活動身分 Economic activity status | | | | |
|--|---|--|-----------------------------|-----------------------------|-----------------|
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| | | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| 獲取政府提供的社會福利服務的資料 Obtain information of social welfare service provided by government | 196.4 (7.6%) | 33.7 (3.7%) | 15.7 (5.3%) | 5.5 (4.7%) | 251.3 (6.4%) |
| 網上圖形/圖像處理 Online graphics / image processing | 164.7 (6.3%) | 71.8 (7.8%) | 3.8 (1.3%) | 2.1 (1.8%) | 242.4 (6.2%) |
| 網上自我進修 Self-studying online | 108.7 (4.2%) | 92.4 (10.1%) | 3.9 (1.3%) | 2.8 (2.4%) | 207.7 (5.3%) |
| 網上數據處理/分析/資料庫管理 Online data processing / analysis / database management | 137.8 (5.3%) | 22.3 (2.4%) | 2.3 (0.8%) | § (§) | 162.9 (4.1%) |
| 合計 Overall | 2 598.1 | 915.7 | 297.7 | 117.8 | 3 929.4 |

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾透過固定上網設備使用互聯網服務的十歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device in the past twelve months in the respective economic activity status groups.

表 5.5 按使用互聯網服務的主要目的劃分的在過去十二個月曾透過流動上網設備使用互聯網服務的十歲及以上人士數目
Table 5.5 Persons aged 10 and over who had used Internet service via mobile web device in the past twelve months by major purpose of using Internet service

| 使用互聯網服務的主要目的 [#] Major purpose of using Internet service [#] | 人數 No. of persons ('000) | 百分比 % |
|---|--------------------------------|----------|
| 與外界聯絡(例如：收發電子郵件等) Communication with others (e.g. sending or receiving e-mail, etc) | 399.5 | 74.0 |
| 查閱資訊(例如：新聞、股票價格、樓盤資訊、交通消息等) Searching for information (e.g. news, stock price, property information, traffic news, etc) | 354.1 | 65.5 |
| 查閱娛樂及消閒指南(例如：電影資料、購物指南、食肆指南等) Searching for entertainment and leisure guide (e.g. movies information, shopping guides, restaurant guides, etc) | 218.9 | 40.5 |
| 使用電子商貿服務(例如：使用銀行服務、訂票、預訂酒店/機位、訂購百貨公司/超市商品、參與網上拍賣等) Using e-commerce service (e.g. using banking services, making ticket reservations, making hotel / air ticket reservations, ordering goods from department stores / supermarkets, joining auction online, etc) | 94.7 | 17.5 |
| 上網閱讀雜誌/報章 Reading magazines / newspapers online | 90.8 | 16.8 |
| 接駁上公司的內聯網 Connecting to company's intranet | 57.8 | 10.7 |
| 下載圖像、鈴聲等 Downloading graphics, ringing tones, etc | 54.3 | 10.0 |
| 玩網上遊戲 Playing online games | 46.3 | 8.6 |
| 下載遊戲 Downloading games | 29.9 | 5.5 |
| 合計 Overall | 540.2 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.6a 按每星期使用互聯網服務的時間及年齡劃分的在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士數目
 Table 5.6a Persons aged 10 and over who had used Internet service at least once a week in the past twelve months by time spent in using Internet service per week and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 每星期使用互聯網 服務的時間(小時) Time spent in using Internet service per week (hours) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) |
| < 1 | 12.3 (3.1%) | 4.1 (0.5%) | 6.0 (0.7%) | 18.6 (2.3%) | 16.8 (3.0%) | 9.1 (4.5%) | 66.9 (1.8%) |
| 1 - < 5 | 67.9 (17.0%) | 54.3 (6.5%) | 79.6 (9.7%) | 134.8 (16.7%) | 138.7 (24.8%) | 53.8 (26.6%) | 529.0 (14.6%) |
| 5 - < 10 | 84.0 (21.1%) | 103.7 (12.4%) | 104.4 (12.7%) | 124.9 (15.4%) | 99.8 (17.8%) | 42.6 (21.1%) | 559.5 (15.4%) |
| 10 - < 20 | 125.6 (31.5%) | 236.2 (28.3%) | 182.6 (22.2%) | 185.8 (23.0%) | 124.9 (22.3%) | 47.3 (23.4%) | 902.5 (24.9%) |
| 20 - < 30 | 67.5 (16.9%) | 197.1 (23.6%) | 140.6 (17.1%) | 109.8 (13.6%) | 64.6 (11.6%) | 20.4 (10.1%) | 600.1 (16.5%) |
| 30 - < 40 | 23.5 (5.9%) | 103.2 (12.4%) | 87.2 (10.6%) | 84.8 (10.5%) | 43.1 (7.7%) | 12.4 (6.1%) | 354.3 (9.8%) |
| 40 - < 50 | 10.5 (2.6%) | 66.0 (7.9%) | 95.7 (11.6%) | 74.2 (9.2%) | 35.1 (6.3%) | 8.8 (4.3%) | 290.3 (8.0%) |
| ≥ 50 | 7.2 (1.8%) | 69.9 (8.4%) | 127.3 (15.5%) | 75.7 (9.4%) | 36.1 (6.5%) | 7.5 (3.7%) | 323.7 (8.9%) |
| 總計 Total | 398.5 (100.0%) | 834.6 (100.0%) | 823.4 (100.0%) | 808.7 (100.0%) | 559.1 (100.0%) | 201.9 (100.0%) | 3 626.2 (100.0%) |
| 平均時間(小時) Average duration (hours) | 14.2 | 23.2 | 26.4 | 21.1 | 16.7 | 13.3 | 20.9 |

註釋：括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service at least once a week in the past twelve months in the respective age groups.

表 5.6b 按每星期使用互聯網服務的時間及經濟活動身分劃分的在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士數目
Table 5.6b Persons aged 10 and over who had used Internet service at least once a week in the past twelve months by time spent in using Internet service per week and economic activity status

| 每星期使用互聯網服務的時間(小時) Time spent in using Internet service per week (hours) | 經濟活動身分 Economic activity status | | | | |
|--|---|--|-----------------------------|-----------------------------|---------------------|
| | 從事經濟活動人士* Economically active persons* | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| | | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | |
| < 1 | 41.5 (1.7%) | 15.6 (1.7%) | 6.3 (2.7%) | 3.4 (3.7%) | 66.9 (1.8%) |
| 1 - < 5 | 320.2 (13.4%) | 101.1 (11.1%) | 80.3 (34.0%) | 27.4 (29.4%) | 529.0 (14.6%) |
| 5 - < 10 | 341.3 (14.3%) | 148.2 (16.3%) | 50.5 (21.4%) | 19.5 (20.9%) | 559.5 (15.4%) |
| 10 - < 20 | 537.9 (22.5%) | 278.4 (30.6%) | 62.6 (26.5%) | 23.6 (25.4%) | 902.5 (24.9%) |
| 20 - < 30 | 370.7 (15.5%) | 194.9 (21.4%) | 24.5 (10.4%) | 10.1 (10.8%) | 600.1 (16.5%) |
| 30 - < 40 | 253.5 (10.6%) | 90.1 (9.9%) | 6.3 (2.6%) | 4.4 (4.7%) | 354.3 (9.8%) |
| 40 - < 50 | 240.5 (10.1%) | 44.7 (4.9%) | 2.5 (1.1%) | 2.5 (2.7%) | 290.3 (8.0%) |
| ≥ 50 | 282.4 (11.8%) | 35.8 (3.9%) | 3.3 (1.4%) | 2.2 (2.4%) | 323.7 (8.9%) |
| 總計 Total | 2 388.0 (100.0%) | 908.7 (100.0%) | 236.3 (100.0%) | 93.2 (100.0%) | 3 626.2 (100.0%) |
| 平均時間(小時) Average duration (hours) | 23.3 | 18.4 | 10.0 | 11.8 | 20.9 |

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes : * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service at least once a week in the past twelve months in the respective economic activity status groups.

表 5.6c 按每星期使用互聯網服務的時間及曾使用的上網設備類別劃分的在過去十二個月曾使用互聯網服務最少每星期一次的十歲及以上人士數目
Table 5.6c Persons aged 10 and over who had used Internet service at least once a week in the past twelve months by time spent in using Internet service per week and type of web device used for connection to Internet

| 每星期使用互聯網服務的時間(小時) Time spent in using Internet service per week (hours) | 曾使用的上網設備類別# Type of web device used for connection to Internet# | | | | | |
|--|--|----------|-----------------------------|----------|-----------------------------|----------|
| | 固定上網設備 Non-mobile web device | | 流動上網設備 Mobile web device | | 合計 Overall | |
| | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % |
| < 1 | 59.5 | 1.7 | 60.5 | 15.0 | 66.9 | 1.8 |
| 1 - < 5 | 539.0 | 15.0 | 169.9 | 42.2 | 529.0 | 14.6 |
| 5 - < 10 | 567.3 | 15.8 | 72.1 | 17.9 | 559.5 | 15.4 |
| 10 - < 20 | 900.4 | 25.1 | 51.0 | 12.7 | 902.5 | 24.9 |
| ≥ 20 | 1 519.4 | 42.4 | 49.2 | 12.2 | 1 568.4 | 43.3 |
| 總計 Total | 3 585.6 | 100.0 | 402.7 | 100.0 | 3 626.2 | 100.0 |
| 平均時間(小時)* Average duration (hours)* | 20.3 | | 7.5 | | 20.9 | |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

* 整體平均時間較透過固定上網設備及流動上網設備使用互聯網服務的時間為長，是由於一些人可能在一星期內同時透過該兩類上網設備使用互聯網服務。

* The overall average duration was greater than both the time spent in using Internet service via non-mobile web device and that via mobile web device, as some people might use both devices for connection to Internet in a week.

表 5.7 按使用互聯網服務的地方劃分的在過去十二個月曾透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士數目
Table 5.7 Persons aged 10 and over who had used Internet service via non-mobile web device at least once a week in the past twelve months by place of using Internet service

| 使用互聯網服務的地方 [#] Place of using Internet service [#] | 人數 No. of persons ('000) | 百分比 % |
|---|--------------------------------|----------|
| 在家 At home | 3 277.3 | 91.4 |
| 在工作地方 At place of work | 1 505.0 | 42.0 |
| 在學校 At place of study | 558.1 | 15.6 |
| 在有由政府提供公眾電腦設施的地方 At places with public computer facilities provided by the Government | 84.8 | 2.4 |
| 在網吧* At cyber-café* | 30.3 | 0.8 |
| 在其他地方 At other places | 192.4 | 5.4 |
| 合計 Overall | 3 585.6 | |

註釋：# 可選擇多項答案。

* 網吧泛指一些以收費形式集中提供電腦與上網設施以及網上遊戲予顧客的商店。網吧並不包括以提供飲食為主，但亦設置電腦供顧客免費使用的咖啡室及快餐店等。

Notes : # Multiple answers were allowed.

* Cyber-café broadly refers to shops specialising in providing computer and Internet facilities as well as online games to customers at a charge. Coffee shops and fast food shops which mainly provide food and drinks together with free computer facilities are not regarded as cyber-cafés.

表 5.8 按所進行的網上數碼娛樂活動類別劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目
Table 5.8 Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by type of online digital entertainment activities undertaken

| 所進行的網上數碼娛樂活動類別# Type of online digital entertainment activities undertaken # | 人數 No. of persons ('000) | 百分比 % |
|---|-----------------------------|----------|
| 玩網上遊戲 Playing online games | 953.2 | 64.7 |
| 上網聽歌/電台節目 Listening songs / radio programmes online | 839.2 | 56.9 |
| 上網看影視節目 Watching video programmes online | 539.9 | 36.6 |
| 合計 Overall | 1 474.0 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.9a 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及性別劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.9a Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and sex

| | 男 Male | | 女 Female | | 合計 Overall | |
|--|-----------------------------------|----------|-----------------------------------|----------|-----------------------------------|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment | | | | | | |
| 少於一星期一次 Less than once a week | 20.3 | 2.5 | 19.9 | 3.0 | 40.1 | 2.7 |
| 最少每星期一次 At least once a week | 788.4 | 97.5 | 645.4 | 97.0 | 1 433.8 | 97.3 |
| <i>每星期為該目的使用互聯網服務 的時間(小時) Time spent in using Internet service for such purpose per week (hours)</i> | | | | | | |
| < 1 | 54.9 | (7.0) | 70.5 | (10.9) | 125.3 | (8.7) |
| 1 - < 5 | 307.4 | (39.0) | 307.0 | (47.6) | 614.4 | (42.8) |
| 5 - < 10 | 178.5 | (22.6) | 137.2 | (21.3) | 315.7 | (22.0) |
| 10 - < 20 | 159.1 | (20.2) | 90.2 | (14.0) | 249.3 | (17.4) |
| ≥ 20 | 88.5 | (11.2) | 40.6 | (6.3) | 129.2 | (9.0) |
| <i>平均時間(小時)* Average duration (hours)*</i> | 8.2 | | 6.1 | | 7.3 | |
| 總計 Total | 808.7 | 100.0 | 665.3 | 100.0 | 1 474.0 | 100.0 |

註釋：* 不包括在過去十二個月為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

Notes : * Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week in the past twelve months.

括號內的數字顯示在個別性別組別中佔所在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months in the respective sex groups.

表 5.9b 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及年齡劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.9b Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and age

| | 年齡組別 Age group | | | | | | 合計 Overall |
|---|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| | 10 - 14 | 15 - 24 | 25 - 34 | 35 - 44 | 45 - 54 | ≥ 55 | |
| 為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 少於一星期一次 Less than once a week | 2.6 1.0% | 5.8 1.1% | 9.0 2.6% | 11.7 5.5% | 8.0 8.4% | 3.0 13.3% | 40.1 2.7% |
| 最少每星期一次 At least once a week | 273.4 99.0% | 514.0 98.9% | 339.4 97.4% | 200.2 94.5% | 87.5 91.6% | 19.4 86.7% | 1 433.8 97.3% |
| 每星期為該目的使用 互聯網服務的時間(小時) Time spent in using Internet service for such purpose per week (hours) | | | | | | | |
| < 1 | 19.0 (6.9%) | 21.5 (4.2%) | 33.0 (9.7%) | 33.6 (16.8%) | 16.3 (18.6%) | 2.0 (10.3%) | 125.3 (8.7%) |
| 1 - < 5 | 112.8 (41.3%) | 189.6 (36.9%) | 151.9 (44.8%) | 105.8 (52.8%) | 42.9 (49.0%) | 11.4 (59.0%) | 614.4 (42.8%) |
| 5 - < 10 | 60.4 (22.1%) | 126.4 (24.6%) | 75.9 (22.4%) | 33.8 (16.9%) | 16.0 (18.3%) | 3.3 (16.9%) | 315.7 (22.0%) |
| 10 - < 20 | 53.6 (19.6%) | 111.3 (21.7%) | 52.3 (15.4%) | 20.9 (10.4%) | 9.3 (10.6%) | 1.8 (9.4%) | 249.3 (17.4%) |
| ≥ 20 | 27.6 (10.1%) | 65.1 (12.7%) | 26.3 (7.7%) | 6.2 (3.1%) | 3.1 (3.5%) | \$ (§) | 129.2 (9.0%) |
| 平均時間(小時)* Average duration (hours)* | 8.0 | 8.9 | 6.7 | 4.5 | 4.4 | 4.5 | 7.3 |
| 總計 Total | 276.1 100.0% | 519.8 100.0% | 348.4 100.0% | 211.8 100.0% | 95.5 100.0% | 22.4 100.0% | 1 474.0 100.0% |

註釋：* 不包括在過去十二個月為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別年齡組別中佔所有在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes: * Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week in the past twelve months.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months in the respective age groups.

表 5.9c 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及教育程度劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.9c Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and educational attainment

| 為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment | 教育程度 Educational attainment | | | |
|---|--|---|--------------------------------|--------------------------------|
| | 未受教育/ 幼稚園/小學 No schooling / kindergarten / primary | 中學/預科 [#] Secondary / matriculation [#] | 專上教育 Tertiary | 合計 Overall |
| | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) |
| 少於一星期一次 Less than once a week | 7.2 5.1% | 30.8 3.2% | 2.1 0.6% | 40.1 2.7% |
| 最少每星期一次 At least once a week | 133.8 94.9% | 933.7 96.8% | 366.4 99.4% | 1 433.8 97.3% |
| <i>每星期為該目的使用互聯網服務的時數(小時) Time spent in using Internet service for such purpose per week (hours)</i> | | | | |
| < 1 | 12.2 (9.2%) | 74.8 (8.0%) | 38.3 (10.4%) | 125.3 (8.7%) |
| 1 - < 5 | 63.7 (47.6%) | 378.4 (40.5%) | 172.3 (47.0%) | 614.4 (42.8%) |
| 5 - < 10 | 27.4 (20.5%) | 209.9 (22.5%) | 78.4 (21.4%) | 315.7 (22.0%) |
| 10 - < 20 | 22.1 (16.6%) | 172.1 (18.4%) | 55.1 (15.0%) | 249.3 (17.4%) |
| ≥ 20 | 8.3 (6.2%) | 98.5 (10.5%) | 22.3 (6.1%) | 129.2 (9.0%) |
| <i>平均時數(小時)* Average duration (hours)*</i> | 6.4 | 7.8 | 6.2 | 7.3 |
| 總計 Total | 141.0 100.0% | 964.5 100.0% | 368.5 100.0% | 1 474.0 100.0% |

註釋：* 不包括在過去十二個月為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

[#] 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

括號內的數字顯示在個別教育程度組別中佔所有在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes : * Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week in the past twelve months.

[#] Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months in the respective educational attainment groups.

表 5.9d 按為網上數碼娛樂而使用互聯網服務的次數/每星期為該目的使用互聯網服務的時間及經濟活動身分劃分的在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務的十歲及以上人士數目

Table 5.9d Persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment in the past twelve months by frequency of using Internet service for online digital entertainment / time spent in using Internet service for such purpose per week and economic activity status

| | 經濟活動身分 Economic activity status | | | | |
|---|---|--|-----------------------------|-----------------------------|-----------------------------|
| | 從事經濟活動人士# Economically active persons# | 非從事經濟活動人士 Economically inactive persons | | | 合計 Overall |
| | | 學生 Students | 料理家務者 Home-makers | 其他 Others | |
| 為網上數碼娛樂而使用互聯網服務的次數 Frequency of using Internet service for online digital entertainment | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) | 人數 No. of persons ('000) |
| 少於一星期一次 Less than once a week | 28.9 3.7% | 4.9 0.8% | 4.8 7.7% | 1.4 9.1% | 40.1 2.7% |
| 最少每星期一次 At least once a week | 756.9 96.3% | 604.9 99.2% | 57.8 92.3% | 14.3 90.9% | 1 433.8 97.3% |
| 每星期為該目的使用互聯網服務的時間(小時) <i>Time spent in using Internet service for such purpose per week (hours)</i> | | | | | |
| < 1 | 88.1 (11.6%) | 29.3 (4.8%) | 7.1 (12.2%) | § (§) | 125.3 (8.7%) |
| 1 - < 5 | 351.2 (46.4%) | 232.8 (38.5%) | 23.7 (41.0%) | 6.6 (46.2%) | 614.4 (42.8%) |
| 5 - < 10 | 157.6 (20.8%) | 143.0 (23.6%) | 12.5 (21.6%) | 2.6 (18.0%) | 315.7 (22.0%) |
| 10 - < 20 | 107.7 (14.2%) | 129.8 (21.5%) | 8.6 (14.9%) | 3.3 (22.8%) | 249.3 (17.4%) |
| ≥ 20 | 52.3 (6.9%) | 70.0 (11.6%) | 5.9 (10.2%) | 1.0 (7.1%) | 129.2 (9.0%) |
| 平均時間(小時)* <i>Average duration (hours)*</i> | 6.2 | 8.6 | 7.4 | 7.5 | 7.3 |
| 總計 Total | 785.8 100.0% | 609.8 100.0% | 62.6 100.0% | 15.8 100.0% | 1 474.0 100.0% |

註釋：# 從事經濟活動人士包括就業人士及失業人士。

* 不包括在過去十二個月為網上數碼娛樂而透過固定上網設備使用互聯網服務少於每星期一次的人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在過去十二個月曾為網上數碼娛樂而透過固定上網設備使用互聯網服務最少每星期一次的十歲及以上人士的百分比。

Notes: # Economically active persons comprise employed persons and unemployed persons.

* Excluding persons who had used Internet service via non-mobile web device for online digital entertainment less than once a week in the past twelve months.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service via non-mobile web device for online digital entertainment at least once a week in the past twelve months in the respective economic activity status groups.

6 電子商業服務的使用情況 Usage of electronic business services

6.1 在是項統計調查中,十五歲及以上人士被問及他們在過去十二個月有否為個人事務而使用下列各項電子商業服務:

- 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘
- 透過自動櫃員機繳費
- 使用電話透過繳費靈服務繳費
- 使用易辦事服務
- 使用八達通卡支付交通費
- 使用八達通卡購買貨物及服務
- 透過自動電話接聽系統購買貨物及服務
- 透過流動電訊網絡以互動短訊服務方式進行交易或獲取服務(例如:銀行服務、股票報價等)
- 上網搜尋財經資料(例如:股票價格)
- 上網搜尋貨物/服務資料
- 上網搜尋職位空缺資料
- 上網買賣股票
- 上網訂座/訂票
- 上網購買/訂購貨物及服務
- 使用網上拍賣服務
- 使用網上銀行服務(例如:轉賬)
- 上網繳費
- 上網要求客戶服務(例如:安排送貨)
- 上網使用圖書館服務
- 上網投注
- 網上課堂學習
- 網上捐款給慈善團體

曾使用電子商業服務的人士

6.2 約 5 606 500 名十五歲及以上人士在過去十二個月曾為個人事務而使用一項或多項上

6.1 In the survey, persons aged 15 and over were asked whether they had used the following types of electronic business services for personal matters in the past twelve months:

- Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks
- Settling payment by ATM
- Using telephone to settle payment by Payment by Phone Service (PPS)
- Using Easy Pay System (EPS)
- Using Octopus card for paying fare of transportation
- Using Octopus card for purchasing goods and services
- Purchasing goods and services via Interactive Voice Response System (IVRS)
- Making transactions or acquiring services (e.g. banking services, checking stock prices, etc.) via interactive short message services of mobile telecommunications network
- Searching for financial information online (e.g. stock prices)
- Searching for information on goods / services online
- Searching for job vacancies online
- Trading stock online
- Making reservation / booking tickets online
- Purchasing / ordering goods and services online
- Using auction service online
- Using cyber-banking services (e.g. transferring money)
- Settling payment online
- Requesting customer services online (e.g. arranging product delivery)
- Online library service
- Online placing bets
- Online study sessions
- Online donations

Persons who had used electronic business services

6.2 Some 5 606 500 persons aged 15 and over had used one or more types of the above-mentioned electronic business services for

述的電子商業服務，佔全香港所有十五歲及以上人士的 98.2%。在二零零六年六月至八月期間進行的類似統計調查所得的相應數字為 5 623 600 人及 97.4%。（圖 6.1 及表 6.1）

年齡/性別

6.3 在該 5 606 500 人中，32.3% 年齡小於三十五歲，而 20.7% 年齡介乎三十五至四十四歲。曾使用電子商業服務的比率在年齡小於六十五歲的人士中較高(99.9% - 98.7%)。相比之下，年齡在六十五歲及以上的人士中，有 90.5% 在過去十二個月曾為個人事務而使用電子商業服務。（表 6.2a）

6.4 按性別分析，男性曾使用電子商業服務的比率為 98.6%，較女性的 97.9% 稍高。（表 6.2a）

教育程度

6.5 十五歲及以上人士在過去十二個月曾使用電子商業服務的比率隨着教育程度的水平增加。具小學及以下教育程度人士的比率為 94.5%，具中學/預科教育程度人士的比率為 99.5%，而具專上教育程度人士的比率則為 99.7%。（表 6.2b）

經濟活動身分

6.6 61.8% 在過去十二個月曾使用電子商業服務的人士屬於從事經濟活動人士。另外有 15.1% 為退休人士；13.0% 為料理家務者及 9.2% 為學生。曾使用電子商業服務的比率在從事經濟活動人士(99.8%)及學生(99.7%)中較高。（表 6.2c）

曾使用的電子商業服務類別

6.7 約 5 555 100 人在過去十二個月曾使用八達通卡支付交通費，佔所有十五歲及以上人士的 97.3%。其他較普遍被使用的電子商業服務為「透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘」(72.4%)、「使用八達通卡購

personal matters in the past twelve months, constituting 98.2% of all persons aged 15 and over in Hong Kong. The corresponding figures from similar survey conducted during June to August 2006 were 5 623 600 persons and 97.4%. (Chart 6.1 and Table 6.1)

Age / sex

6.3 Of those 5 606 500 persons, 32.3% were aged below 35 and 20.7% were aged 35 - 44. The rate of having used electronic business services was relatively higher (99.9% - 98.7%) for persons aged below 65. In comparison, 90.5% of persons aged 65 and over had used electronic business services for personal matters in the past twelve months. (Table 6.2a)

6.4 Analysed by sex, the rate of having used electronic business services was slightly higher for males, at 98.6%, as against 97.9% for females. (Table 6.2a)

Educational attainment

6.5 The rate of persons aged 15 and over having used electronic business services in the past twelve months increased with the level of educational attainment. It was 94.5% for persons having attained primary education and lower, 99.5% for those having attained secondary / matriculation education and 99.7% for those having attained tertiary education. (Table 6.2b)

Economic activity status

6.6 61.8% of those persons who had used electronic business services in the past twelve months were economically active. Another 15.1% were retired persons, 13.0% were home-makers and 9.2% were students. The rates of having used electronic business services were relatively higher for economically active persons (99.8%) and students (99.7%). (Table 6.2c)

Type of electronic business services used

6.7 Some 5 555 100 persons had used the Octopus card for paying fare of transportation in the past twelve months, constituting 97.3% of all persons aged 15 and over. The other commonly used electronic business services were

買貨物及服務」(66.4%)、「使用易辦事服務」(37.2%)及「上網搜尋貨物/服務資料」(28.4%)。(圖 6.2 及表 6.2d)

“withdrawing / depositing / transferring money or checking account balance via ATM of banks” (72.4%), “using Octopus card for purchasing goods and services” (66.4%), “ using Easy Pay System (EPS)” (37.2%) and “Searching for information on goods / services online” (28.4%). (Chart 6.2 and Table 6.2d)

曾使用個別電子商業服務類別的人士

Persons who had used the respective types of electronic business services

6.8 在過去十二個月曾為個人事務而使用個別電子商業服務類別的十五歲及以上人士，被問及他們使用該些服務的次數。

6.8 For persons aged 15 and over who had used the respective types of electronic business services for personal matters in the past twelve months, they were asked about the frequency of using such services.

使用個別電子商業服務類別的次數

Frequency of using the respective types of electronic business services

6.9 在過去十二個月曾使用八達通卡支付交通費的人士中，92.3%最少每星期使用該服務一次。其他較頻密被使用的電子商業服務包括「上網搜尋財經資料(例如：股票價格)」(85.2%曾使用該服務的人士表示最少每星期使用該服務一次)、「使用八達通卡購買貨物及服務」(66.5%)及「使用網上投注服務」(63.1%)。(表 6.3)

6.9 Among those persons who had used Octopus card for paying fare of transportation in the past twelve months, 92.3% had used the service at least once a week. The other frequently used electronic business services were “searching for financial information online (e.g. stock prices)” (85.2% of the persons who had used this service reported that they had used it at least once a week), “using octopus card for purchasing goods and services” (66.5%) and “Placing bets online” (63.1%). (Table 6.3)

曾進行網上電子商貿交易的人士

Persons who had performed electronic commerce transactions online

6.10 統計調查結果亦顯示約 1 292 600 名十五歲及以上人士(佔所有十五歲及以上人士的 22.7%)在過去十二個月曾為個人事務而進行一項或多項下列的網上電子商貿交易：

6.10 The survey results also showed that some 1 292 600 persons aged 15 and over (or 22.7% of all persons aged 15 and over) had performed one or more types of the following electronic commerce transactions online for personal matters in the past twelve months :

- 上網買賣股票
 - 上網訂座/訂票
 - 上網購買/訂購貨物及服務
 - 使用網上拍賣服務
 - 使用網上銀行服務(例如：轉賬)
 - 上網繳費
- (圖 6.1 及表 6.4)

- Trading stock online
 - Making reservation / booking tickets online
 - Purchasing / ordering goods and services online
 - Using auction service online
 - Using cyber-banking services (e.g. transferring money)
 - Settling payment online
- (Chart 6.1 and Table 6.4)

6.11 與二零零六年六月至八月期間進行的類似統計調查的結果比較，曾為個人事務而進行網上電子商貿交易的人數及百分比皆有所上升。(表 6.4)

年齡/性別

6.12 在該 1 292 600 人中，49.5%年齡小於三十五歲，而 29.2%年齡介乎三十五至四十四歲。在過去十二個月曾進行網上電子商貿交易的比率在年齡介乎二十五至三十四歲人士中最高，為 46.6%。其次為年齡介乎三十五至四十四歲人士 (32.4%) 及十五至二十四歲人士 (22.6%)。相比之下，年齡介乎四十五至五十四歲的人士中，只有 18.3%在過去十二個月曾進行網上電子商貿交易，而年齡在五十五歲及以上人士的比率則為 3.7%。(表 6.5a)

6.13 按性別分析，男性曾進行網上電子商貿交易的比率為 24.9%，較女性的比率(20.5%)為高。(表 6.5a)

教育程度

6.14 曾進行網上電子商貿交易的比率在具專上教育程度的人士中顯著為高，達 56.8%。具中學/預科教育程度人士的相應比率為 20.0%。(表 6.5b)

經濟活動身分

6.15 按經濟活動身分分析，大部分(85.1%)在過去十二個月曾進行網上電子商貿交易的人士均屬於從事經濟活動人士。另外 6.8%為學生及 5.7%為料理家務者。曾進行網上電子商貿交易的比率在從事經濟活動人士(31.7%)及學生(16.9%)中較高。(表 6.5c)

6.11 Compared with the results of similar survey conducted during June to August 2006, both number and percentage of persons who had performed electronic commerce transactions online for personal matters had increased. (Table 6.4)

Age / sex

6.12 Of those 1 292 600 persons, 49.5% were aged below 35 and 29.2% were aged 35 - 44. The rate of having performed electronic commerce transactions online in the past twelve months was the highest for persons aged 25 - 34, at 46.6%, followed by those aged 35 - 44 (32.4%) and those aged 15 - 24 (22.6%). In comparison, only 18.3% of persons aged 45 - 54 and 3.7% of those aged 55 and over had performed such type of transactions in the past twelve months. (Table 6.5a)

6.13 Analysed by sex, the rate of having performed electronic commerce transactions online was relatively higher for males, at 24.9%, as against 20.5% for females. (Table 6.5a)

Educational attainment

6.14 The rate of having performed electronic commerce transactions online was substantially higher for persons having attained tertiary education, at 56.8%, compared with 20.0% for those having attained secondary / matriculation education. (Table 6.5b)

Economic activity status

6.15 Analysed by economic activity status, the majority (85.1%) of the persons who had performed electronic commerce transactions online in the past twelve months were economically active. Another 6.8% were students and 5.7% were home-makers. The rates of having performed electronic commerce transactions online were relatively higher for economically active persons (31.7%) and students (16.9%). (Table 6.5c)

沒有進行任何網上電子商貿交易的人士

6.16 在 4 413 800 名於過去十二個月沒有進行任何網上電子商貿交易的十五歲及以上人士中，約 48.7% 表示他們在該段期間沒有使用過互聯網服務。另外 24.4% 表示曾使用互聯網服務但沒有使用任何電子商業服務。在餘下 1 187 900 名曾透過互聯網使用電子商業服務的人士中，最普遍提及沒有進行網上電子商貿交易的原因為「沒有需要」(該 1 187 900 人中約 74.2% 提及此原因)。其他原因包括「擔心保安問題(例如：害怕洩漏資料或賬戶被盜用等)」(17.5%)及「害怕輸入錯誤資料」(8.8%)。(表 6.6)

Persons who had not performed any electronic commerce transactions online

6.16 Of the 4 413 800 persons aged 15 and over who had not performed any electronic commerce transactions online in the past twelve months, some 48.7% reported that they had not used Internet service during that period. Another 24.4% had used Internet service during that period but had not used any electronic business services. For the remaining 1 187 900 persons who had used Internet service during that period and had used at least one type of electronic business services, the most commonly cited reason for not performing electronic commerce transactions online was “no such need” (as cited by 74.2% of those 1 187 900 persons). Other reasons included “concern about security (e.g. fear of leakage of information, thief of account, etc.)” (17.5%) and “fear of inputting inaccurate information” (8.8%). (Table 6.6)

曾使用網上購物服務的人士

6.17 約 576 800 名十五歲及以上人士在過去十二個月曾為個人事務而使用一項或多項網上購物服務(包括訂座/訂票、購買/訂購貨物及服務和使用拍賣服務)，佔全香港所有十五歲及以上人士的 10.1%。在二零零六年六月至八月期間進行的類似統計調查所得的相應數字分別為 508 300 人及 8.8%。(圖 6.1 及表 6.7)

Persons who had used online purchasing services

6.17 Some 576 800 persons aged 15 and over had used one or more types of online purchasing services (including making reservation / booking tickets, purchasing / ordering goods and services, and using auction service) for personal matters in the past twelve months, constituting 10.1% of all persons aged 15 and over in Hong Kong. The corresponding figures from similar survey conducted during June to August 2006 were 508 300 persons and 8.8%. (Chart 6.1 and Table 6.7)

年齡/性別

6.18 在該 576 800 人中，60.7% 年齡小於三十五歲，而 25.9% 年齡介乎三十五至四十四歲。曾使用網上購物服務的比率在年紀較輕的人士中顯著較高。年齡介乎二十五至三十四歲人士的比率為 22.7%；而年齡介乎十五至二十四歲人士的比率則為 15.5%。相比之下，年齡介乎四十五至五十四歲及五十五歲及以上的人士分別只有 5.2% 及 1.0% 曾使用網上購物服務。(表 6.8a)

Age / sex

6.18 Of those 576 800 persons, 60.7% were aged below 35 and 25.9% were aged 35 - 44. The rate of having used online purchasing services was significantly higher for younger persons, being 22.7% for those aged 25 - 34 and 15.5% for those aged 15 - 24. In comparison, persons aged 45 - 54 and 55 and over were only 5.2% and 1.0% had used online purchasing services. (Table 6.8a)

6.19 按性別分析，男性曾使用網上購物服務的比率為 11.0%，較女性的比率(9.3%)為高。

6.19 Analysed by sex, the rate of having used online purchasing services was relatively higher

(表 6.8a)

教育程度

6.20 十五歲及以上人士曾使用網上購物服務的比率隨着教育程度的水平增加。具中學/預科教育程度人士的比率為 7.9%，而具專上教育程度人士的比率則為 28.4%。（表 6.8b）

經濟活動身分

6.21 按經濟活動身分分析，大部分(83.0%)在過去十二個月曾使用網上購物服務的人士都是從事經濟活動人士。另外 11.6% 為學生及 3.8% 為料理家務者。曾使用網上購物服務的比率在從事經濟活動人士(13.8%)及學生(12.9%)中明顯較高。（表 6.8c）

在過去六個月曾使用網上購物服務的人士

6.22 在過去十二個月曾為個人事務而使用網上購物服務的十五歲及以上人士被問及他們在過去六個月有否為個人事務而在網上購買任何商品/服務；若有，他們再被問及在網上曾購買的商品/服務類別及其總額。

在網上曾購買的商品/服務類別

6.23 約 491 900 人在過去六個月曾為個人事務而在網上購買商品/服務。他們最普遍使用的網上購物服務為「網上訂票」(該些人中約 61.2% 提及此服務)。其次為「網上安排旅遊事宜」(13.4%)、「網上購買電器」(11.6%)及「網上購買衣服鞋襪」(10.9%)。（表 6.9a）

for males, at 11.0%, as against 9.3% for females. (Table 6.8a)

Educational attainment

6.20 The rate of persons aged 15 and over having used online purchasing services increased with the level of educational attainment. It was 7.9% for persons having attained secondary / matriculation education and 28.4% for those having attained tertiary education. (Table 6.8b)

Economic activity status

6.21 Analysed by economic activity status, the majority (83.0%) of the persons who had used online purchasing services in the past twelve months were economically active. Another 11.6% were students and 3.8% were home-makers. The rates of having used online purchasing services were substantially higher for economically active persons (13.8%) and students (12.9%). (Table 6.8c)

Persons who had used online purchasing services in the past six months

6.22 For persons aged 15 and over who had used online purchasing services for personal matters in the past twelve months, they were asked whether they had purchased any products / services online for personal matters in the past six months and if so, the types of products / services purchased online and the amount spent.

Type of products / services purchased online

6.23 Some 491 900 persons had made online purchases of products / services for personal matters in the past six months. Among them, “online ticket reservation” (as cited by 61.2% of those persons) was the online service most commonly purchased, followed by “online travel arrangement” (13.4%), “online purchasing of electrical appliances” (11.6%) and “online purchasing of clothes and accessories” (10.9%). (Table 6.9a)

在網上購買商品/服務的次數

6.24 在該491 900名在過去六個月曾使用網上購物服務的人士中，約26.9%曾在過去六個月使用該些服務一次；22.1%，兩次；22.6%，三至四次；17.3%，五至九次；和11.1%，十次及以上。（表6.9b）

在網上購買的商品/服務總額

6.25 在過去六個月曾使用網上購物服務的491 900人中，40.7%在過去六個月在網上購買商品/服務的總額少於\$500；20.9%，\$500 - \$999；14.5%，\$1,000 - \$1,999；12.6%，\$2,000 - \$4,999；和11.3%，\$5,000及以上。他們在過去六個月在網上購買的商品/服務總額中位數為\$600。（表6.9c）

Frequency of purchasing products / services online

6.24 Among those 491 900 persons who had used online purchasing services in the past six months, some 26.9% had used such services once in the past six months; 22.1%, twice; 22.6%, three to four times; 17.3%, five to nine times; and 11.1%, ten times and more. (Table 6.9b)

Amount spent in purchasing goods / services online

6.25 Of those 491 900 persons who had used online purchasing services in the past six months, 40.7% spent less than \$500 in purchasing products / services online in the past six months; 20.9%, \$500 - \$999; 14.5%, \$1,000 - \$1,999; 12.6%, \$2,000 - \$4,999; and 11.3%, \$5,000 and over. The median amount which they spent in purchasing products / services online in the past six months was \$600. (Table 6.9c)

圖6.1 按曾否在過去十二個月使用個別電子服務類別劃分的十五歲及以上人士的比率
Chart 6.1 Rate of persons aged 15 and over by whether had used the respective types of electronic services in the past twelve months

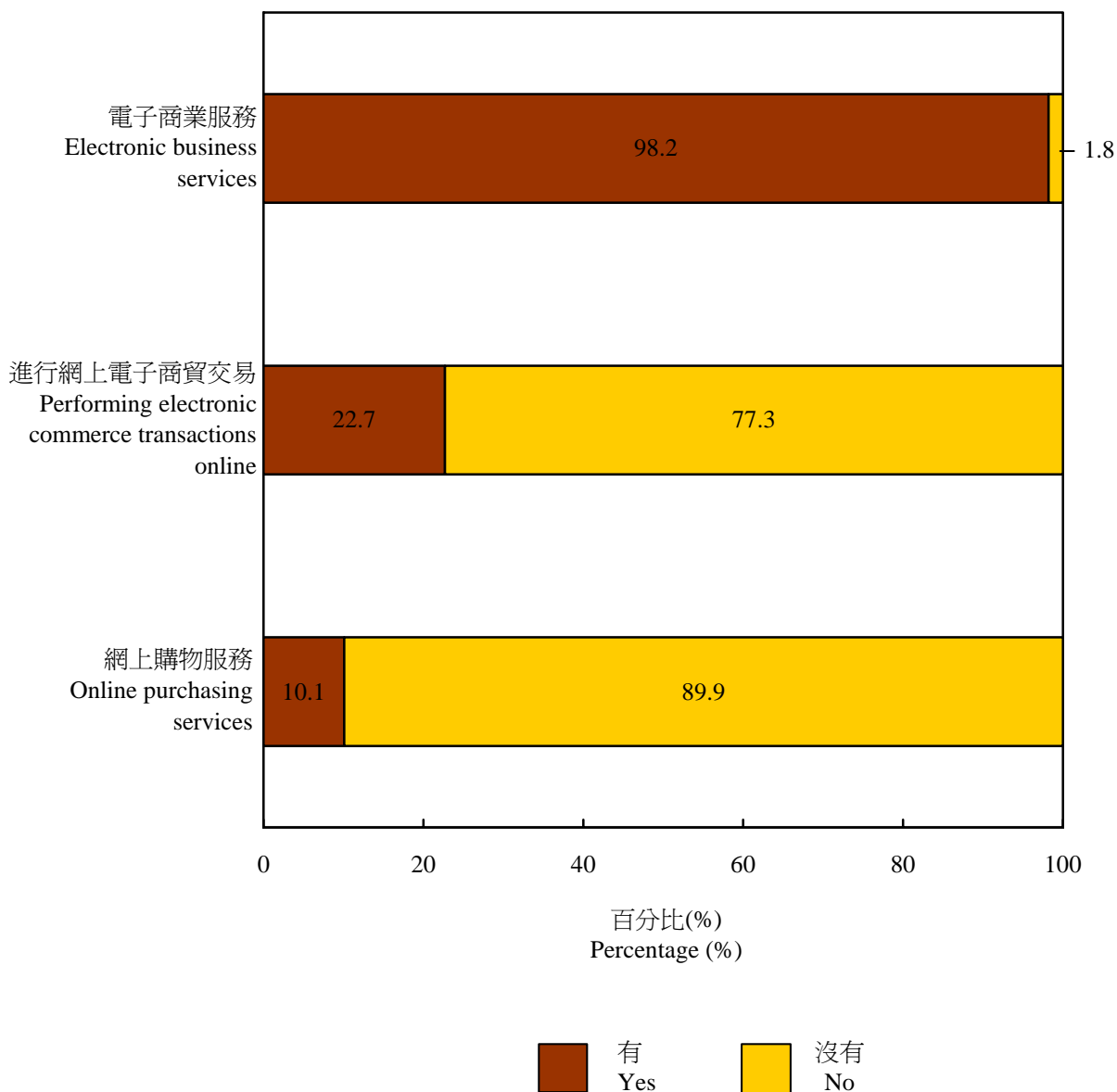


圖6.2 按曾使用的電子商業服務類別劃分的在過去十二個月曾使用個別電子商業服務類別的十五歲及以上人士的比率
Chart 6.2 Rate of persons aged 15 and over who had used various types of electronic business services in the past twelve months by type of electronic business services used

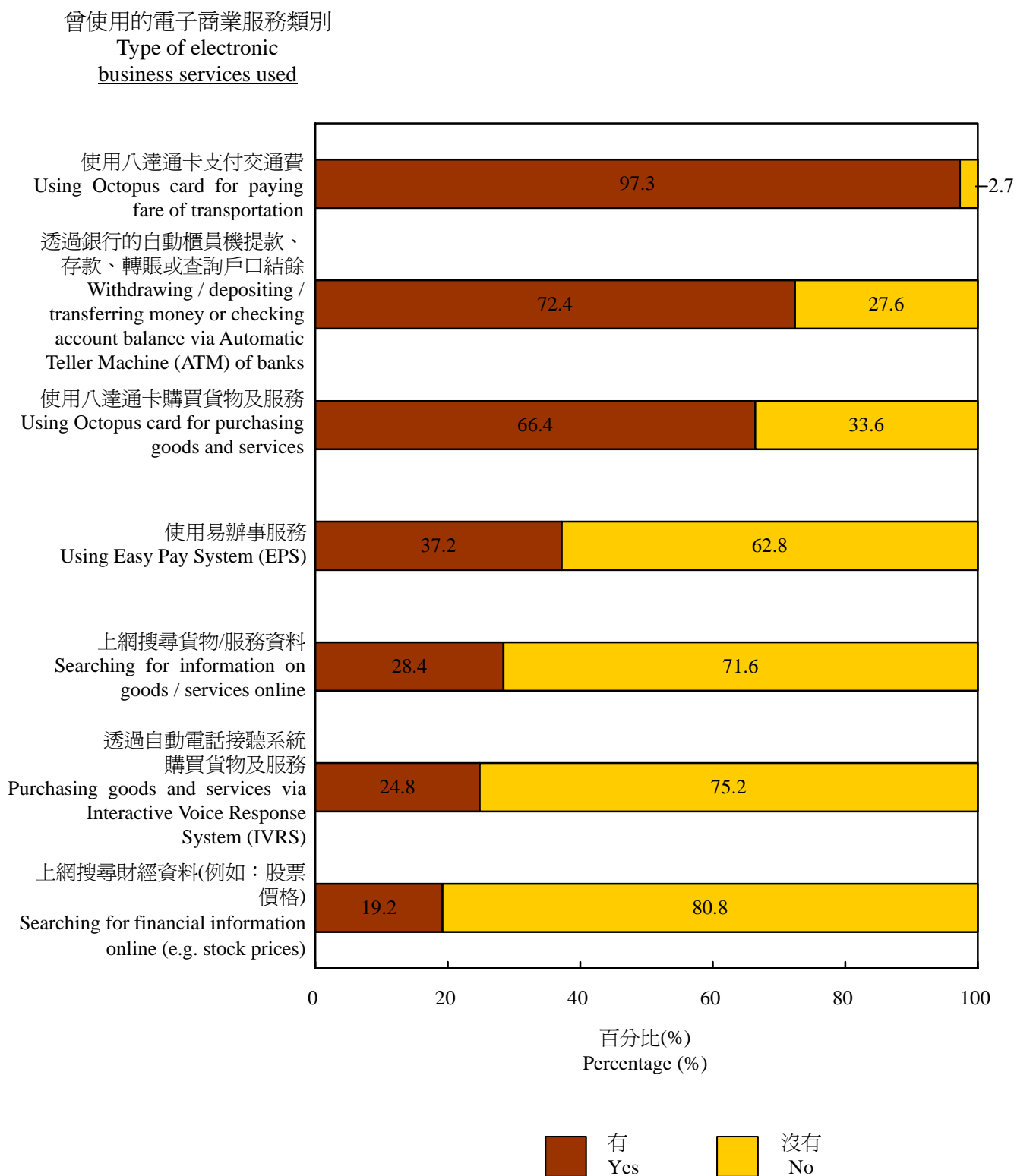


表 6.1 在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 6.1 Persons aged 15 and over who had used electronic business services in the past twelve months

| 統計期間 [#] Survey period [#] | 人數 No. of persons (‘000) | 比率* Rate* |
|--|--------------------------------|--------------|
| 二零零零年一月至三月 Jan - Mar 2000 | 4 852.1 | 84.9 |
| 二零零一年四月至六月 Apr - Jun 2001 | 4 933.6 | 88.5 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 5 209.0 | 92.6 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 5 357.0 | 93.6 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 5 542.5 | 96.5 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 5 619.0 | 97.3 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 5 623.6 | 97.4 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 5 606.5 | 98.2 |

註釋：[#] 人口數字已於二零零零年八月改為以「居住人口」方法計算，自二零零一年進行的統計調查所得的有關在過去十二個月曾使用電子商業服務的十五歲及以上人士的統計數字亦以經修訂的居港人口估計為基礎。

* 在有關統計期間佔所有十五歲及以上人士的百分比。

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes: [#] The “resident population” approach for compiling population figures has been adopted as from August 2000, statistics pertaining to Persons aged 15 and over who had used electronic business services in the past twelve months obtained in the surveys conducted since 2001 are based on the revised estimates of Hong Kong Resident Population.

* As a percentage of all persons aged 15 and over in the respective survey periods.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 6.2a 按年齡/性別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 6.2a Persons aged 15 and over who had used electronic business services in the past twelve months by age / sex

| 年齡組別/性別 Age group / Sex | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|----------------------------|--------------------------------|----------|--------------|
| 年齡組別 Age group | | | |
| 15 - 24 | 861.2 | 15.4 | 99.7 |
| 25 - 34 | 951.3 | 17.0 | 99.9 |
| 35 - 44 | 1 161.1 | 20.7 | 99.7 |
| 45 - 54 | 1 190.9 | 21.2 | 99.4 |
| 55 - 64 | 702.1 | 12.5 | 98.7 |
| ≥ 65 | 739.8 | 13.2 | 90.5 |
| 性別 Sex | | | |
| 男 Male | 2 741.4 | 48.9 | 98.6 |
| 女 Female | 2 865.1 | 51.1 | 97.9 |
| 合計 Overall | 5 606.5 | 100.0 | 98.2 |

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，99.7%在過去十二個月曾使用電子商業服務。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 99.7% had used electronic business services in the past twelve months.

表 6.2b 按教育程度劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 6.2b Persons aged 15 and over who had used electronic business services in the past twelve months by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 1 378.1 | 24.6 | 94.5 |
| 中學/預科# Secondary / matriculation# | 3 070.3 | 54.8 | 99.5 |
| 專上教育 Tertiary | 1 158.2 | 20.7 | 99.7 |
| 合計 Overall | 5 606.5 | 100.0 | 98.2 |

註釋： * 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的十五歲及以上人士為例，94.5%在過去十二個月曾使用電子商業服務。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with tertiary education, 94.5% had used electronic business services in the past twelve months.

具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 6.2c 按經濟活動身分劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 6.2c Persons aged 15 and over who had used electronic business services in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 3 464.7 | 61.8 | 99.8 |
| 非從事經濟活動 Economically inactive | 2 141.8 | 38.2 | 95.9 |
| 學生 Students | 516.7 | 9.2 | 99.7 |
| 料理家務者 Home-makers | 726.4 | 13.0 | 98.0 |
| 退休人士 Retired persons | 849.1 | 15.1 | 92.5 |
| 其他 Others | 49.6 | 0.9 | 88.5 |
| 合計 Overall | 5 606.5 | 100.0 | 98.2 |

註釋：* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，99.8%在過去十二個月曾使用電子商業服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 99.8% had used electronic business services in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.2d 按曾使用的電子商業服務類別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 6.2d Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used

| 曾使用的電子商業服務類別 [#] Type of electronic business services used [#] | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|--|--------------------------------|----------|--------------|
| 使用八達通卡支付交通費 Using Octopus card for paying fare of transportation | 5 555.1 | 99.1 | 97.3 |
| 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks | 4 133.3 | 73.7 | 72.4 |
| 使用八達通卡購買貨物及服務 Using Octopus card for purchasing goods and services | 3 791.3 | 67.6 | 66.4 |
| 使用易辦事服務 Using Easy Pay System (EPS) | 2 123.9 | 37.9 | 37.2 |
| 上網搜尋貨物/服務資料 Searching for information on goods / services online | 1 622.9 | 28.9 | 28.4 |
| 透過自動電話接聽系統購買貨物及服務 Purchasing goods and services via Interactive Voice Response System (IVRS) | 1 417.9 | 25.3 | 24.8 |
| 上網搜尋財經資料(例如：股票價格) Searching for financial information online (e.g. stock prices) | 1 097.7 | 19.6 | 19.2 |
| 使用電話透過繳費靈服務繳費 Using telephone to settle payment by Payment by Phone Service (PPS) | 1 092.0 | 19.5 | 19.1 |
| 透過自動櫃員機繳費 Settling payment by ATM | 996.0 | 17.8 | 17.5 |
| 使用網上銀行服務(例如：轉賬) Using cyber-banking services (e.g. transferring money) | 957.3 | 17.1 | 16.8 |

註釋：# 可選擇多項答案。

* 佔所有十五歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* As a percentage of all persons aged 15 and over.

(待續)
(To be cont'd)

表 6.2d(續) 按曾使用的電子商業服務類別劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 6.2d Persons aged 15 and over who had used electronic business services in the (Cont'd) past twelve months by type of electronic business services used

| 曾使用的電子商業服務類別 [#] (續) Type of electronic business services used [#] (Cont'd) | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|-----------------------------|----------|--------------|
| 上網搜尋職位空缺資料 Searching for job vacancies online | 724.1 | 12.9 | 12.7 |
| 上網繳費 Setting payment online | 644.9 | 11.5 | 11.3 |
| 上網使用圖書館服務 Using library service online | 480.2 | 8.6 | 8.4 |
| 上網買賣股票 Trading stock online | 443.6 | 7.9 | 7.8 |
| 上網訂座/訂票 Making reservation / booking tickets online | 406.6 | 7.3 | 7.1 |
| 上網購買/訂購貨物及服務 Purchasing / ordering goods and services online | 237.9 | 4.2 | 4.2 |
| 透過流動電訊網絡以互動短訊服務方式 進行交易或獲取服務(例如：銀行 服務、股票報價等) Making transactions or acquiring services (e.g. banking services, checking stock prices, etc.) via interactive short message services of mobile telecommunications network | 197.1 | 3.5 | 3.5 |
| 使用網上投注服務 Placing bets online | 165.9 | 3.0 | 2.9 |
| 使用網上拍賣服務 Using auction service online | 148.7 | 2.7 | 2.6 |
| 網上課堂學習 Online study sessions | 123.7 | 2.2 | 2.2 |
| 上網要求客戶服務(例如：安排送貨) Requesting customer services online (e.g. arranging product delivery) | 73.0 | 1.3 | 1.3 |
| 網上捐款 Donations online | 20.2 | 0.4 | 0.4 |
| 合計 Overall | 5 606.5 | | 98.2 |

註釋：[#] 可選擇多項答案。

Notes：[#] Multiple answers were allowed.

* 佔所有十五歲及以上人士的百分比。

* As a percentage of all persons aged 15 and over.

表 6.3 按曾使用的電子商業服務類別及使用電子商業服務的次數劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
Table 6.3 Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used and frequency of using electronic business services

| 曾使用的電子商業服務類別 [#] Type of electronic business services used [#] | 使用電子商業服務的次數 Frequency of using electronic business services | | | | | | | |
|--|--|----------|--|----------|-----------------------------------|----------|-----------------------------|----------|
| | 最少每星期一次 At least once a week | | 少於一星期一次但最少一個月一次 Less than once a week but at least once a month | | 少於一個月一次 Less than once a month | | 總計 Total | |
| | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % |
| 使用八達通卡支付交通費 Using Octopus card for paying fare of transportation | 5 130.0 | 92.3 | 311.0 | 5.6 | 114.1 | 2.1 | 5 555.1 | 100.0 |
| 透過銀行的自動櫃員機提款、存款、轉賬或查詢戶口結餘 Withdrawing / depositing / transferring money or checking account balance via Automatic Teller Machine (ATM) of banks | 2 345.7 | 56.8 | 1 488.6 | 36.0 | 298.9 | 7.2 | 4 133.3 | 100.0 |
| 使用八達通卡購買貨物及服務 Using Octopus card for purchasing goods and services | 2 520.5 | 66.5 | 840.5 | 22.2 | 430.3 | 11.3 | 3 791.3 | 100.0 |
| 使用易辦事服務 Using Easy Pay System (EPS) | 389.5 | 18.3 | 962.7 | 45.3 | 771.7 | 36.3 | 2 123.9 | 100.0 |
| 上網搜尋貨物/服務資料 Searching for information on goods / services online | 957.7 | 59.0 | 419.8 | 25.9 | 245.4 | 15.1 | 1 622.9 | 100.0 |
| 透過自動電話接聽系統購買貨物及服務 Purchasing goods and services via Interactive Voice Response System (IVRS) | 364.1 | 25.7 | 541.5 | 38.2 | 512.3 | 36.1 | 1 417.9 | 100.0 |
| 使用電話透過繳費靈服務繳費 Using telephone to settle payment by Payment by Phone Service (PPS) | 126.5 | 11.6 | 784.1 | 71.8 | 181.4 | 16.6 | 1 092.0 | 100.0 |
| 上網搜尋財經資料 (例如：股票價格) Searching for financial information online (e.g. stock prices) | 935.1 | 85.2 | 108.2 | 9.9 | 54.5 | 5.0 | 1 097.7 | 100.0 |

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

(待續)
(To be cont'd)

表 6.3(續) 按曾使用的電子商業服務的類別及使用電子商業服務的次數劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 6.3 (Cont'd) Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used and frequency of using the electronic business services

| 曾使用的電子商業服務類別(續) [#] Type of electronic business services used (Cont'd) [#] | 使用電子商業服務的次數 Frequency of using the electronic business services | | | | | | | |
|---|--|----------|--|----------|-----------------------------------|----------|-----------------------------|----------|
| | 最少每星期一次 At least once a week | | 少於一星期一次但最少一個月一次 Less than once a week but at least once a month | | 少於一個月一次 Less than once a month | | 總計 Total | |
| | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % |
| 透過自動櫃員機繳費 Settling payment by ATM | 99.1 | 10.0 | 689.1 | 69.2 | 207.8 | 20.9 | 996.0 | 100.0 |
| 使用網上銀行服務(例如：轉賬) Using cyber-banking services (e.g. transferring money) | 374.8 | 39.2 | 488.3 | 51.0 | 94.2 | 9.8 | 957.3 | 100.0 |
| 上網搜尋職位空缺資料 Searching for job vacancies online | 226.7 | 31.3 | 265.5 | 36.7 | 231.8 | 32.0 | 724.1 | 100.0 |
| 上網繳費 Settling payment online | 89.6 | 13.9 | 462.7 | 71.7 | 92.6 | 14.4 | 644.9 | 100.0 |
| 上網使用圖書館服務 Using library service online | 102.1 | 21.3 | 258.4 | 53.8 | 119.7 | 24.9 | 480.2 | 100.0 |
| 上網買賣股票 Trading stock online | 128.8 | 29.0 | 198.2 | 44.7 | 116.5 | 26.3 | 443.6 | 100.0 |
| 上網訂座/訂票 Making reservation / booking tickets online | 11.1 | 2.7 | 111.7 | 27.5 | 283.9 | 69.8 | 406.6 | 100.0 |
| 上網購買/訂購貨物及服務 Purchasing / ordering goods and services online | 9.5 | 4.0 | 54.3 | 22.8 | 174.2 | 73.2 | 237.9 | 100.0 |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

(待續)
(To be cont'd)

表 6.3(續) 按曾使用的電子商業服務的類別及使用電子商業服務的次數劃分的在過去十二個月曾使用電子商業服務的十五歲及以上人士數目
 Table 6.3 (Cont'd) Persons aged 15 and over who had used electronic business services in the past twelve months by type of electronic business services used and frequency of using the electronic business services

| 曾使用的電子商業服務類別(續) [#] Type of electronic business services used (Cont'd) [#] | 使用電子商業服務的次數 Frequency of using the electronic business services | | | | | | | |
|---|--|----------|--|----------|-----------------------------------|----------|-----------------------------|----------|
| | 最少每星期一次 At least once a week | | 少於一星期一次但最少一個月一次 Less than once a week but at least once a month | | 少於一個月一次 Less than once a month | | 總計 Total | |
| | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % | 人數 No. of persons ('000) | 百分比 % |
| 透過流動電訊網絡以互動短訊服務方式進行交易或獲取服務(例如：銀行服務、股票報價等) Making transactions or acquiring services (e.g. banking services, checking stock prices, etc.) via interactive short message services of mobile telecommunications network | 67.3 | 34.1 | 75.3 | 38.2 | 54.6 | 27.7 | 197.1 | 100.0 |
| 使用網上投注服務 Placing bets online | 104.6 | 63.1 | 46.2 | 27.8 | 15.1 | 9.1 | 165.9 | 100.0 |
| 使用網上拍賣服務 Using auction service online | 16.0 | 10.8 | 37.0 | 24.9 | 95.7 | 64.3 | 148.7 | 100.0 |
| 網上課堂學習 Online study sessions | 66.1 | 53.4 | 43.0 | 34.8 | 14.5 | 11.7 | 123.7 | 100.0 |
| 上網要求客戶服務(例如：安排送貨) Requesting customer services online (e.g. arranging product delivery) | 10.3 | 14.1 | 30.0 | 41.2 | 32.7 | 44.8 | 73.0 | 100.0 |
| 網上捐款 Donations online | § | § | 4.2 | 21.0 | 15.0 | 74.5 | 20.2 | 100.0 |

註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

表 6.4 在過去十二個月曾進行網上電子商貿交易的十五歲及以上人士數目
Table 6.4 Persons aged 15 and over who had performed electronic commerce transactions online in the past twelve months

| 統計期間 [@] Survey period [@] | 人數 No. of persons ('000) | 比率* Rate* |
|--|--------------------------------|--------------|
| 二零零一年四月至六月 Apr - Jun 2001 | 529.5 | 9.5 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 485.5 | 8.6 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 746.6 | 13.1 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 829.7 | 14.4 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 842.9 | 14.6 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 1 065.4 | 18.5 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 1 292.6 | 22.7 |

註釋：[@] 有關資料自二零零一年開始搜集。

* 在有關統計期間佔所有十五歲及以上人士的百分比。

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes: [@] The information was collected since 2001.

* As a percentage of all persons aged 15 and over in the respective survey periods.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 Population Census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 6.5a 按年齡/性別劃分的在過去十二個月曾進行網上電子商貿交易的十五歲及以上人士數目
Table 6.5a Persons aged 15 and over who had performed electronic commerce transactions online in the past twelve months by age / sex

| 年齡組別/性別 Age group / Sex | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|----------------------------|--------------------------------|----------|--------------|
| 年齡組別 Age group | | | |
| 15 - 24 | 195.5 | 15.1 | 22.6 |
| 25 - 34 | 444.0 | 34.3 | 46.6 |
| 35 - 44 | 377.7 | 29.2 | 32.4 |
| 45 - 54 | 219.5 | 17.0 | 18.3 |
| ≥ 55 | 56.0 | 4.3 | 3.7 |
| 性別 Sex | | | |
| 男 Male | 693.1 | 53.6 | 24.9 |
| 女 Female | 599.5 | 46.4 | 20.5 |
| 合計 Overall | 1 292.6 | 100.0 | 22.7 |

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，22.6%在過去十二個月曾進行網上電子商貿交易。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 22.6% had performed electronic commerce transactions online in the past twelve months.

表 6.5b 按教育程度劃分的在過去十二個月曾進行網上電子商貿交易的十五歲及以上人士數目
Table 6.5b Persons aged 15 and over who had performed electronic commerce transactions online in the past twelve months by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 16.5 | 1.3 | 1.1 |
| 中學/預科# Secondary / matriculation# | 617.2 | 47.7 | 20.0 |
| 專上教育 Tertiary | 659.0 | 51.0 | 56.8 |
| 合計 Overall | 1 292.6 | 100.0 | 22.7 |

註釋： * 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的十五歲及以上人士為例，56.8%在過去十二個月曾進行網上電子商貿交易。

具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with tertiary education, 56.8% had performed electronic commerce transactions online in the past twelve months.

Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 6.5c 按經濟活動身分劃分的在過去十二個月曾進行網上電子商貿交易的十五歲及以上人士數目
 Table 6.5c Persons aged 15 and over who had performed electronic commerce transactions online in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 1 100.3 | 85.1 | 31.7 |
| 非從事經濟活動 Economically inactive | 192.3 | 14.9 | 8.6 |
| 學生 Students | 87.5 | 6.8 | 16.9 |
| 料理家務者 Home-makers | 73.2 | 5.7 | 9.9 |
| 退休人士 Retired persons | 26.3 | 2.0 | 2.9 |
| 其他 Others | 5.3 | 0.4 | 9.4 |
| 合計 Overall | 1 292.6 | 100.0 | 22.7 |

註釋：* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，31.7%在過去十二個月曾進行網上電子商貿交易。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 31.7% had performed electronic commerce transactions online in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.6 按在過去十二個月曾否使用互聯網服務/沒有進行任何網上電子商貿交易的原因劃分的在過去十二個月沒有進行任何網上電子商貿交易的十五歲及以上人士數目

Table 6.6 Persons aged 15 and over who had not performed any electronic commerce transactions online in the past twelve months by whether had used Internet service in the past twelve months / reason for not performing any electronic commerce transactions online

| 在過去十二個月曾否使用互聯網服務 Whether had used Internet service in the past twelve months | 人數 No. of persons ('000) | 百分比 % |
|---|--------------------------------|----------|
| 有，但沒有使用任何電子商業服務* Yes, but had not used any electronic business services* | 1 075.5 | 24.4 |
| 有，並曾使用最少一種電子商業服務* Yes, had used at least one type of electronic business services* | 1 187.9 | 26.9 |
| <i>沒有進行任何網上電子商貿交易的原因#</i> <i>Reason for not performing any electronic commerce transactions online#</i> | | |
| 沒有需要 <i>No such need</i> | 881.1 | (74.2) |
| 擔心保安問題(例如：害怕洩漏資料或 賬戶被盜用等) <i>Concern about security (e.g. fear of leakage of information, thief of account, etc.)</i> | 207.4 | (17.5) |
| 害怕輸入錯誤資料 <i>Fear of inputting inaccurate information</i> | 104.9 | (8.8) |
| 不懂得使用 <i>Did not know how to use</i> | 91.9 | (7.7) |
| 不及使用其他方式交易方便 <i>Other alternatives are more convenient</i> | 78.5 | (6.6) |
| 網上商業服務無法提供實質交易證明 <i>E-business services do not provide any transaction receipt</i> | 11.6 | (1.0) |
| 沒有 No | 2 150.4 | 48.7 |
| 總計 Total | 4 413.8 | 100.0 |

註釋：* 指透過互聯網使用的電子商業服務。

Notes：* Referring to those electronic business services used through Internet.

可選擇多項答案。

Multiple answers were allowed.

括號內的數字顯示在所有於過去十二個月曾使用電子商業服務而沒有進行任何網上電子商貿交易的十五歲及以上人士中所佔的百分比。

Figures in brackets represent the percentages in respect of all persons aged 15 and over who had used electronic business service but had not performed any electronic commerce transactions online in the past twelve months.

表 6.7 在過去十二個月曾使用網上購物服務的十五歲及以上人士數目
Table 6.7 Persons aged 15 and over who had used online purchasing services in the past twelve months

| 統計期間 [@] Survey period [@] | 人數 No. of persons ('000) | 比率* Rate* |
|--|--------------------------------|--------------|
| 二零零一年四月至六月 Apr - Jun 2001 | 313.3 | 5.6 |
| 二零零二年五月至七月 ^{##} May - Jul 2002 ^{##} | 274.5 | 4.9 |
| 二零零三年五月至八月 ^{##} May - Aug 2003 ^{##} | 401.6 | 7.0 |
| 二零零四年六月至八月 ^{##} Jun - Aug 2004 ^{##} | 410.6 | 7.1 |
| 二零零五年五月至八月 ^{##} May - Aug 2005 ^{##} | 498.2 | 8.6 |
| 二零零六年六月至八月 ^{##} Jun - Aug 2006 ^{##} | 508.3 | 8.8 |
| 二零零七年七月至九月 ^{**} Jul - Sep 2007 ^{**} | 576.8 | 10.1 |

註釋：[@] 有關資料自二零零一年開始搜集。

* 在有關統計期間佔所有十五歲及以上人士的百分比。

^{##} 有關數據乃基於以二零零一年人口普查結果為基準的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

^{**} 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Notes : [@] The information was collected since 2001.

* As a percentage of all persons aged 15 and over in the respective survey periods.

^{##} The statistics are compiled based on the revised population estimates which used the results of the 2001 population census as the basis. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

^{**} The statistics are compiled based on the population estimates which have been revised using the results of the population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 6.8a 按年齡/性別劃分的在過去十二個月曾使用網上購物服務的十五歲及以上人士數目
Table 6.8a Persons aged 15 and over who had used online purchasing services in the past twelve months by age / sex

| 年齡組別/性別 Age group / Sex | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|----------------------------|--------------------------------|----------|--------------|
| 年齡組別 Age group | | | |
| 15 - 24 | 133.5 | 23.1 | 15.5 |
| 25 - 34 | 216.4 | 37.5 | 22.7 |
| 35 - 44 | 149.2 | 25.9 | 12.8 |
| 45 - 54 | 62.4 | 10.8 | 5.2 |
| ≥ 55 | 15.3 | 2.7 | 1.0 |
| 性別 Sex | | | |
| 男 Male | 305.6 | 53.0 | 11.0 |
| 女 Female | 271.1 | 47.0 | 9.3 |
| 合計 Overall | 576.8 | 100.0 | 10.1 |

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十五至二十四歲的人士為例，15.5%在過去十二個月曾使用網上購物服務。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 15 - 24, 15.5% had used online purchasing services in the past twelve months.

表 6.8b 按教育程度劃分的在過去十二個月曾使用網上購物服務的十五歲及以上人士數目
Table 6.8b Persons aged 15 and over who had used online purchasing services in the past twelve months by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|--|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 2.7 | 0.5 | 0.2 |
| 中學/預科 [#] Secondary / matriculation [#] | 244.5 | 42.4 | 7.9 |
| 專上教育 Tertiary | 329.6 | 57.1 | 28.4 |
| 合計 Overall | 576.8 | 100.0 | 10.1 |

註釋：* 在個別教育程度組別中佔所有十五歲及以上人士的百分比。以所有具專上教育程度的十五歲及以上人士為例，28.4%在過去十二個月曾使用網上購物服務。

[#] 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with tertiary education, 28.4% had used online purchasing services in the past twelve months.

[#] Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 6.8c 按經濟活動身分劃分的在過去十二個月曾使用網上購物服務的十五歲及以上人士數目
 Table 6.8c Persons aged 15 and over who had used online purchasing services in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 478.6 | 83.0 | 13.8 |
| 非從事經濟活動 Economically inactive | 98.2 | 17.0 | 4.4 |
| 學生 Students | 67.0 | 11.6 | 12.9 |
| 料理家務者 Home-makers | 21.8 | 3.8 | 2.9 |
| 退休人士 Retired persons | 7.2 | 1.2 | 0.8 |
| 其他 Others | 2.2 | 0.4 | 3.9 |
| 合計 Overall | 576.8 | 100.0 | 10.1 |

註釋：* 在個別經濟活動身分組別中佔所有十五歲及以上人士的百分比。以所有從事經濟活動人士為例，13.8%在過去十二個月曾使用網上購物服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 13.8% had used online purchasing services in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.9a 按在過去六個月曾在網上購買的主要商品/服務類別劃分的在過去六個月曾使用網上購物服務的十五歲及以上人士數目
Table 6.9a Persons aged 15 and over who had used online purchasing services in the past six months by major type of products / services purchased online in the past six months

| 在過去六個月曾在網上購買的主要商品/服務類別 [#] Major type of products / services purchased online in the past six months [#] | 人數 No. of persons (‘000) | 百分比 % |
|---|--------------------------------|----------|
| 網上訂票 Online ticket reservation | 301.2 | 61.2 |
| 網上安排旅遊事宜 Online travel arrangement | 65.9 | 13.4 |
| 網上購買電器 Online purchasing of electrical appliances | 56.8 | 11.6 |
| 網上購買衣服鞋襪 Online purchasing of clothes and accessories | 53.6 | 10.9 |
| 網上購買書本及報刊 Online purchasing of books, newspapers and magazines | 51.2 | 10.4 |
| 網上購買禮物 Online purchasing of gifts | 47.0 | 9.6 |
| 網上購買以電子方式傳送的商品 Online purchasing of products delivered via electronic means | 43.8 | 8.9 |
| 網上租用體育場地 Online reservation of sport courts | 27.1 | 5.5 |
| 網上購買飾物 Online purchasing of accessories | 24.2 | 4.9 |
| 網上購買超級市場貨品 Online purchasing of supermarket goods | 16.8 | 3.4 |
| 合計 Overall | 491.9 | |

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 6.9b 按在過去六個月曾在網上購買商品/服務的次數劃分的在過去六個月曾使用網上購物服務的十五歲及以上人士數目
Table 6.9b Persons aged 15 and over who had used online purchasing services in the past six months by frequency of purchasing products / services online in the past six months

| 在過去六個月曾在網上購買商品/服務的次數 Frequency of purchasing products / services online in the past six months | 人數 No. of persons ('000) | 百分比 % |
|--|--------------------------------|----------|
| 1 | 132.3 | 26.9 |
| 2 | 108.8 | 22.1 |
| 3 - 4 | 111.1 | 22.6 |
| 5 - 9 | 85.2 | 17.3 |
| ≥ 10 | 54.6 | 11.1 |
| 總計 Total | 491.9 | 100.0 |

表 6.9c 按在過去六個月在網上購買的商品/服務總額劃分的在過去六個月曾使用網上購物服務的十五歲及以上人士數目

Table 6.9c Persons aged 15 and over who had used online purchasing services in the past six months by amount spent in purchasing products / services online in the past six months

| 在過去六個月在網上購買的商品/服務總額(港元) Amount spent in purchasing products / services online in the past six months (HK\$) | 人數 No. of persons (‘000) | 百分比 % |
|---|--------------------------------|----------|
| < 200 | 71.3 | 14.5 |
| 200 - 499 | 128.7 | 26.2 |
| 500 - 999 | 103.0 | 20.9 |
| 1,000 - 1,999 | 71.2 | 14.5 |
| 2,000 - 4,999 | 62.0 | 12.6 |
| 5,000 - 9,999 | 28.3 | 5.8 |
| ≥ 10,000 | 27.4 | 5.6 |
| 總計 Total | 491.9 | 100.0 |
| 中位數(港元) Median (HK\$) | | 600 |

7 電子政府服務的使用情況 Usage of electronic Government services

7.1 在是項統計調查中，所有十歲及以上的人士均被問及他們是否認識「香港政府一站通」及「流動電子政府服務」。另一方面，他們亦被問及在過去十二個月曾否為個人事務使用網上政府服務及流動電子政府服務。若有，他們再被問及曾使用的電子政府服務類別。

認識「香港政府一站通」的人士

7.2 在統計時約 2 191 800 名十歲及以上人士認識「香港政府一站通」，佔全港所有十歲及以上人士的 35.8%。（表 7.1）

年齡/性別

7.3 在該 2 191 800 人中，51.1% 年齡小於三十五歲，而 23.5% 年齡介乎三十五至四十四歲。年紀較輕的人士對「香港政府一站通」有所認識的比率較高。年齡介乎二十五至三十四歲人士的比率為 54.0%；年齡介乎十五至二十四歲人士的比率為 51.4%；而年齡介乎三十五至四十四歲人士的比率則為 44.3%。相比之下，年齡介乎五十五至六十四歲的人士中，只有 18.7% 認識「香港政府一站通」；年齡在六十五歲及以上的人士中，則只有 5.6% 認識該計劃。（表 7.2a）

7.4 按性別分析，認識此計劃的人士中，男性佔 50.9%，而女性則佔 49.1%。相對而言，男性認識該計劃的比率（37.3%）較女性（34.4%）為高。（表 7.2a）

教育程度

7.5 在該 2 191 800 人中，8.8% 具小學及以下教育程度，59.2% 具中學/預科教育程度及 32.0% 具專上教育程度。具專上教育程度的人士認識「香港政府一站通」的比率最高，達 60.3%。（表 7.2b）

7.1 All persons aged 10 and over in the survey were asked whether they were aware of the GovHK and Mobile E-Government Services. On the other hand, they were also asked whether they had used online Government services and mobile e-government services for personal matters in the past twelve months. If yes, they were further asked about the types of electronic government services that they had used.

Persons who were aware of the GovHK

7.2 Some 2 191 800 persons aged 10 and over were aware of the GovHK at the time of enumeration, constituting 35.8% of all persons aged 10 and over in Hong Kong. (Table 7.1)

Age / sex

7.3 Of those 2 191 800 persons, 51.1% were aged below 35 and 23.5% were aged 35 - 44. Younger persons had relatively higher rates of being aware of the GovHK, at 54.0% for persons aged 25 - 34, 51.4% for those aged 15 - 24 and 44.3% for those aged 35 - 44. In comparison, only 18.7% of persons aged 55 - 64 and 5.6% of those aged 65 and over were aware of the GovHK. (Table 7.2a)

7.4 Analysed by sex, 50.9% of the persons who were aware of the GovHK were males and 49.1% were females. Relatively speaking, the rate of being aware of the GovHK was higher for males (37.3%) than their female counterpart (34.4%). (Table 7.2a)

Educational attainment

7.5 Among those 2 191 800 persons, 8.8% had attained primary education and lower, 59.2% had attained secondary / matriculation education and 32.0% had attained tertiary education. The rate of being aware of the GovHK was the highest for persons having attained tertiary education, at 60.3%. (Table 7.2b)

*經濟活動身分**Economic activity status*

7.6 按經濟活動身分分析，認識「香港政府一站通」的人士中，68.9%為從事經濟活動人士。另外 19.3%為學生及 7.7%為料理家務者。認識該計劃人士的比率在學生(45.5%)及從事經濟活動人士(43.5%)中較高。(表 7.2c)

7.6 Analysed by economic activity status, 68.9% of the persons who were aware of the GovHK were economically active. Another 19.3% were students and 7.7% were home-makers. The rates of being aware of the GovHK were relatively higher for students (45.5%) and economically active persons (43.5%). (Table 7.2c)

曾使用網上政府服務的人士**Persons who had used online Government services**

7.7 統計調查結果顯示約 2 299 500 名十歲及以上人士在過去十二個月曾為個人事務而使用一項或多項的網上政府服務，佔全香港所有十歲及以上人士的 37.6%。他們當中，曾透過「公共服務電子化計劃」的網站及「香港政府一站通」的網站使用網上政府服務分別為 40.1%及 28.3%。(圖 7.1 及表 7.3)

7.7 The survey results showed that some 2 299 500 persons aged 10 and over had used one or more types of online Government services for personal matters in the past twelve months, constituting 37.6% of all persons aged 10 and over in Hong Kong. Among them, 40.1% and 28.3% had used online Government services via ESD website and GovHK website respectively. (Chart 7.1 and Table 7.3)

*年齡/性別**Age / sex*

7.8 在該 2 299 500 人中，54.5%年齡小於三十五歲，而 25.0%年齡介乎三十五至四十四歲。年紀較輕的人士曾使用網上政府服務的比率較高。年齡介乎二十五至三十四歲人士的比率為 60.1%；而年齡介乎十五至二十四歲人士的比率則為 59.9%。相比之下，年齡介乎五十五至六十四歲的人士與六十五歲及以上人士的相應比率則低很多。(表 7.4a)

7.8 Of those 2 299 500 persons, 54.5% were aged below 35 and 25.0% were aged 35 - 44. The rate of having used online Government services was relatively higher for younger persons, being 60.1% for those aged 25 - 34 and 59.9% for those aged 15 - 24. In comparison, the corresponding rates for persons aged 55 - 64 and 65 and over were much lower. (Table 7.4a)

7.9 按性別分析，男性曾使用網上政府服務的比率(38.8%)稍高於女性(36.5%)。(表 7.4a)

7.9 Analysed by sex, the rate of having used online Government services was slightly higher for males (38.8%) than their female counterpart (36.5%). (Table 7.4a)

*教育程度**Educational attainment*

7.10 十歲及以上人士曾使用網上政府服務的比率在具專上教育程度的人士中明顯為高，達 73.7%。具中學/預科教育程度人士的比率為 40.0%，而具小學及以下教育程度人士的比率則為 7.1%。(表 7.4b)

7.10 The rate of persons aged 10 and over having used online Government services was substantially higher for persons having attained tertiary education, at 73.7%. It was 40.0% for persons having attained secondary / matriculation education and 7.1% for those having attained primary education and lower. (Table 7.4b)

經濟活動身分

7.11 按經濟活動身分分析，大部分(70.7%)在過去十二個月曾使用網上政府服務的人士都是從事經濟活動人士。另外 20.9%為學生及 6.2%為料理家務者。曾使用網上政府服務的比率在學生(51.6%)及從事經濟活動人士(46.8%)中顯著較高。(表 7.4c)

曾使用的網上政府服務的類別

7.12 就該 2 299 500 名在過去十二個月曾使用網上政府服務的人士而言，最普遍使用的網上服務為「詢問服務」(該些人士中 55.9%曾使用這服務)。其次為「一般性瀏覽政府網頁」(54.0%)、「圖書館服務(例如：訂/續借書)」(28.7%)、「預約申請/申請牌照或證書」(22.5%)、「下載政府表格」(21.5%)及「求職及招聘」(18.9%)。(表 7.4d)

沒有使用網上政府服務的人士

7.13 就 3 817 300 名在過去十二個月沒有透過互聯網使用該些服務的人士而言，44.6%表示其主要原因為「不懂得使用電腦」及 43.9%表示「沒有需要」及。其他提及沒有使用該些服務的原因為「不懂得使用互聯網服務」(12.9%)及「有其他途徑可供選擇」(7.4%)。(表 7.5)

在未來十二個月會否使用網上政府服務

7.14 在統計時全香港的 6 116 800 名十歲及以上人士中，約 1 933 900 人(31.6%)表示一定會/多數會在未來十二個月為個人事務使用網上政府服務。此外，10.5%表示不肯定會否使用該些服務，27.8%表示多數不會使用該些服務及 30.0%表示一定不會使用該些服務。(表 7.6a)

Economic activity status

7.11 Analysed by economic activity status, the majority (70.7%) of the persons who had used online Government services in the past twelve months were economically active. Another 20.9% were students and 6.2% were home-makers. The rates of having used online Government services were considerably higher for students (51.6%) and economically active persons (46.8%). (Table 7.4c)

Type of online Government services used

7.12 For those 2 299 500 persons who had used online Government services in the past twelve months, “enquiry services” (used by 55.9% of those persons) was the online service most commonly used, followed by “general browsing of Government websites” (54.0%), “library services (e.g. book reservation / renewal)” (28.7%), “appointment booking / application for licences or certificates” (22.5%), “download of Government forms” (21.5%) and “job seeking and recruitment” (18.9%). (Table 7.4d)

Persons who had not used online Government services

7.13 For some 3 817 300 persons who had not used such services online in the past twelve months, there was 44.6% of them mentioned “did not know how to use computer” and 43.9% mentioned “no need” respectively as the major reason. The other cited reasons for not using the services were “did not know how to use Internet service” (12.9%) and “other choices available” (7.4%). (Table 7.5)

Likelihood of using online Government services in the next twelve months

7.14 Of the 6 116 800 persons aged 10 and over in Hong Kong at the time of enumeration, some 1 933 900 (31.6%) indicated that they would definitely / very likely use online Government services for personal matters in the next twelve months. Another 10.5% said that they were uncertain, 27.8% indicated that they would very unlikely use such services and 30.0% they would definitely not use such services. (Table 7.6a)

年齡/性別

Age / sex

7.15 按年齡組別分析，年紀較輕的人士有較大傾向使用網上政府服務。十五至二十四歲的人士中約 49.8% 表示一定會/多數會在未來十二個月為個人事務使用網上政府服務，而二十五至三十四歲的人士的相應百分比為 49.9%。相比之下，年齡較長人士的相應百分比低很多。（表 7.6a）

7.15 Analysed by age group, younger persons had greater likelihood of using online Government services. The percentages of persons who indicated that they would definitely / very likely use online Government services for personal matters in the next twelve months were 49.8% for those aged 15 - 24 and 49.9% for those aged 25 - 34. In comparison, the corresponding percentages for older persons were much smaller. (Table 7.6a)

7.16 相對而言，在該 6 116 800 人中，男性有稍大傾向使用網上政府服務。約 32.5% 的男性表示一定會/多數會在未來十二個月使用該些服務，而女性的相應百分比則為 30.8%。（表 7.6a）

7.16 Relatively speaking, among those 6 116 800 persons, males had slightly greater likelihood of using online Government services. Some 32.5% of males indicated that they would definitely / very likely use such services in the next twelve months, as against 30.8% for females. (Table 7.6a)

有否在過去十二個月使用網上政府服務

Whether had used online Government services in the past twelve months

7.17 在過去十二個月曾為個人事務使用網上政府服務的人士中，表示一定會/多數會在未來十二個月使用該些服務的百分比(81.1%)，顯著高於該些在過去十二個月沒有使用網上政府服務的人士中的相應百分比(1.8%)。（表 7.6b）

7.17 Among those persons who had used online Government services for personal matters in the past twelve months, a significantly higher percentage indicated that they would definitely / very likely use such services in the next twelve months (81.1%) when compared with the corresponding percentage (1.8%) in respect of those who had not used online Government services in the past twelve months. (Table 7.6b)

將會/可能會使用網上政府服務的人士

Persons who would / probably would use online Government services

7.18 表示在未來十二個月一定會/多數會/可能會使用網上政府服務的人士均被問及他們將會/可能會使用哪些類別的服務。

7.18 Persons who indicated that they would definitely / very likely / probably use online Government services in the next twelve months were asked about the types of services which they would / probably would use.

7.19 在該 2 579 000 名表示將會/可能會在未來十二個月使用網上政府服務的人士中，大部分(58.4%)表示將會/可能會使用「詢問服務」。其他較多人提及的服務包括「一般性瀏覽政府網頁」(57.7%)、「圖書館服務(例如：訂/續借書)」(28.4%)、「下載政府表格」(20.9%)、「求職及招聘」(17.8%)、「預約申請/申請牌照或證書」(17.1%)及「電子理財」(11.6%)。（表

7.19 Of the 2 579 000 persons who would / probably would use online Government services in the next twelve months, the majority (58.4%) indicated that they would / probably would use the “enquiry services”. The other commonly mentioned services included “general browsing of Government websites” (57.7%), “library services (e.g. book reservation / renewal)” (28.4%),

7.7)

“download of Government forms” (20.9%), “job seeking and recruitment” (17.8%), “appointment booking / application for licences or certificates” (17.1%) and “financial management” (11.6%). (Table 7.7)

認識「流動電子政府服務」的人士

7.20 在統計時約 368 800 名十歲及以上人士認識「流動電子政府服務」，佔全港所有十歲及以上人士的 6.0%。(表 7.8a)

年齡/性別

7.21 在該 368 800 人中，51.4% 年齡小於三十五歲，而 23.0% 年齡介乎三十五至四十四歲。年紀較輕的人士對「流動電子政府服務」有所認識的比率較高。年齡介乎二十五至三十四歲人士的比率為 9.9%；年齡介乎十五至二十四歲人士的比率為 8.4%；而年齡介乎三十五至四十四歲人士的比率則為 7.3%。相比之下，年齡介乎五十五至六十四歲的人士中，只有 3.1% 認識「流動電子政府服務」；年齡在六十五歲及以上的人士中，則只有 0.8% 認識此類服務。(表 7.8a)

7.22 按性別分析，認識此計劃的人士中，男性佔 54.3%，而女性則佔 45.7%。相對而言，男性認識此類服務的比率(6.7%)較女性(5.4%)略高。(表 7.8a)

教育程度

7.23 在該 368 800 人中，10.0% 具小學及以下教育程度，58.8% 具中學/預科教育程度及 31.2% 具專上教育程度。具專上教育程度的人士認識「流動電子政府服務」的比率最高，達 9.9%。(表 7.8b)

經濟活動身分

7.24 按經濟活動身分分析，認識「流動電子政府服務」的人士中，71.0% 為從事經濟活動人士。另外 17.8% 為學生及 7.5% 為料理家務者。

Persons who were aware of the MEGS

7.20 Some 368 800 persons aged 10 and over were aware of the Mobile E-Government Services (MEGS) at the time of enumeration, constituting 6.0% of all persons aged 10 and over in Hong Kong. (Table 7.8a)

Age / sex

7.21 Of those 368 800 persons, 51.4% were aged below 35 and 23.0% were aged 35 - 44. Younger persons had relatively higher rates of being aware of the MEGS, at 9.9% for those aged 25 - 34, 8.4% for persons aged 15 - 24 and 7.3% for those aged 35 - 44. In comparison, only 3.1% of persons aged 55 - 64 and 0.8% of those aged 65 and over were aware of the MEGS. (Table 7.8a)

7.22 Analysed by sex, 54.3% of the persons who were aware of the MEGS were males and 45.7% were females. Relatively speaking, the rate of being aware of the MEGS was slightly higher for males (6.7%) than their female counterpart (5.4%). (Table 7.8a)

Educational attainment

7.23 Among those 368 800 persons, 10.0% had attained primary education and lower, 58.8% had attained secondary / matriculation education and 31.2% had attained tertiary education. The rate of being aware of the MEGS was the highest for persons having attained tertiary education, at 9.9%. (Table 7.8b)

Economic activity status

7.24 Analysed by economic activity status, 71.0% of the persons who were aware of the MEGS were economically active. Another

認識該計劃的比率在從事經濟活動人士(7.5%)及學生(7.1%)中較高。(表 7.8c)

17.8% were students and 7.5% were home-makers. The rates of being aware of the MEGS were relatively higher for economically active persons (7.5%) and students (7.1%). (Table 7.8c)

曾使用「流動電子政府服務」的人士

7.25 統計調查結果顯示約 13 200 名十歲及以上人士在過去十二個月曾為個人事務而使用「流動電子政府服務」，佔全香港所有十歲及以上人士的 0.2%或佔所有認識此類服務的人士的 3.6%。(表 7.9)

Persons who had used the MEGS

7.25 The survey results showed that some 13 200 persons aged 10 and over had used the MEGS for personal matters in the past twelve months, constituting 0.2% of all persons aged 10 and over in Hong Kong or 3.6% of those persons who were aware of the MEGS. (Table 7.9)

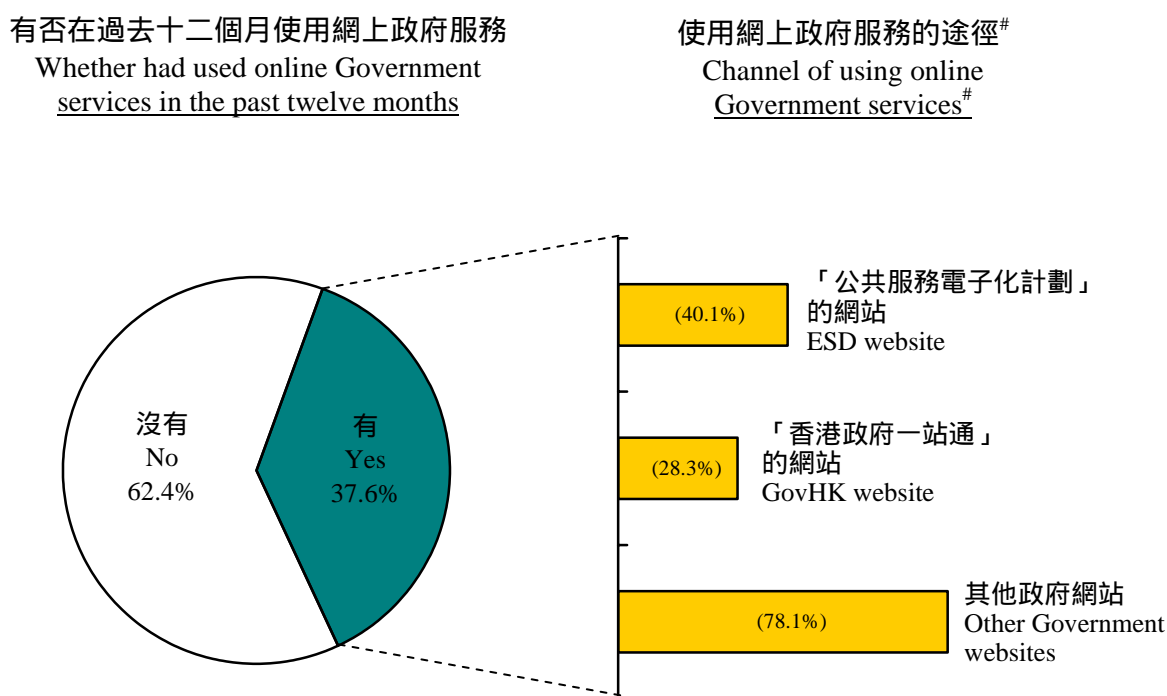
沒有使用「流動電子政府服務」的人士

7.26 就 355 600 名認識「流動電子政府服務」但在過去十二個月沒有使用該服務的人士而言，大部分(70.2)表示沒有使用該服務的主要因為「沒有需要」。其他較普遍提及的原因為「缺乏相關認識」(13.9)及「使用不方便」(10.2%)。(表 7.9)

Persons who had not used the MEGS

7.26 For some 355 600 persons who were aware of the MEGS but had not used the services in the past twelve months, the majority (70.2) of them mentioned “no need” as the major reason for not using the services. The other commonly cited reasons were “lack of the relevant knowledge” (13.9%) and “inconvenient to use” (10.2%). (Table 7.9)

圖 7.1 按有否在過去十二個月使用網上政府服務/使用網上政府服務的途徑劃分的十歲及以上人士的百分比分布
Chart 7.1 Percentage distribution of persons aged 10 and over by whether had used online Government services in the past twelve months / channel of using online Government services



註釋：# 可選擇多項答案。

括號內的數字顯示在所有於過去十二個月曾使用網上政府服務的十歲及以上人士中所佔的百分比。

Notes：# Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services in the past twelve months.

表 7.1 按曾否認識「香港政府一站通」劃分的十歲及以上人士數目
Table 7.1 Persons aged 10 and over by whether aware of the GovHK

| 統計期間 Survey period | 人數 No. of persons ('000) | 百分比 % |
|-----------------------|--------------------------------|----------|
| 認識 Aware | 2 191.8 | 35.8 |
| 不認識 Not aware | 3 925.0 | 64.2 |
| 總計 Total | 6 116.8 | 100.0 |

表 7.2a 按年齡/性別劃分的認識「香港政府一站通」的十歲及以上人士數目
Table 7.2a Persons aged 10 and over who were aware of the GovHK by age / sex

| 年齡組別/性別 Age group / Sex | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|----------------------------|--------------------------------|----------|--------------|
| 年齡組別 Age group | | | |
| 10 - 14 | 161.8 | 7.4 | 39.4 |
| 15 - 24 | 444.1 | 20.3 | 51.4 |
| 25 - 34 | 513.8 | 23.4 | 54.0 |
| 35 - 44 | 515.4 | 23.5 | 44.3 |
| 45 - 54 | 378.5 | 17.3 | 31.6 |
| 55 - 64 | 132.9 | 6.1 | 18.7 |
| ≥ 65 | 45.4 | 2.1 | 5.6 |
| 性別 Sex | | | |
| 男 Male | 1 115.2 | 50.9 | 37.3 |
| 女 Female | 1 076.5 | 49.1 | 34.4 |
| 合計 Overall | 2 191.8 | 100.0 | 35.8 |

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，39.4% 認識「香港政府一站通」。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 39.4% were aware of the GovHK.

表 7.2b 按教育程度劃分的認識「香港政府一站通」的十歲及以上人士數目
Table 7.2b Persons aged 10 and over who were aware of the GovHK by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 193.9 | 8.8 | 11.8 |
| 中學/預科# Secondary / matriculation# | 1 297.6 | 59.2 | 39.1 |
| 專上教育 Tertiary | 700.3 | 32.0 | 60.3 |
| 合計 Overall | 2 191.8 | 100.0 | 35.8 |

註釋：* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，60.3% 認識「香港政府一站通」。

具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 60.3% were aware of the GovHK.

Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 7.2c 按經濟活動身分劃分的認識「香港政府一站通」的十歲及以上人士數目
Table 7.2c Persons aged 10 and over who were aware of the GovHK by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 1 510.1 | 68.9 | 43.5 |
| 非從事經濟活動 Economically inactive | 681.7 | 31.1 | 25.8 |
| 學生 <i>Students</i> | 422.6 | 19.3 | 45.5 |
| 料理家務者 <i>Home-makers</i> | 167.9 | 7.7 | 22.7 |
| 退休人士 <i>Retired persons</i> | 79.6 | 3.6 | 8.7 |
| 其他 <i>Others</i> | 11.5 | 0.5 | 20.6 |
| 合計 Overall | 2 191.8 | 100.0 | 35.8 |

註釋： * 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，43.5%認識「香港政府一站通」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 43.5% were aware of the GovHK.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.3 按有否在過去十二個月使用網上政府服務/使用網上政府服務的途徑劃分的十歲及以上人士數目
Table 7.3 Persons aged 10 and over by whether had used online Government services in the past twelve months / channel of using online Government services

| 有否在過去十二個月使用網上政府服務 Whether had used online Government services in the past twelve months | 人數 No. of persons ('000) | 百分比 % |
|---|--------------------------------|----------|
| 有 Yes | 2 299.5 | 37.6 |
| <i>使用網上政府服務的途徑# Channel of using online Government services#</i> | | |
| 「公共服務電子化計劃」的網站 <i>ESD website</i> | 922.3 | (40.1) |
| 「香港政府一站通」的網站 <i>GovHK website</i> | 651.5 | (28.3) |
| 其他政府網站 <i>Other Government websites</i> | 1 796.5 | (78.1) |
| 沒有 No | 3 817.3 | 62.4 |
| 總計 Total | 6 116.8 | 100.0 |

註釋：# 可選擇多項答案。

括號內的數字顯示在所有於過去十二個月曾使用網上政府服務的十歲及以上人士中所佔的百分比。

Notes : # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services in the past twelve months.

表 7.4a 按年齡/性別劃分的在過去十二個月曾使用網上政府服務的十歲及以上人士數目
Table 7.4a Persons aged 10 and over who had used online Government services in the past twelve months by age / sex

| 年齡組別/性別 Age group / Sex | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|----------------------------|--------------------------------|----------|--------------|
| 年齡組別 Age group | | | |
| 10 - 14 | 163.7 | 7.1 | 39.9 |
| 15 - 24 | 517.0 | 22.5 | 59.9 |
| 25 - 34 | 572.2 | 24.9 | 60.1 |
| 35 - 44 | 575.5 | 25.0 | 49.4 |
| 45 - 54 | 356.9 | 15.5 | 29.8 |
| 55 - 64 | 97.7 | 4.2 | 13.7 |
| ≥ 65 | 16.6 | 0.7 | 2.0 |
| 性別 Sex | | | |
| 男 Male | 1 159.4 | 50.4 | 38.8 |
| 女 Female | 1 140.1 | 49.6 | 36.5 |
| 合計 Overall | 2 299.5 | 100.0 | 37.6 |

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，39.9%在過去十二個月曾使用網上政府服務。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 39.9% had used online Government services in the past twelve months.

表 7.4b 按教育程度劃分的在過去十二個月曾使用網上政府服務的十歲及以上人士數目
Table 7.4b Persons aged 10 and over who had used online Government services in the past twelve months by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 116.6 | 5.1 | 7.1 |
| 中學/預科# Secondary / matriculation# | 1 327.5 | 57.7 | 40.0 |
| 專上教育 Tertiary | 855.4 | 37.2 | 73.7 |
| 合計 Overall | 2 299.5 | 100.0 | 37.6 |

註釋：* 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，73.7%在過去十二個月曾使用網上政府服務。

具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 73.7% had used online Government services in the past twelve months.

Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 7.4c 按經濟活動身分劃分的在過去十二個月曾使用網上政府服務的十歲及以上人士數目
Table 7.4c Persons aged 10 and over who had used online Government services in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 1 625.7 | 70.7 | 46.8 |
| 非從事經濟活動 Economically inactive | 673.8 | 29.3 | 25.5 |
| 學生 Students | 479.5 | 20.9 | 51.6 |
| 料理家務者 Home-makers | 141.9 | 6.2 | 19.1 |
| 退休人士 Retired persons | 44.7 | 1.9 | 4.9 |
| 其他 Others | 7.8 | 0.3 | 13.9 |
| 合計 Overall | 2 299.5 | 100.0 | 37.6 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動人士為例，46.8%在過去十二個月曾使用網上政府服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 46.8% had used online Government services in the past twelve months

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.4d 按曾使用的網上政府服務的類別劃分的在過去十二個月曾使用網上政府服務的十歲及以上人士數目
Table 7.4d Persons aged 10 and over who had used online Government services in the past twelve months by type of online Government services used

| 曾使用的網上政府服務的類別# Type of online Government services used [#] | 人數 No. of persons ('000) | 百分比 % |
|---|--------------------------------|----------|
| 詢問服務 Enquiry services | 1 286.1 | 55.9 |
| 一般性瀏覽政府網頁 General browsing of Government websites | 1 242.7 | 54.0 |
| 圖書館服務(例如：訂/續借書) Library services (e.g. book reservation / renewal) | 661.0 | 28.7 |
| 預約申請/申請牌照或證書 Appointment booking / application for licences or certificates | 517.2 | 22.5 |
| 下載政府表格 Download of Government forms | 495.1 | 21.5 |
| 求職及招聘 Job seeking and recruitment | 434.2 | 18.9 |
| 電子理財 Financial management | 287.2 | 12.5 |
| 租用政府場地 Booking of Government venues | 182.4 | 7.9 |
| 向政府申報資料(例如：報稅) Submission of information to Government (e.g. filing of tax return) | 162.6 | 7.1 |
| 更改個人資料 Change of personal particulars | 78.3 | 3.4 |
| 登記服務 Registration services | 64.2 | 2.8 |
| 購買政府刊物 Purchase of Government publications | 43.2 | 1.9 |
| 其他 Others | 6.3 | 0.3 |
| 合計 Overall | 2 299.5 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 7.5 按沒有使用網上政府服務的原因劃分的在過去十二個月沒有使用網上政府服務的十歲及以上人士數目
Table 7.5 Persons aged 10 and over who had not used online Government services in the past twelve months by reason for not using online Government services

| 沒有使用網上政府服務的原因 [#] Reason for not using online Government services [#] | 人數 No. of persons ('000) | 百分比 % |
|---|-----------------------------|----------|
| 不懂得使用電腦 Did not know how to use computer | 1 702.4 | 44.6 |
| 沒有需要 No need | 1 674.1 | 43.9 |
| 不懂得使用互聯網服務 Did not know how to use Internet service | 492.7 | 12.9 |
| 有其他途徑可供選擇 Other choices available | 280.7 | 7.4 |
| 不懂得使用網上政府服務 Did not know how to use online Government services | 168.0 | 4.4 |
| 不清楚網上政府服務的範圍 No knowledge of the coverage of online Government services | 87.3 | 2.3 |
| 不懂得使用「公共服務電子化計劃」、「香港政府一站通」或其他政府網站 Did not know how to access ESD website, GovHK website or other Government websites | 81.4 | 2.1 |
| 使用不方便 Inconvenient to use | 59.4 | 1.6 |
| 害怕輸入錯誤資料 Fear of inputting inaccurate information | 56.2 | 1.5 |
| 害怕洩漏資料 Fear of leakage of information | 28.5 | 0.7 |
| 合計 Overall | 3 817.3 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 7.6a 按年齡/性別及在未來十二個月會否使用網上政府服務劃分的十歲及以上人士數目
Table 7.6a Persons aged 10 and over by age / sex and likelihood of using online Government services in the next twelve months

| 年齡組別/性別 Age group / Sex | 在未來十二個月會否使用網上政府服務 Likelihood of using online Government services in the next twelve months | | | | | 總計 Total |
|----------------------------|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---------------------|
| | 一定會 Definitely | 多數會 Very likely | 可能會/ 可能不會 May / may not | 多數不會 Very unlikely | 一定不會 Definitely not | |
| | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | 人數 No. of persons (‘000) | |
| 年齡組別 Age group | | | | | | |
| 10 – 14 | 50.3 (12.2%) | 96.1 (23.4%) | 71.4 (17.4%) | 147.5 (35.9%) | 45.2 (11.0%) | 410.4 (100.0%) |
| 15 – 24 | 152.9 (17.7%) | 277.2 (32.1%) | 160.3 (18.6%) | 221.1 (25.6%) | 51.9 (6.0%) | 863.4 (100.0%) |
| 25 – 34 | 184.4 (19.4%) | 291.1 (30.6%) | 149.5 (15.7%) | 242.5 (25.5%) | 84.6 (8.9%) | 952.1 (100.0%) |
| 35 – 44 | 186.7 (16.0%) | 300.4 (25.8%) | 139.8 (12.0%) | 313.9 (27.0%) | 223.5 (19.2%) | 1 164.4 (100.0%) |
| 45 – 54 | 103.8 (8.7%) | 196.6 (16.4%) | 91.4 (7.6%) | 391.9 (32.7%) | 414.3 (34.6%) | 1 198.0 (100.0%) |
| 55 – 64 | 31.2 (4.4%) | 49.6 (7.0%) | 27.7 (3.9%) | 214.1 (30.1%) | 388.6 (54.6%) | 711.3 (100.0%) |
| ≥ 65 | 3.6 (0.4%) | 10.0 (1.2%) | 4.8 (0.6%) | 170.5 (20.9%) | 628.2 (76.9%) | 817.1 (100.0%) |
| 性別 Sex | | | | | | |
| 男 Male | 354.3 (11.9%) | 617.7 (20.7%) | 332.6 (11.1%) | 854.0 (28.6%) | 830.8 (27.8%) | 2 989.3 (100.0%) |
| 女 Female | 358.7 (11.5%) | 603.3 (19.3%) | 312.5 (10.0%) | 847.5 (27.1%) | 1 005.5 (32.1%) | 3 127.5 (100.0%) |
| 合計 Overall | 713.0 (11.7%) | 1 221.0 (20.0%) | 645.1 (10.5%) | 1 701.5 (27.8%) | 1 836.3 (30.0%) | 6 116.8 (100.0%) |

表 7.6b 按在未來十二個月會否使用網上政府服務及有否在過去十二個月使用網上政府服務劃分的十歲及以上人士數目
Table 7.6b Persons aged 10 and over by likelihood of using online Government services in the next twelve months and whether had used online Government services in the past twelve months

| 在未來十二個月會否使用 網上政府服務 Likelihood of using online Government services in the next twelve months | 有否在過去十二個月使用網上政府服務 Whether had used online Government services in the past twelve months | | | | | |
|---|--|----------|-----------------------------------|----------|-----------------------------------|----------|
| | 有 Yes | | 沒有 No | | 合計 Overall | |
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 一定會 Definitely | 703.6 | 30.6 | 9.4 | 0.2 | 713.0 | 11.7 |
| 多數會 Very likely | 1 162.2 | 50.5 | 58.8 | 1.5 | 1 221.0 | 20.0 |
| 可能會/可能不會 May / may not | 355.7 | 15.5 | 289.4 | 7.6 | 645.1 | 10.5 |
| 多數不會 Very unlikely | 68.3 | 3.0 | 1 633.2 | 42.8 | 1 701.5 | 27.8 |
| 一定不會 Definitely not | 9.8 | 0.4 | 1 826.5 | 47.8 | 1 836.3 | 30.0 |
| 總計 Total | 2 299.5 | 100.0 | 3 817.3 | 100.0 | 6 116.8 | 100.0 |

表 7.7 按將會/可能會使用的網上政府服務的類別劃分的在未來十二個月將會/可能會使用網上政府服務的十歲及以上人士數目
Table 7.7 Persons aged 10 and over who would / probably would use online Government services in the next twelve months by type of online Government services that would / probably would be used

| 將會/可能會使用的網上政府服務的類別 [#] Type of online Government services that would / probably would be used [#] | 人數 No. of persons ('000) | 百分比 % |
|--|-----------------------------|----------|
| 詢問服務 Enquiry services | 1 505.2 | 58.4 |
| 一般性瀏覽政府網頁 General browsing of Government websites | 1 487.8 | 57.7 |
| 圖書館服務(例如：訂/續借書) Library services (e.g. book reservation / renewal) | 733.7 | 28.4 |
| 下載政府表格 Download of Government forms | 539.3 | 20.9 |
| 求職及招聘 Job seeking and recruitment | 458.5 | 17.8 |
| 預約申請/申請牌照或證書 Appointment booking / application for licences or certificates | 441.0 | 17.1 |
| 電子理財 Financial management | 300.2 | 11.6 |
| 租用政府場地 Booking of Government venues | 215.8 | 8.4 |
| 向政府申報資料(例如：報稅) Submission of information to Government (e.g. filing of tax return) | 189.2 | 7.3 |
| 更改個人資料 Change of personal particulars | 106.1 | 4.1 |
| 登記服務 Registration services | 88.6 | 3.4 |
| 購買政府刊物 Purchase of Government publications | 67.9 | 2.6 |
| 合計 Overall | 2 579.0 | |

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 7.8a 按年齡/性別劃分的認識「流動電子政府服務」的十歲及以上人士數目
Table 7.8a Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by age / sex

| 年齡組別/性別 Age group / Sex | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|----------------------------|--------------------------------|----------|--------------|
| 年齡組別 Age group | | | |
| 10 - 14 | 23.4 | 6.4 | 5.7 |
| 15 - 24 | 72.2 | 19.6 | 8.4 |
| 25 - 34 | 93.8 | 25.4 | 9.9 |
| 35 - 44 | 84.9 | 23.0 | 7.3 |
| 45 - 54 | 66.0 | 17.9 | 5.5 |
| 55 - 64 | 21.8 | 5.9 | 3.1 |
| ≥ 65 | 6.6 | 1.8 | 0.8 |
| 性別 Sex | | | |
| 男 Male | 200.4 | 54.3 | 6.7 |
| 女 Female | 168.4 | 45.7 | 5.4 |
| 合計 Overall | 368.8 | 100.0 | 6.0 |

註釋：* 在個別年齡/性別組別中佔所有人士的百分比。以所有十至十四歲的人士為例，5.7%認識「流動電子政府服務」。

Note: * As a percentage of all persons in the respective age / sex groups. For example, among all persons aged 10 - 14, 5.7% were aware of the MEGS.

表 7.8b 按教育程度劃分的認識「流動電子政府服務」的十歲及以上人士數目
Table 7.8b Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by educational attainment

| 教育程度 Educational attainment | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|--|--------------------------------|----------|--------------|
| 未受教育/幼稚園/小學 No schooling / kindergarten / primary | 36.8 | 10.0 | 2.2 |
| 中學/預科 [#] Secondary / matriculation [#] | 216.8 | 58.8 | 6.5 |
| 專上教育 Tertiary | 115.1 | 31.2 | 9.9 |
| 合計 Overall | 368.8 | 100.0 | 6.0 |

註釋： * 在個別教育程度組別中佔所有十歲及以上人士的百分比。以所有具專上教育程度的十歲及以上人士為例，9.9%認識「流動電子政府服務」。

[#] 具中學教育程度的人士包括具中一至中五教育程度的人士，而具預科教育程度的人士則包括具中六及中七教育程度的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with tertiary education, 9.9% were aware of the MEGS.

[#] Persons with secondary educational attainment include those with Secondary 1 to Secondary 5 educational attainment while persons with matriculation educational attainment include those with Secondary 6 to Secondary 7 educational attainment.

表 7.8c 按經濟活動身分劃分的認識「流動電子政府服務」的十歲及以上人士數目
Table 7.8c Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 261.9 | 71.0 | 7.5 |
| 非從事經濟活動 Economically inactive | 106.8 | 29.0 | 4.0 |
| 學生 <i>Students</i> | 65.5 | 17.8 | 7.1 |
| 料理家務者 <i>Home-makers</i> | 27.7 | 7.5 | 3.7 |
| 退休人士 <i>Retired persons</i> | 12.8 | 3.5 | 1.4 |
| 其他 <i>Others</i> | § | § | § |
| 合計 Overall | 368.8 | 100.0 | 6.0 |

註釋： * 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，7.5%認識「流動電子政府服務」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 7.5% were aware of the MEGS.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.9 按在過去十二個月曾否使用「流動電子政府服務」/沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」的十歲及以上人士數目
Table 7.9 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by whether had used the Mobile E-Government Services (MEGS) in the past twelve months / reason for not using Mobile E-Government Services (MEGS)

| 在過去十二個月曾否使用「流動電子政府服務」 Whether had used the Mobile E-Government Services (MEGS) in the past twelve months | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|-----------------------------|----------|--------------|
| 曾使用 Yes | 13.2 | 3.6 | 0.2 |
| 沒有使用 No | 355.6 | 96.4 | 5.8 |
| 沒有使用「流動電子政府服務」的原因# Reason for not using Mobile E-Government Services (MEGS)# | | | |
| 沒有需要 No need | 249.5 | (70.2) | 4.1 |
| 缺乏相關認識 Lack of the relevant knowledge | 49.3 | (13.9) | 0.8 |
| 使用不方便 Inconvenient to use | 36.4 | (10.2) | 0.6 |
| 不想付款申請 Did not want to pay | 24.0 | (6.7) | 0.4 |
| 無線電話/個人數碼助理不能夠支援流動電子政府服務 Mobile phone / PDA did not support Mobile E-Government Services | 16.7 | (4.7) | 0.3 |
| 所提供的服務範圍不夠廣泛 Service coverage was not enough | 7.0 | (2.0) | 0.1 |
| 太貴 Too expensive | 6.5 | (1.8) | 0.1 |
| 擔心流動電子政府服務的保安措施 Concerned about security of the Mobile E-Government Services | 6.0 | (1.7) | 0.1 |
| 網絡範圍不夠廣泛 Network coverage was not enough | 1.9 | (0.5) | 0.0 |
| 合計 Overall | 368.8 | 100.0 | 6.0 |

註釋：* 佔所有十歲及以上人士的百分比。

Notes : * As a percentage of all persons aged 10 and over.

可選擇多項答案。

Multiple answers were allowed.

括號內的數字顯示在所有於過去十二個月認識「流動電子政府服務」但沒有使用「流動電子政府服務」的十歲及以上人士中所佔的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) but had not used the Mobile E-Government Services (MEGS) in the past twelve months.

家中有個人電腦的住戶的資訊保安情況

家中個人電腦有否執行保安措施

8.1 根據是項統計調查的結果，在 1 667 100 個家中有個人電腦(不包括掌上電腦及個人數碼助理)的住戶中，大部分(90.7%)有為其家中的個人電腦執行保安措施。當中約 82.7% 有安裝防毒軟件並定期更新。其他較普遍被提及的保安措施包括「安裝個人防火牆」(79.6%)及「以防毒軟件定期掃描電腦」(70.8%)。(圖 8.1 及表 8.1)

8.2 按住戶每月入息分析，每月入息愈高的住戶，家中個人電腦有執行保安措施的比率愈高，有關比率介乎每月入息少於\$10,000 的住戶的 78.2%與每月入息為\$50,000 及以上的住戶的 96.4%。(表 8.2)

在過去十二個月家中個人電腦曾否感染電腦病毒

8.3 在該 1 667 100 個家中有個人電腦的住戶中，約 464 400 個住戶(27.9%)表示在過去十二個月他們家中的個人電腦曾感染電腦病毒。家中的個人電腦曾感染電腦病毒的住戶當中，約有 52.8%表示他們家中的個人電腦在過去十二個月曾感染電腦病毒一次；28.7%，兩次；和 18.5%，三次及以上。(表 8.3)

十歲及以上人士對資訊保安的認識

8.4 在是項統計調查中，所有十歲及以上人士被問及他們曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」；若有，則被問及他們是否知道該些名詞的意思。

8.5 在統計時的 6 116 800 名十歲及以上人士中，大部分(86.5%)曾聽過「電腦病毒」(包括

Issues relating to information security in respect of households with PC at home

Whether had carried out security measures in the PC at home

8.1 It was estimated from the survey results that of the 1 667 100 households with PC (excluding palm top and Personal Digital Assistant) at home, the majority (90.7%) had carried out security measures in the PC at home. Among them, some 82.7% had installed antivirus software and renew regularly. Other commonly cited security measures included “Installed personally firewall” (79.6%) and “Regularly scanned computer with antivirus software” (70.8%). (Chart 8.1 and Table 8.1)

8.2 Analysed by monthly household income, the rate of households which had carried out security measures in the PC at home increased with their monthly household income, ranging from 78.2% for households with monthly income less than \$10,000 to 96.4% for those with monthly income of \$50,000 and over. (Table 8.2)

Whether their PC at home had been infected by computer virus in the past twelve months

8.3 Of those 1 667 100 households with PC at home, some 464 400 households (27.9%) reported that their PC at home had been infected by computer virus in the past twelve months. Among those households with their PC at home having been infected by computer virus, some 52.8% indicated that their PC at home had been infected by computer virus once in the past twelve months; 28.7%, twice; and 18.5%, three times and more. (Table 8.3)

Awareness of information security among persons aged 10 and over

8.4 All persons aged 10 and over were asked in the survey whether they had heard of “computer virus”, “hacking” and “denial of service”, and if so, whether they knew the meaning of those terms.

8.5 Of the 6 116 800 persons aged 10 and over at the time of enumeration, the majority

71.4%知道其意思), 而 76.3%則曾聽過「黑客入侵」(包括 60.8%知道其意思)。相對較少部分(29.7%)曾聽過「阻斷服務」(包括 18.9%知道其意思)。相比二零零六年六月至八月的統計調查的結果, 有較高百分比的十歲及以上人士知道「電腦病毒」及「黑客入侵」的意思。(表 8.4)

8.6 按經濟活動身分分析, 學生曾聽過「電腦病毒」、「黑客入侵」及「阻斷服務」的比率最高, 分別有 99.5%、96.1%及 39.9%的學生曾聽過該些名詞。從事經濟活動人士的相應比率分別為 93.9%、86.1%及 35.1%。(表 8.5、8.6 及 8.7)

曾使用個人電腦的人士的資訊保安情況

8.7 在 4 061 500 名在過去十二個月曾使用個人電腦的十歲及以上人士中, 約 23.6%表示在過去十二個月他們有為與個人事務有關的電腦檔案設定開啟密碼。約 4.9%表示在過去十二個月有將與個人事務有關的電腦檔案加密。二零零六年六月至八月的統計調查所得的相應百分比分別為 23.5%及 5.3%。(圖 8.2 及表 8.8)

8.8 按經濟活動身分分析, 從事經濟活動人士在過去十二個月有為與個人事務有關的電腦檔案設定開啟密碼及有將與個人事務有關的電腦檔案加密的比率最高, 分別為 27.2%及 6.1%。(表 8.9 及 8.10)

(86.5%) had heard of “computer virus” and 71.4% knew its meaning. Some 76.3% had heard of “hacking”, with 60.8% knowing its meaning. A comparatively smaller proportion (29.7%) had heard of “denial of service”, with 18.9% knowing its meaning. As compared to the results of the June - August 2006 survey, higher percentages of persons aged 10 and over knew the meaning of “computer virus” and “hacking”. (Table 8.4)

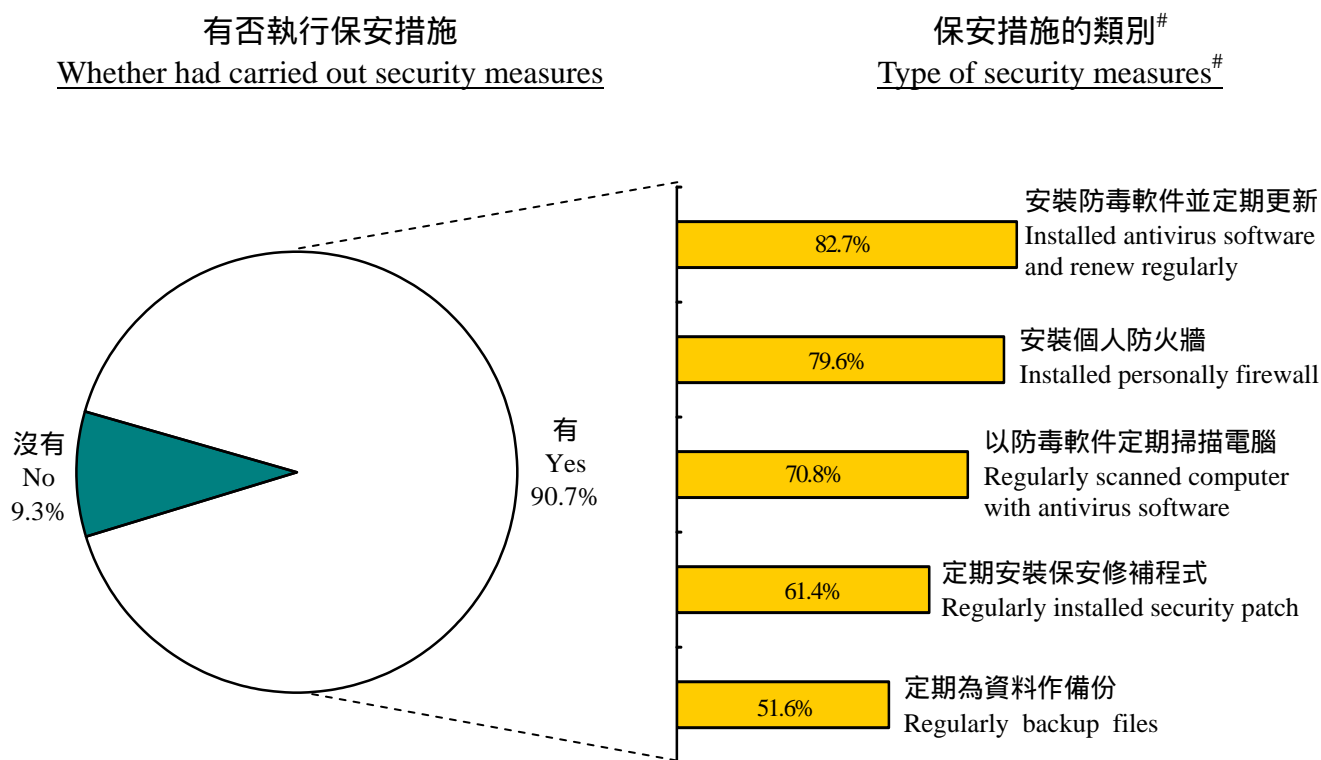
8.6 Analysed by economic activity status, students had the highest rate of having heard of “computer virus”, “hacking” and “denial of service”. Some 99.5%, 96.1% and 39.9% of the students had heard of such terms respectively. The corresponding rates for economically active persons were 93.9%, 86.1% and 35.1% respectively. (Tables 8.5, 8.6 and 8.7)

Issues relating to information security in respect of persons who had used PC

8.7 Among the 4 061 500 persons aged 10 and over who had used PC in the past twelve months, some 23.6% indicated that they had set password for access to their computer files related to personal matters in the past twelve months. Also, 4.9% indicated that they had encrypted their computer files related to personal matters in the past twelve months. The corresponding figures for the June - August 2006 survey were 23.5% and 5.3% respectively. (Chart 8.2 and Table 8.8)

8.8 Analysed by economic activity status, economically active persons had the highest rate of having set password for access to their computer files related to personal matters and having encrypted their computer files related to personal matters in the past twelve months, at 27.2% and 6.1% respectively. (Tables 8.9 and 8.10)

圖8.1 按家中個人電腦有否執行保安措施/保安措施的類別劃分的家中有個人電腦⁺的住戶的百分比分布
Chart 8.1 Percentage distribution of households with personal computer⁺ (PC) at home by whether had carried out security measures / type of security measures in the PC at home



註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

圖8.2 按有否為與個人事務有關的電腦檔案設定開啟密碼/有否將與個人事務有關的電腦檔案加密劃分的在過去十二個月曾使用個人電腦的十歲及以上人士的百分比分布

Chart 8.2 Percentage distribution of persons aged 10 and over who had used personal computer (PC) in the past twelve months by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters

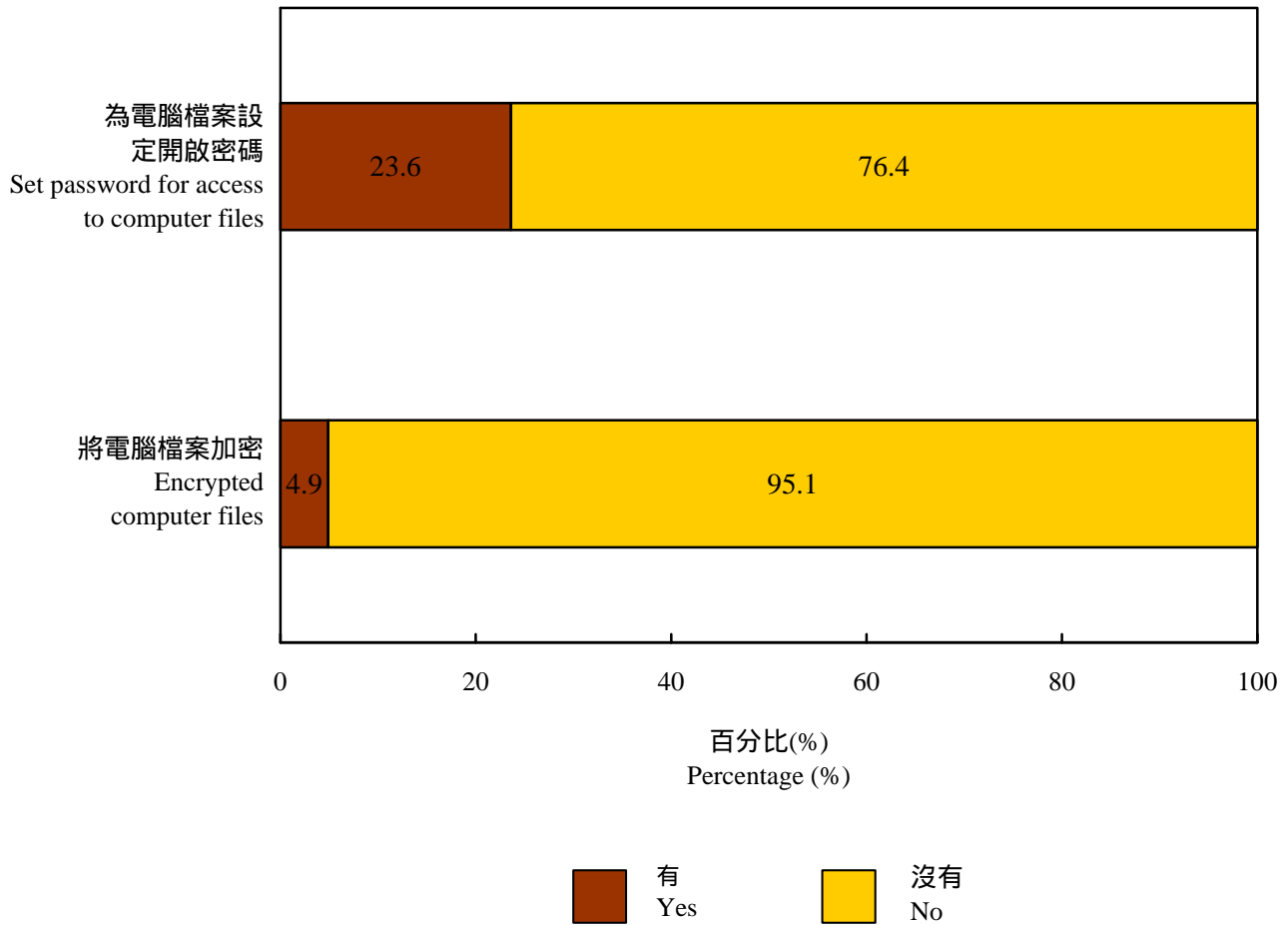


表 8.1 按家中個人電腦有否執行保安措施/保安措施的類別劃分的家中有個人電腦⁺的住戶數目
Table 8.1 Households with personal computer⁺ (PC) at home by whether had carried out security measures / type of security measures in the PC at home

| 家中個人電腦有否執行保安措施 Whether had carried out security measures in the PC at home | 住戶數目 No. of households (‘000) | 百分比 % |
|---|-------------------------------------|----------|
| 有 Yes | 1 512.8 | 90.7 |
| <i>保安措施的類別</i> <i>Type of security measures[#]</i> | | |
| <i>安裝防毒軟件並定期更新</i> <i>Installed antivirus software and renew regularly</i> | 1 377.9 | 82.7 |
| <i>安裝個人防火牆</i> <i>Installed personally firewall</i> | 1 326.7 | 79.6 |
| <i>以防毒軟件定期掃描電腦</i> <i>Regularly scanned computer with antivirus software</i> | 1 180.2 | 70.8 |
| <i>定期安裝保安修補程式</i> <i>Regularly installed security patch</i> | 1 024.3 | 61.4 |
| <i>定期為資料作備份</i> <i>Regularly backup files</i> | 859.7 | 51.6 |
| 沒有 No | 154.2 | 9.3 |
| 總計 Total | 1 667.1 | 100.0 |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes：⁺ Excluding palm top and Personal Digital Assistant (PDA).

[#] 可選擇多項答案。

[#] Multiple answers were allowed.

表 8.2 按住戶每月入息劃分的家中個人電腦⁺有執行保安措施的住戶數目
Table 8.2 Households which had carried out security measures in the personal computer⁺ (PC) at home by monthly household income

| 住戶每月入息(港元) Monthly household income (HK\$) | 住戶數目 No. of households ('000) | 百分比 % | 比率* Rate* |
|---|-------------------------------------|----------|--------------|
| <10,000 | 196.5 | 13.0 | 78.2 |
| 10,000 - 19,999 | 412.1 | 27.2 | 88.8 |
| 20,000 - 29,999 | 362.0 | 23.9 | 93.4 |
| 30,000 - 39,999 | 199.5 | 13.2 | 95.6 |
| 40,000 - 49,999 | 126.2 | 8.3 | 96.6 |
| ≥ 50,000 | 216.6 | 14.3 | 96.4 |
| 合計 Overall | 1 512.8 | 100.0 | 90.7 |
| 住戶每月入息中位數(港元) Median monthly household income (HK\$) | | 23,400 | |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，78.2%家中個人電腦有執行保安措施。

* As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income less than \$10,000, 78.2% had carried out security measures in the PC at home.

表 8.3 按在過去十二個月家中個人電腦曾否感染電腦病毒/在過去十二個月家中個人電腦曾感染電腦病毒的次數劃分的家中有個人電腦⁺的住戶數目
Table 8.3 Households with personal computer⁺ (PC) at home by whether their PC at home had been infected by computer virus in the past twelve months / frequency of their PC at home having been infected by computer virus in the past twelve months

| 在過去十二個月家中個人電腦曾否感染電腦病毒 Whether PC at home had been infected by computer virus in the past twelve months | 住戶數目 No. of households ('000) | 百分比* %* |
|---|----------------------------------|------------|
| 有 Yes | 464.4 | 27.9 |
| <i>在過去十二個月家中個人電腦曾感染電腦病毒的次數</i> <i>Frequency of PC at home having been infected by computer virus in the past twelve months</i> | | |
| 一次 Once | 245.2 | (52.8) |
| 兩次 Twice | 133.2 | (28.7) |
| 三次及以上 Three times and more | 86.0 | (18.5) |
| 沒有 No | 1 202.6 | 72.1 |
| 總計 Total | 1 667.1 | 100.0 |

註釋：⁺ 不包括掌上電腦及個人數碼助理。

Notes: ⁺ Excluding palm top and Personal Digital Assistant (PDA).

* 括號內的數字顯示在過去十二個月家中個人電腦曾感染電腦病毒的住戶中所佔的百分比。

* Figures in brackets represent the percentages in respect of all households which had PC at home ever been infected by computer virus in the past twelve months.

表 8.4 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思劃分的十歲及以上人士數目
 Table 8.4 Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”

| 曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思 Whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service” | 二零零七年七月至九月的統計調查** July - September 2007 Survey** | | 二零零六年六月至八月的統計調查 June - August 2006 Survey | |
|--|---|----------|--|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 曾否聽過「電腦病毒」 Whether had heard of “computer virus” | | | | |
| 有 Yes | 5 291.3 | 86.5 | 5 316.4 | 85.8 |
| 知道其意思 Knew the meaning | 4 368.9 | 71.4 | 4 243.3 | 68.5 |
| 不知道其意思 Did not know the meaning | 922.4 | 15.1 | 1 073.0 | 17.3 |
| 沒有 No | 825.5 | 13.5 | 881.5 | 14.2 |
| 曾否聽過「黑客入侵」 Whether had heard of “hacking” | | | | |
| 有 Yes | 4 669.2 | 76.3 | 4 746.6 | 76.6 |
| 知道其意思 Knew the meaning | 3 717.1 | 60.8 | 3 704.5 | 59.8 |
| 不知道其意思 Did not know the meaning | 952.1 | 15.6 | 1 042.1 | 16.8 |
| 沒有 No | 1 447.6 | 23.7 | 1 451.3 | 23.4 |

註釋：** 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Note: ** The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

(待續)
(To be cont'd)

表 8.4(續) 按曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思劃分的十歲及以上人士數目
 Table 8.4 (Cont'd) Persons aged 10 and over by whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”

| 曾否聽過「電腦病毒」、「黑客入侵」及「阻斷服務」/是否知道「電腦病毒」、「黑客入侵」及「阻斷服務」的意思(續) Whether had heard of “computer virus”, “hacking” and “denial of service” / whether knew the meaning of “computer virus”, “hacking” and “denial of service”(Cont'd) | 二零零七年七月至九月的統計調查** July - September 2007 Survey** | | 二零零六年六月至八月的統計調查 June - August 2006 Survey | |
|---|---|----------|--|----------|
| | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 曾否聽過「阻斷服務」 Whether had heard of “denial of service” | | | | |
| 有 Yes | 1 817.9 | 29.7 | 1 792.7 | 28.9 |
| 知其意思 Knew the meaning | 1 154.6 | 18.9 | 1 203.9 | 19.4 |
| 不知道其意思 Did not know the meaning | 663.3 | 10.8 | 588.7 | 9.5 |
| 沒有 No | 4 298.8 | 70.3 | 4 405.2 | 71.1 |
| 總計 Total | 6 116.8 | 100.0 | 6 197.9 | 100.0 |

註釋：** 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Note: ** The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 8.5 按經濟活動身分劃分的曾聽過「電腦病毒」的十歲及以上人士數目
Table 8.5 Persons aged 10 and over who had heard of “computer virus” by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 3 259.5 | 61.6 | 93.9 |
| 非從事經濟活動 Economically inactive | 2 031.8 | 38.4 | 76.8 |
| 學生 <i>Students</i> | 924.0 | 17.5 | 99.5 |
| 料理家務者 <i>Home-makers</i> | 583.6 | 11.0 | 78.8 |
| 退休人士 <i>Retired persons</i> | 486.6 | 9.2 | 53.0 |
| 其他 <i>Others</i> | 37.6 | 0.7 | 67.1 |
| 合計 Overall | 5 291.3 | 100.0 | 86.5 |

註釋： * 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，93.9%曾聽過「電腦病毒」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 93.9% had heard of “computer virus”.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.6 按經濟活動身分劃分的曾聽過「黑客入侵」的十歲及以上人士數目
Table 8.6 Persons aged 10 and over who had heard of “hacking” by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 2 989.8 | 64.0 | 86.1 |
| 非從事經濟活動 Economically inactive | 1 679.4 | 36.0 | 63.5 |
| 學生 Students | 892.2 | 19.1 | 96.1 |
| 料理家務者 Home-makers | 459.4 | 9.8 | 62.0 |
| 退休人士 Retired persons | 298.9 | 6.4 | 32.6 |
| 其他 Others | 28.9 | 0.6 | 51.5 |
| 合計 Overall | 4 669.2 | 100.0 | 76.3 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，86.1%曾聽過「黑客入侵」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 86.1% had heard of “hacking”.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.7 按經濟活動身分劃分的曾聽過「阻斷服務」的十歲及以上人士數目
Table 8.7 Persons aged 10 and over who had heard of “denial of service” by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons (‘000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 1 219.1 | 67.1 | 35.1 |
| 非從事經濟活動 Economically inactive | 598.9 | 32.9 | 22.7 |
| 學生 Students | 370.4 | 20.4 | 39.9 |
| 料理家務者 Home-makers | 143.9 | 7.9 | 19.4 |
| 退休人士 Retired persons | 75.1 | 4.1 | 8.2 |
| 其他 Others | 9.5 | 0.5 | 16.9 |
| 合計 Overall | 1 817.9 | 100.0 | 29.7 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，35.1%曾聽過「阻斷服務」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 35.1% had heard of “denial of service”.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.8 按在過去十二個月有否為與個人事務有關的電腦檔案設定開啟密碼/有否將與個人事務有關的電腦檔案加密劃分的在過去十二個月曾使用個人電腦的十歲及以上人士數目

Table 8.8 Persons aged 10 and over who had used personal computer (PC) in the past twelve months by whether had set password for access to computer files related to personal matters / whether had encrypted computer files related to personal matters in the past twelve months

| 有否為與個人事務有關的電腦檔案設定 開啟密碼/有否將與個人事務有關的 電腦檔案加密 | 二零零七年七月至九月 的統計調查** | | 二零零六年六月至八月 的統計調查 | |
|---|--------------------------------|----------|-----------------------------------|----------|
| | July - September 2007 Survey** | | June - August 2006 Survey | |
| Whether had set password for access to computer files related to personal matters / Whether had encrypted computer files related to personal matters | 人數 No. of persons (‘000) | 百分比 % | 人數 No. of persons (‘000) | 百分比 % |
| 有否為電腦檔案設定開啟密碼 | | | | |
| Whether had set password for access to computer files | | | | |
| 有 Yes | 958.2 | 23.6 | 914.4 | 23.5 |
| 沒有 No | 3 103.3 | 76.4 | 2 983.4 | 76.5 |
| 有否將電腦檔案加密 | | | | |
| Whether had encrypted computer files | | | | |
| 有 Yes | 197.7 | 4.9 | 206.1 | 5.3 |
| 沒有 No | 3 863.7 | 95.1 | 3 691.8 | 94.7 |
| 總計 Total | 4 061.5 | 100.0 | 3 897.9 | 100.0 |

註釋： ** 有關數據基於已因應二零零六年中期人口統計結果作出修訂的人口估計數列而編製，與過往載於本系列報告書內的相應統計數字可作概括比較。

Note: ** The statistics are compiled based on the population estimates which have been revised using the results of the Population By-census. These statistics are broadly comparable with those of earlier years published in the past issues of this series of report.

表 8.9 按經濟活動身分劃分的在過去十二個月有為與個人事務有關的電腦檔案設定開啟密碼的十歲及以上人士數目
Table 8.9 Persons aged 10 and over who had set password for access to computer files related to personal matters in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 730.2 | 76.2 | 27.2 |
| 非從事經濟活動 Economically inactive | 228.1 | 23.8 | 16.6 |
| 學生 Students | 166.9 | 17.4 | 18.1 |
| 料理家務者 Home-makers | 45.5 | 4.8 | 14.3 |
| 退休人士 Retired persons | 13.8 | 1.4 | 11.6 |
| 其他 Others | 1.8 | 0.2 | 12.6 |
| 合計 Overall | 958.2 | 100.0 | 23.6 |

註釋：* 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，27.2%在過去十二個月有為與個人事務有關的電腦檔案設定開啟密碼。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes: * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 27.2% had set password for access to computer files related to personal matters in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.10 按經濟活動身分劃分的在過去十二個月有將與個人事務有關的電腦檔案加密的十歲及以上人士數目

Table 8.10 Persons aged 10 and over who had encrypted computer files related to personal matters in the past twelve months by economic activity status

| 經濟活動身分 Economic activity status | 人數 No. of persons ('000) | 百分比 % | 比率* Rate* |
|---|--------------------------------|----------|--------------|
| 從事經濟活動 ⁺ Economically active ⁺ | 165.1 | 83.5 | 6.1 |
| 非從事經濟活動 Economically inactive | 32.6 | 16.5 | 2.4 |
| 學生 Students | 25.4 | 12.8 | 2.7 |
| 料理家務者 Home-makers | 4.6 | 2.3 | 1.4 |
| 退休人士 Retired persons | 2.7 | 1.4 | 2.0 |
| 合計 Overall | 197.7 | 100.0 | 4.9 |

註釋： * 在個別經濟活動身分組別中佔所有十歲及以上人士的百分比。以所有從事經濟活動的人士為例，6.1%在過去十二個月有將與個人事務有關的電腦檔案加密。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 6.1% had encrypted computer files related to personal matters in the past twelve months.

⁺ Economically active persons comprise employed persons and unemployed persons.

附錄一：統計調查方法

Appendix 1 : Survey methodology

統計調查的涵蓋範圍及樣本設計

1. 主題性住戶統計調查涵蓋全港陸上非住院人口。以下類別人士並不包括在內：

- (a) 公共機構/社團院舍的住院人士；及
- (b) 水上居民。

這項統計調查的涵蓋範圍約佔居港人口(包括常住居民¹及流動居民²)的99%。

2. 這項統計調查是以屋宇單位的樣本作依據。該樣本是從全港所有供居住用途及只部分作居住用途的永久性屋宇單位和小區內的屋宇單位中，以一個根據科學方法設計的抽樣系統選出。抽樣單位包括在已建設地區內的永久性屋宇單位及在非建設地區內的小區。

3. 主題性住戶統計調查採用政府統計處設立的屋宇單位框作為抽樣框，當中包括兩部分：(i) 屋宇單位檔案庫和(ii) 小區檔案庫。屋宇單位檔案庫載有在已建設地區內所有永久性屋宇單位地址的電腦化紀錄，包括市區、新市鎮和其他主要發展區。每個屋宇單位均以一個獨有的地址作識別，並詳列街道名稱、大廈名稱、層數和單位號碼。

¹ 「常住居民」包括兩類人士：(一)在統計時點之前的六個月內，在港逗留最少三個月，又或在統計時點之後的六個月內，在港逗留最少三個月之香港永久性居民，不論在統計時點他們是否身在香港；及(二)在統計時點身在香港的香港非永久性居民。

² 至於「流動居民」，是指在統計時點之前的六個月內，在港逗留最少一個月但少於三個月，又或在統計時點之後的六個月內，在港逗留最少一個月但少於三個月的香港永久性居民，不論在統計時點他們是否身在香港。

Survey coverage and sample design

1. The Thematic Household Survey (THS) covers the land-based non-institutional population of Hong Kong. The following categories of people are excluded :

- (a) inmates of institutions; and
- (b) persons living on board vessels.

This survey thus covers about 99% of the Hong Kong Resident Population (i.e. including both Usual Residents¹ and Mobile Residents²).

2. The THS is based on a sample of quarters selected from all permanent quarters and quarters in segments which are for residential and partially residential purposes in Hong Kong in accordance with a scientifically designed sampling scheme. The sampling units are permanent quarters in built-up areas and segments in non-built-up areas.

3. The THS makes use of the frame of quarters maintained by the Census and Statistics Department as the sampling frame. The frame consists of two parts : (i) Register of Quarters (RQ) and (ii) Register of Segments (RS). The RQ contains computerized records of all addresses of permanent quarters in built-up areas, including urban areas, new towns and other major developed areas. Each unit of quarters is identified by unique address with details such as street name, building name, floor number and flat number.

¹ “Usual Residents” include two categories of people: (1) Hong Kong Permanent Residents who have stayed in Hong Kong for at least three months during the six months before or for at least three months during the six months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point; and (2) Hong Kong Non-permanent Residents who are in Hong Kong at the reference time-point.

² As for “Mobile Residents”, they are Hong Kong Permanent Residents who have stayed in Hong Kong for at least one month but less than three months during the six months before or for at least one month but less than three months during the six months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point.

4. 小區檔案庫載有在非建設地區內的小區的紀錄，有關紀錄以相對較永久和可辨認的標記(例如小徑和河流)來劃分。每個小區約有 10 個屋宇單位。由於在非建設地區內的屋宇單位未必有明確的地址，以致未能個別識認，故此以小區作為在非建設地區內的抽樣單位的安排是有必要的。

4. The RS contains records of segments in non-built-up areas which are delineated by relatively permanent and identifiable landmarks such as footpath and river. There are about 10 quarters in each segment. The use of segments as the sampling unit in non-built-up areas is necessary since the quarters in these areas may not have clear addresses and cannot readily be identified individually.

統計調查問卷

Survey questionnaire

5. 問卷旨在搜集有關住戶應用資訊科技的普及程度與住戶成員使用資訊科技情況的資料。

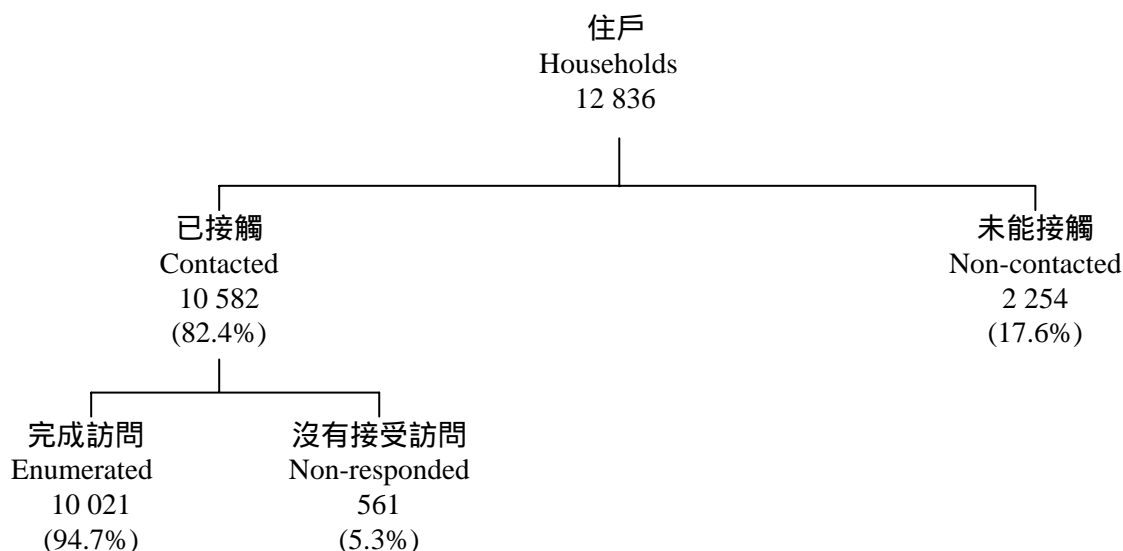
5. The questionnaire is designed to collect information on the penetration of information technology among households and the usage of information technology among household members.

訪問結果

Enumeration experience

6. 在有人居住的 12 613 個屋宇單位中，共有 12 836 個住戶。於該 12 836 個住戶中，成功訪問了 10 021 個住戶，回應率為 78%。統計調查的訪問結果概列如下：

6. A total of 12 836 households were found in the sample of 12 613 occupied quarters. Among those 12 836 households, 10 021 households had been successfully enumerated, constituting an overall response rate of 78%. The enumeration experience of the survey is summarized below :-



估計的可靠性

Reliability of the estimates

7. 主題性住戶統計調查的結果受抽樣誤差和非抽樣誤差的影響。本報告書所載的估計是根據一個特定樣本所得的資料編製。以同樣的抽樣方式，可抽選出許多大小相同的可能樣

7. Results of the THS are subject to sampling error and non-sampling error. The estimates contained in this report were based on information obtained from a particular sample, which was one of a large number of possible

本，而是項統計調查的樣本為眾多樣本的其中之一。由於每次抽選的樣本都會略有不同，因此不同樣本得出的估計亦互有差異。「抽樣誤差」正是計算這些差異的統計量數，可用以量度從一個特定樣本所得的估計，在估算總體數據方面的精確程度。

8. 由於本報告書所載列的估計有抽樣誤差，寫作零的數字，可能是一個小數值的數字，而並非是零。這些估計須謹慎闡釋。

9. 在比較本報告書所載列各種變數的估計的精確程度時，可採用離中系數。離中系數的計算方法，是將標準誤差除以有關估計，再以百分比表示。標準誤差是根據統計原理所訂的公式計算。一般來說，標準誤差與總體內各元素的變異、樣本規模和樣本設計相關。

10. 本報告書所載列的選定變數的估計的離中系數如下：

samples that could be selected using the same sample design. By chance, estimates derived from different samples would differ from each other. The 'sampling error' is a measure of these variations and is thus a measure of the precision with which an estimate derived from a particular sample would approximate the population parameter to be measured.

8. It should be noted that since all estimates contained in this report are subject to sampling error, a zero figure may mean a non-zero figure of a small magnitude. These estimates should be interpreted with caution.

9. For comparing the precision of the estimates of various variables in this report, the *coefficient of variation (CV)* can be used. CV is obtained by expressing the *standard error (SE)* as a percentage of the estimate to which it refers. In turn, the SE is computed according to a formula which is established on the basis of statistical theory. Generally speaking, the SE is related to the variability of the elements in the population, the size of the sample and the sample design adopted for the survey.

10. The CV of the estimates of the selected variables presented in this report are given below :

| 變數 <u>Variable</u> | 估計 <u>Estimate</u> | 離中系數 <u>CV</u> (%) |
|--|-----------------------|--------------------------|
| 在過去十二個月曾使用個人電腦的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used personal computer in the past twelve months among all persons aged 10 and over | 66.4 | 0.3 |
| 在過去十二個月曾使用互聯網服務的十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used Internet service in the past twelve months among all persons aged 10 and over | 64.8 | 0.3 |
| 在過去十二個月曾為個人事務而使用電子商業服務的十五歲及以上人士佔所有十五歲及以上人士的百分比 Percentage of persons aged 15 and over who had used electronic business services for personal matters in the past twelve months among all persons aged 15 and over | 98.2 | 0.1 |

| <u>變數</u> <u>Variable</u> | <u>估計</u> <u>Estimate</u> | <u>離中系數</u> <u>CV</u> (%) |
|--|------------------------------|---------------------------------|
| 在過去十二個月曾為個人事務而使用網上政府服務的 十歲及以上人士佔所有十歲及以上人士的百分比 Percentage of persons aged 10 and over who had used online Government services for personal matters in the past twelve months among all persons aged 10 and over | 37.6 | 0.7 |

附錄二：曾出版的主題性住戶統計調查報告書

Appendix 2 : Previously released Thematic Household Survey Reports

主題性住戶統計調查第一號報告書

中英文對照版

印刷版：港幣六十元，下載版：免費

(統計期間：4/2000-6/2000)

- 有關就業機會的關注事項 – 現職情況
- 有關就業機會的關注事項 – 對事業的冀望
- 對自己創業的冀望
- 曾參加的培訓/再培訓課程
- 計劃參加的培訓/再培訓課程
- 對政府在經濟轉型時期所擔當角色的期望

Thematic Household Survey Report No. 1

Bilingual version

Print version: HK\$60, Download version: Free

(Survey period: 4/2000-6/2000)

- Concerns on employment opportunities – current situation
- Concerns on employment opportunities – career aspirations
- Aspirations for setting up own business
- Training / retraining courses attended
- Plan for attending training / retraining courses
- Expectations for the role of the Government under the economic transformation

主題性住戶統計調查第二號報告書

中英文對照版

印刷版：港幣六十六元，下載版：免費

(統計期間：1/2000-3/2000)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 對中文輸入法的認識及使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識
- 對資訊科技發展的意見

Thematic Household Survey Report No. 2

Bilingual version

Print version: HK\$66, Download version: Free

(Survey period: 1/2000-3/2000)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Knowledge and usage of Chinese input methods
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme
- Views on the development of information technology

主題性住戶統計調查第三號報告書

中英文對照版

印刷版：港幣四十四元，下載版：免費

(統計期間：9/1999-11/1999)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 牙醫診治情況
- 使用中藥產品和食品情況

Thematic Household Survey Report No. 3

Bilingual version

Print version: HK\$44, Download version: Free

(Survey period: 9/1999-11/1999)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- The usage of Chinese medical products and food

主題性住戶統計調查第四號報告書
中英文對照版
印刷版：港幣六十六元，下載版：免費
(統計期間：10/1999-1/2000)

- 公眾對樓宇安全檢驗計劃的認識
- 公眾對緊急事故及天災的應變情況
- 公眾對申訴專員公署的認識
- 香港的少數族裔人士的特徵

Thematic Household Survey Report No. 4
Bilingual version
Print version: HK\$66, Download version: Free
(Survey period: 10/1999-1/2000)

Public awareness of the Building Safety
Inspection Scheme
The public's responses to emergency incidents
and natural disasters
Public awareness of the Office of The
Ombudsman
The characteristics of the ethnic minorities in
Hong Kong

主題性住戶統計調查第五號報告書
中英文對照版
印刷版：港幣五十二元，下載版：免費
(統計期間：10/2000-11/2000)

- 吸煙情況
- 對《基本法》的認識
- 對聘請家庭傭工的意見
- 購買新鮮食品的情況

Thematic Household Survey Report No. 5
Bilingual version
Print version: HK\$52, Download version: Free
(Survey period: 10/2000-11/2000)

Pattern of cigarette smoking
Understanding of the Basic Law
Views on employment of domestic helpers
Pattern of purchasing fresh food produce

主題性住戶統計調查第六號報告書
中英文對照版
印刷版：港幣五十四元，下載版：免費
(統計期間：4/2001-6/2001)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識

Thematic Household Survey Report No. 6
Bilingual version
Print version: HK\$54, Download version: Free
(Survey period: 4/2001-6/2001)

Penetration of personal computer and Internet
Knowledge of using personal computer and
Chinese input methods
Usage of personal computer
Usage of Internet service
Usage of electronic business services
Awareness of Electronic Service Delivery
scheme

主題性住戶統計調查第七號報告書
中英文對照版
印刷版：港幣五十二元，下載版：免費
(統計期間：4/2001-6/2001)

- 在中國內地居住的意向及情況
- 執行支付贍養費命令的情況

Thematic Household Survey Report No. 7
Bilingual version
Print version: HK\$52, Download version: Free
(Survey period: 4/2001-6/2001)

Aspiration and experience of taking up
residence in the mainland of China
Enforcement of order for payment of alimony

主題性住戶統計調查第八號報告書

中英文對照版

印刷版：港幣四十六元，下載版：免費

(統計期間：1/2001-5/2001)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及個人購買醫療保險的情況

Thematic Household Survey Report No. 8

Bilingual version

Print version: HK\$46, Download version: Free

(Survey period: 1/2001-5/2001)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and purchase of medical insurance by individuals

主題性住戶統計調查第九號報告書

中英文對照版

印刷版：港幣四十元，下載版：免費

(統計期間：3/2002-5/2002)

- 在香港以外地方就讀的香港學生
- 對家居廢物分類及回收的認識及參與的情況
- 長者的足部健康情況
- 對保險服務的需求及意見

Thematic Household Survey Report No. 9

Bilingual version

Print version: HK\$40, Download version: Free

(Survey period: 3/2002-5/2002)

- Hong Kong students studying outside Hong Kong
- Knowledge of and participation in source separation and recycling of domestic wastes
- Foot health of older persons
- Insurance needs and opinions on insurance services

主題性住戶統計調查第十號報告書

中英文對照版

印刷版：港幣五十四元，下載版：免費

(統計期間：5/2002-7/2002)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊保安

Thematic Household Survey Report No. 10

Bilingual version

Print version: HK\$54, Download version: Free

(Survey period: 5/2002-7/2002)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information security

主題性住戶統計調查第十一號報告書

中英文對照版

印刷版：港幣三十六元，下載版：免費

(統計期間：8/2001-10/2001)

- 受供養父母的特徵
- 對改善居所的冀望
- 居所按揭利息款項

Thematic Household Survey Report No. 11

Bilingual version

Print version: HK\$36, Download version: Free

(Survey period: 8/2001-10/2001)

- Characteristics of dependent parents
- Aspiration for improvement in accommodation
- Home mortgage interest payment

主題性住戶統計調查第十二號報告書

中英文對照版

印刷版：港幣七十五元，下載版：免費

(統計期間：5/2002-7/2002)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 居於院舍人士的健康狀況及其使用醫護服務的情況

Thematic Household Survey Report No. 12

Bilingual version

Print version: HK\$75, Download version: Free

(Survey period: 5/2002-7/2002)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

主題性住戶統計調查第十三號報告書

中英文對照版

印刷版：港幣五十二元，下載版：免費

(統計期間：7/2002-9/2002)

- 有關就業機會的關注事項 – 現職情況
- 有關就業機會的關注事項 – 對事業的冀望
- 對自己創業的冀望
- 在內地進行與工作有關的業務的情況
- 對在內地工作的冀望
- 曾參加的培訓/再培訓課程
- 參加培訓/再培訓課程的計劃

Thematic Household Survey Report No. 13

Bilingual version

Print version: HK\$52, Download version: Free

(Survey period: 7/2002-9/2002)

- Concerns on employment opportunities – current situation
- Concerns on employment opportunities – career aspiration
- Aspiration for setting up own business
- Engagement in job-related business activities in the Mainland
- Aspiration for working in the Mainland
- Training / retraining courses attended
- Plan for attending training / retraining courses

主題性住戶統計調查第十四號報告書

中英文對照版

印刷版：港幣六十六元，下載版：免費

(統計期間：12/2001-2/2002)

- 運用時間的模式
- 參與無酬活動的情況
- 參與社交活動的情況
- 家務分擔的情況
- 對料理家務者的意見

Thematic Household Survey Report No. 14

Bilingual version

Print version: HK\$66, Download version: Free

(Survey period: 12/2001-2/2002)

- Time use pattern
- Pattern of participation in unpaid activities
- Pattern of participation in social activities
- Sharing of housework
- Views on home-makers

主題性住戶統計調查第十五號報告書

中英文對照版

印刷版：港幣八十一元，下載版：免費

(統計期間：5/2003-8/2003)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 15

Bilingual version

Print version: HK\$81, Download version: Free

(Survey period: 5/2003-8/2003)

Penetration of personal computer and Internet
Knowledge of using personal computer and
Chinese input methods
Usage of personal computer
Usage of Internet service
Usage of electronic business services
Usage of online Government services
Information technology security

主題性住戶統計調查第十六號報告書

中英文對照版

印刷版：港幣五十六元，下載版：免費

(統計期間：11/2002-2/2003)

- 對《基本法》的認識
- 出外旅遊的情況
- 吸煙情況

Thematic Household Survey Report No. 16

Bilingual version

Print version: HK\$56, Download version: Free

(Survey period: 11/2002-2/2003)

Understanding of the Basic Law
Pattern of outbound travel
Pattern of smoking

主題性住戶統計調查第十七號報告書

中英文對照版

印刷版：港幣五十八元，下載版：免費

(統計期間：3/2003-5/2003)

- 公眾對香港的電力供應的意見
- 公眾對申訴專員公署的工作的認識及看法
- 內地來港定居三年及以下的人士的需要

Thematic Household Survey Report No. 17

Bilingual version

Print version: HK\$58, Download version: Free

(Survey period: 3/2003-5/2003)

Public opinions on electricity supply in Hong
Kong
Public awareness of and perception on the work
of the Office of The Ombudsman
Needs of persons from the Mainland having
resided in Hong Kong for 3 years and less

主題性住戶統計調查第十八號報告書

中英文對照版

印刷版：港幣五十六元，下載版：免費

(統計期間：5/2003-8/2003)

- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

Thematic Household Survey Report No. 18

Bilingual version

Print version: HK\$56, Download version: Free

(Survey period: 5/2003-8/2003)

Experience of taking up residence in the
Mainland
Pattern of owning / renting residential
properties in the Mainland
Aspiration for taking up residence in the
Mainland
Aspiration for owning / renting residential
properties in the Mainland

主題性住戶統計調查第十九號報告書
中英文對照版
印刷版：港幣五十元，下載版：免費
(統計期間：9/2003-11/2003)

- 公眾對行人環境的意見
- 公眾對教育改革的意見
- 執行支付贍養費命令的情況

Thematic Household Survey Report No. 19
Bilingual version
Print version: HK\$50, Download version: Free
(Survey period: 9/2003-11/2003)

Public views on pedestrian environment
Public views on education reform
Enforcement of order for payment of alimony

主題性住戶統計調查第二十號報告書
中英文對照版
印刷版：港幣六十八元，下載版：免費
(統計期間：6/2004-8/2004)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 20
Bilingual version
Print version: HK\$68, Download version: Free
(Survey period: 6/2004-8/2004)

Penetration of personal computer and Internet
Knowledge of using personal computer and
Chinese input methods
Usage of personal computer
Usage of Internet service
Usage of electronic business services
Usage of online Government services
Information technology security

主題性住戶統計調查第二十一號報告書
中英文對照版
印刷版：港幣六十三元，下載版：免費
(統計期間：6/2004-8/2004)

- 修讀高等教育的情況
- 居於家庭住戶的長者的社會與人口狀況、
健康狀況及長期護理的需要
- 居於院舍的長者的社會與人口狀況、健康
狀況及長期護理的需要

Thematic Household Survey Report No. 21
Bilingual version
Print version: HK\$63, Download version: Free
(Survey period: 6/2004-8/2004)

Pattern of study in higher education
Socio-demographic profile, health status and
long-term care needs of older persons
residing in domestic households
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long-term care needs of older persons
residing in institutions

主題性住戶統計調查第二十二號報告書
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- 居住或長期逗留在內地的香港居民的特徵

Thematic Household Survey Report No. 22
Bilingual version
Print version: HK\$41, Download version: Free
(Survey period: 11/2004-1/2005)

Characteristics of Hong Kong residents having
resided / having stayed substantially in the
Mainland

附錄二：曾出版的主題性住戶統計調查報告書

主題性住戶統計調查第二十三號報告書
中英文對照版
印刷版：港幣九十五元，下載版：免費
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- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
- 玩電子遊戲的情況

Thematic Household Survey Report No. 23
Bilingual version
Print version: HK\$95, Download version: Free
(Survey period: 5/2005-8/2005)

Penetration of personal computer and Internet
Knowledge of using personal computer and
Chinese input methods
Usage of personal computer
Usage of Internet service
Usage of electronic business services
Usage of electronic Government services
Information technology security
Pattern of playing electronic games

主題性住戶統計調查第二十四號報告書
中英文對照版
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- 使用非專營巴士服務的情況
- 對《基本法》的認識

Thematic Household Survey Report No. 24
Bilingual version
Print version: HK\$42, Download version: Free
(Survey period: 11/2004-1/2005)

Pattern of using non-franchised bus services
Understanding of the Basic Law

主題性住戶統計調查第二十五號報告書
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- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

Thematic Household Survey Report No. 25
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Experience of taking up residence in the
Mainland
Pattern of owning / renting residential
properties in the Mainland
Aspiration for taking up residence in the
Mainland
Aspiration for owning / renting residential
properties in the Mainland

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- 吸煙情況
- 接受脊醫診治的情況

Thematic Household Survey Report No. 26
Bilingual version
Print version: HK\$52, Download version: Free
(Survey period: 2/2005-5/2005)

Pattern of using health supplements
Keeping of pets by households
Pattern of smoking
Chiropractor consultation

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- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
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Thematic Household Survey Report No. 27

Bilingual version

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(Survey period: 6/2006-8/2006)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security
- Digital entertainment

主題性住戶統計調查第二十八號報告書

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- 內地來港定居七年以下人士的需要
- 長者的認知能力

Thematic Household Survey Report No. 28

Bilingual version

Print version: HK\$79, Download version: Free

(Survey period: 10/2005-12/2005)

- Pattern of using non-franchised bus services
- Needs of persons from the Mainland having resided in Hong Kong for less than 7 years
- Cognitive function of older persons

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Thematic Household Survey Report No. 29

Bilingual version

Print version: HK\$100, Download version: Free

(Survey period: 11/2005-3/2006 and 6/2006-8/2006)

- Public views on education reform
- Enforcement of maintenance order

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Thematic Household Survey Report No. 30

Bilingual version

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(Survey period: 11/2005-3/2006)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

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